



# ARIZONA REGISTRAR of CONTRACTORS

## Complaint Form

for Licensed and Unlicensed Contractors

REC MAILROOM ROC  
2013 NOV 19 PM 1:21

LICENSE #	CLASS	TYPE OF ENTITY	STATUS	COMPLAINT # <b>2013-5422</b>
NAME OF CONTRACTOR <b>Donnie Libby Poison Tile</b>			ASSIGNED TO <b>Figueroa</b>	
DO NOT WRITE IN THE GREY AREA ABOVE, FOR OFFICIAL USE ONLY				

### 1. PERSON FILING THE COMPLAINT

Homeowner  Material/Equip supplier  Contractor  Commercial property owner  Other

Name: **Toni M. Vanchina** Company name (If filing on behalf of a company): \_\_\_\_\_

Mailing address: \_\_\_\_\_ City: **Surprise** State: **AZ** Zip: **85379**

Daytime phone: \_\_\_\_\_ E-mail address: \_\_\_\_\_ If licensed, ROC license #: \_\_\_\_\_

Attorney's name (if any): \_\_\_\_\_ Attorney's phone number: \_\_\_\_\_ Attorney's address (include City, State and Zip): \_\_\_\_\_

### 2. CONTRACTOR FILED AGAINST

Contractor name: **Donnie Libby** ROC license #. (if known): \_\_\_\_\_ Phone number: \_\_\_\_\_

Contractor's mailing address: \_\_\_\_\_ City: **Surprise** State: **AZ** Zip: **85379**

### 3. CONTRACT AND WORKSITE INFORMATION

Date of contract: **9/10/2013** Verbal  Written  Both  Contract amount: **\$ 7,050.47** Total paid to contractor: **\$ 7,715.47** Paid in-full: Yes  No  I owe  I'm owed  **\$ 4,085.00**

The property is: Residential  Commercial  Project is a: New structure  Repair/Replace  Remodel  Other

Worksite address: \_\_\_\_\_ City: **Surprise** State: **AZ** Zip: **85379**

Briefly describe the type of work for which you contracted (Example: room addition, landscaping, concrete, painting, roofing, pool, etc.)  
**Was to complete various items on a remodelers BINSZ reports, replace both of my bathroom counters + sinks with granite, I never got my sinks completed**

Completion date: **never completed** Date work last performed: **9/28/2013** Close of escrow date: \_\_\_\_\_ Move-in date or grantor or my money back: \_\_\_\_\_

Building permit Yes  No  Plans and specifications Yes  No  Has any of the work been repaired or completed by a new contractor? Yes  No

#### Complaint Form Checklist

*I have no idea if he pulled permits or not.*  
Make sure you have included the required information when filing your complaint. Incomplete or unsigned complaint forms will be returned.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> One (1) original completed and signed complaint form.<br><input checked="" type="checkbox"/> One (1) copy of the completed and signed complaint form.<br><input checked="" type="checkbox"/> Two (2) copies of all supporting documentation.<br><input checked="" type="checkbox"/> Make an additional copy of everything for your records. | <input checked="" type="checkbox"/> A brief list of all complaint items in numbered order on page two of this form.<br><input type="checkbox"/> Do not send originals of supporting documentation. They will not be returned to you.<br><input checked="" type="checkbox"/> All documents submitted with this complaint may be viewed by the public. To protect your privacy, black out all SSN or financial account information. |
|---|---|

*"Under penalty of law, I verify that the information given in this complaint is true to the best of my knowledge"*

*Toni M. Vanchina*      **Toni M. Vanchina**      **11/15/2013**  
Signature (Complainant  or Attorney )      Print your name      Date

Persons with disabilities may contact the ADA Coordinator at 602-542-1525; TDD 602-542-1588 or Toll Free 1-877-MY AZROC (1-877-692-9762).

**Hand deliver to the nearest Registrar of Contractors' office or**  
**Mail to: P.O. Box 18243, Phoenix, AZ 85005-8243.**

**RECEIVED**

NOV 19 2013

Complaint Form Page 3 of 4

**INSPECTIONS**

# ARIZONA REGISTRAR of CONTRACTORS

## Complaint Form for Licensed and Unlicensed Contractors

### 4. COMPLAINT INFORMATION

My complaint is for: Abandonment  Poor work  No pay  Other

If you have made attempts to contact the contractor, check any of the following that apply.

By phone  In person  Have not  Unable to find contractor  Written correspondence  (provide copies)

What do you want the contractor to do to resolve your complaint?

Reimburse me for poor work done when installing Shower at my moms on [redacted] Reimburse me for the granite, sinks and labor I paid for and never rec'd, reimbursement for items he never did on BINSR but was paid to do.

### 5. NUMERICAL LIST OF COMPLAINT ITEMS

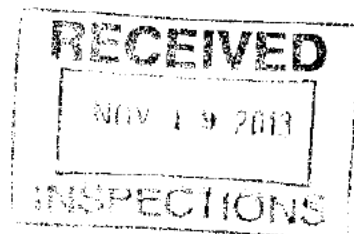
- Briefly list and number each complaint item below.
- The inspector will address only the items listed in your written complaint.

*Example: #1. "The stucco on the west side of the home is cracked."* (Note: type of work, defect and location should be identified)

If you need more space to list your complaints, you may include them on additional pages.

Hand deliver or mail to the nearest Registrar of Contractors' office.

1. Tiled a stand up shower in my mom's home on Banff. Tiles are cracked on the wall and edges are all unfinished.
2. Granite around bathroom counters in the Banff house is cracked and unfinished.
3. I supplied him with a realtor's BINSR report of things to be repaired. I paid him in full and it was not completed.
4. I paid him in full for galaxy black granite counters for (2) bathrooms and undermount sinks. He NEVER gave me the granite, sinks, or did the work, but cashed my checks and never gave me my money back.





# ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

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Donnie Libby  
14987 W Bloomfield Rd  
Surprise, AZ 85379-5913



# ARIZONA REGISTRAR OF CONTRACTORS



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## Notice to Recipient

Pursuant to **Arizona Revised Statutes § 32-1166**, you have been issued a cease and desist order or a cease and desist order and civil citation for violation(s) of **A.R.S. § 32-1151**, Contracting Without a License, and/or **A.R.S. § 32-1165**, Advertising Without a License.

If you received just a cease and desist order and wish to appeal such decision, see the Request a Hearing section below. If you received a cease and desist order and civil citation, you have three possible actions you may take in response: (a) pay the civil penalty assessed by the citation, (b) obtain a contractor's license and pay a potentially reduced civil penalty, or (c) request a hearing to dispute the order. Failure to comply with the provisions of the order may result in further civil or criminal action against you, including, but not limited to, collection activities by the office of the Attorney General of Arizona.

### Pay the Civil Penalty:

The civil penalty is payable either in person at the Registrar's office at 1700 West Washington Street, Suite 105, Phoenix, Arizona 85007, or by mail to P.O. Box 6748, Phoenix, Arizona 85005-6748. Mailed payments must be in the form of a cashier's check or money order payable to the Registrar of Contractors. **Do not mail cash.**

### Obtain a Contractor's License:

A.R.S. § 32-1166.07 allows the registrar to waive a portion of the civil penalty if the person against whom the civil penalty is assessed completes all of the requirements for, and is issued, a contractor's license. To obtain a license the person must meet all the qualifications for a license (*see* A.R.S. § 32-1122) and remedy any loss or damage caused to the public by the violator's activity. Additionally, pursuant to A.R.S. § 32-1123 the person must not have bid on a project with an aggregate worth of \$20,000 or more within the past year.

### Request a Hearing:

The action taken in this matter is an "appealable agency action" pursuant to A.R.S. § 41-1092. You have the right to obtain a hearing by filing a **Request for Hearing**. A Request for Hearing should be sent to the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243. The request must be received by the Registrar within 30 days of your receipt of the order. The Request for Hearing must identify the party appealing, the party's address, and a concise statement of the reason(s) for the appeal. The subject of the hearing will be limited to the violation(s) alleged, the scope of the order to cease and desist, and/or the amount of the civil penalty assessed, if any. The Registrar will serve a Notice of Hearing at least 30 days before the hearing, which will inform you of the date, time, and location of the hearing as well as the issue(s) in controversy.

If you file a Request for Hearing, you may also request an Informal Settlement Conference by filing a written request with the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243 no later than 20 days before the scheduled hearing. Any statements, either written or oral, made by you at the settlement conference, including any written documents, created or expressed solely for the purpose of settlement negotiations are inadmissible in any subsequent hearing.

If you have any questions regarding this matter, you may call our Phoenix or Tucson office weekdays between 8 AM and 5 PM at the numbers listed above.





# ARIZONA REGISTRAR OF CONTRACTORS



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## CEASE & DESIST ORDER

The Registrar has reasonable cause to believe that you are acting as an unlicensed contractor in violation of A.R.S. § 32-1151 and/or A.R.S. § 32-1165. As authorized by A.R.S. § 32-1166, **the Registrar orders you to immediately cease and desist all unlicensed contracting and advertising in the State of Arizona.** Violation of these statutes is a class 1 misdemeanor, punishable by imprisonment of up to six months and/or fines of up to \$2,500 (*see* A.R.S. §§ 32-1164, 13-707, and 13-802).

## CIVIL CITATION

Case Number 2013-5422      Residential  Commercial  Victims

Issued by Investigator Alex Figueroa #145      Date of Issuance 04/02/2014

## UNLICENSED RESPONDENT

Full Name: Donnie Libby  
Residential Address [REDACTED] d City Surprise State AZ Zip 85379-5913  
Home Telephone [REDACTED] Mobile Telephone [REDACTED]  
Gender [REDACTED] Height [REDACTED] Eyes [REDACTED] Hair [REDACTED] Origin [REDACTED] n  
Driver's License [REDACTED] State [REDACTED] Class [REDACTED] SSN [REDACTED] Date of Birth [REDACTED]

## VIOLATIONS

On 9/10/2013  
Location [REDACTED] City Surprise State AZ Zip 85379

The above Respondent committed the following offenses(s):

- 1. \_\_ ARS § 32-1151 Contracting without a license Civil Penalty Assessed \$0.00
  - 2. \_\_ ARS § 32-1165 Advertising without a license Civil Penalty Assessed \$0.00
- Total \$0.00**

Respondent must remit \$0.00 to the Arizona Registrar of Contractors or request a hearing pursuant to A.R.S. § 41-1092 *et seq.* within thirty (30) days of receipt of this Cease and Desist Order and Civil Citation. If a request for hearing is filed, you have the right to request an informal settlement conference pursuant to A.R.S. § 41-1092.03. If no hearing is requested within the time frame specified above, then this Cease and Desist Order and Civil Citation shall become the **Final Order of the Registrar.**

## SERVICE

In Person (Initials)      Certified Mail # **7011 1150 0001 5547 9061**

Without admitting responsibility, I acknowledge the receipt of this Cease & Desist Order and Civil Citation.

Donnie Libby

Printed Name of Unlicensed Respondent

\_\_\_\_\_  
Signature of Unlicensed Respondent

Affidavit of Personal Delivery: I attest that I personally delivered a true and correct copy of this Cease & Desist Order and Civil Citation to Donnie Libby, the unlicensed Respondent listed above, on date N/A at N/A at location N/A.

/s/ Alex Figueroa #145  
Signature of Investigator

cc N/A Local Building Permit Department

Attn: Alex Figueroa  
Investigator  
State of Arizona  
Registrar of Contractors  
Fax 602/542-1520

3/21/14  
5:30pm

Re: Case No. 2013-5422  
Toni Vanchina / Don Libby

Dear Mr. Figueroa,

Following is the final Small Claims  
Court Judgement from Maricopa Cty.  
Justice Courts awarding me \$2648.11  
plus court costs at 4.25% interest.

We all know Don Libby's not going  
to pay a cent, but I thought you'd  
like a copy of it.

Thanks a Million!

*Toni Vanchina*





# Maricopa County Justice Courts, Arizona

Hassayampa Justice Court 14264 W. Tierra Buena Ln., Surprise, AZ 85374 602-372-2000

CASE NUMBER: CC 2013211779 SC

Toni Vanchina

Don Libby - Poison Tile

Surprise, AZ 85379

Surprise, AZ 85379

Plaintiff(s) Name / Address / Phone

Defendant(s) Name / Address / Phone

## JUDGMENT (Small Claims)

This matter was heard by the Court on this date: \_\_\_\_\_

Plaintiff(s) appeared  in person  failed to appear

Defendant(s) appeared  in person  failed to appear

### Plaintiff Claim

Judgment is entered upon default  with hearing  without hearing

Judgment is entered upon agreement of the parties.

IT IS ORDERED granting judgment to:

Plaintiff(s)

\$ 250.00 Amount

\$ \_\_\_\_\_ Accrued interest, if any

\$ 48.11 Court Costs

\$ 298.11 TOTAL

Defendant(s)

\$ \_\_\_\_\_ Amount

\$ \_\_\_\_\_ Accrued interest, if any

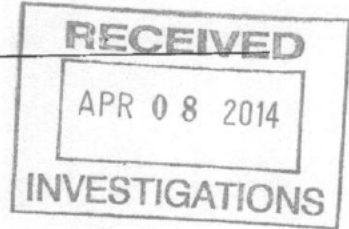
\$ \_\_\_\_\_ Court Cost

\$ \_\_\_\_\_ TOTAL

With interest thereon at the rate of 4.25% per annum from the date of judgment until paid in full.

With interest on court cost of 4.25% per annum from the date of judgment until paid in full.

IT IS ORDERED dismissing this case  with prejudice  without prejudice



CASE NO. 2013-211779  
JUDGMENT COURT  
14 FEB 28 PM 1:01

### Counterclaim

Judgment is entered upon default  with hearing  without hearing

Judgment is entered upon agreement of the parties.

IT IS ORDERED granting judgment to:

Plaintiff(s)

\$ \_\_\_\_\_ Amount

\$ \_\_\_\_\_ Accrued interest, if any

\$ \_\_\_\_\_ Court Costs

\$ \_\_\_\_\_ TOTAL

Defendant(s)

\$ \_\_\_\_\_ Amount

\$ \_\_\_\_\_ Accrued interest, if any

\$ \_\_\_\_\_ Court Cost

\$ \_\_\_\_\_ TOTAL

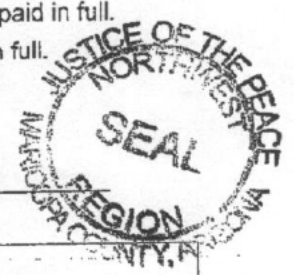
With interest thereon at the rate of \_\_\_\_\_ % per annum from the date of judgment until paid in full.

With interest on court cost of \_\_\_\_\_ % per annum from the date of judgment until paid in full.

IT IS ORDERED dismissing this case  with prejudice  without prejudice

Date: 3-12-14

John C. Aug  
 Justice of the Peace  Hearing Officer



I CERTIFY that I delivered / mailed a copy of this document to:

Plaintiff at the above address

Defendant at the above address

Date: \_\_\_\_\_

By \_\_\_\_\_

Clerk



# REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

## A F F I D A V I T

STATE OF ARIZONA        )  
  )ss  
COUNTY OF MARICOPA    )

BOB MECHSNER, being duly sworn upon his oath deposes and says:

That he is the duly appointed INTERIM CHIEF OF COMPLIANCE-INVESTIGATIONS for the Registrar of Contractors for the State of Arizona and that Alex Figueroa #145 is a current employee of this agency and a custodian of the records, and as such, is authorized to search the files of this agency and to execute the attached affidavit and/or certification.

That the attached document bears the true and genuine signature of the employee whose name appears thereon.

WITNESS MY HAND AND SEAL OF THIS OFFICE this 10th Day of July 2014

\_\_\_\_\_  
BOB MECHSNER  
Interim Chief of Compliance-Investigations  
Arizona State Registrar of Contractors

Subscribed and sworn to before me this

10th Day of July 2014

\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires



# REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

## A F F I D A V I T

STATE OF ARIZONA     )  
  )ss  
COUNTY OF MARICOPA )

Alex Figueroa #145 being first duly sworn upon his oath deposes and says:

That he is an employee of the Registrar of Contractors and is one of the custodians of the records of this department.

That he has made a diligent search of the records of this department which disclosed the following:

That there is no record of any other inactive license, active license nor pending application for:

Donnie Libby

WITNESS my hand this 10th Day of July 2014.

\_\_\_\_\_

Subscribed and sworn to before me this 10th Day of July 2014.

My commission expires: \_\_\_\_\_

\_\_\_\_\_  
NOTARY PUBLIC



# REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

Date: July 10, 2014

I, \_\_\_\_\_ on behalf of the Maricopa County Attorney's office, acknowledge receipt of one (1) criminal complaint and summons and/or a request for injunctive relief from Alex Figueroa #145, Investigator with the Arizona Registrar of Contractors. The defendant in this case is Donnie Libby. The Arizona Registrar of Contractors' complaint number is 2013-5422.



# REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

July 10, 2014

Toni M. Vanchina

████████████████████  
Surprise, AZ 85379-6214

Re: Complaint No. 2013-5422  
Filed against Donnie Libby

Dear Ms. Vanchina:

The above mentioned complaint is being closed/cleared for the following reason(s):

- We are sorry you were a victim of an unlicensed contractor. Your case has been investigated by this office and has been turned over to the prosecutor's office for review. After review you may be notified by the prosecutor's office of the trial date so you may appear and testify. Your appearance at the trial is especially important if you are seeking restitution for damages caused by the defendant.
- The defendant was issued a Cease and Desist Order and the case is now closed.
- The case is being closed because the Registrar of Contractors has no jurisdiction in this matter.
- The offender has been issued a Civil Citation and is being given an opportunity to obtain a contractor's license and pay a Civil Penalty.

You may have the right to file a civil complaint through the court system against this contractor. In any future construction work you might consider the use of a licensed contractor, as we have jurisdiction over the workmanship of licensed contractors.

Enclosed is a survey card regarding the service you received from the Agency. Please take a few moments to answer the questions so we may better understand the needs of our customers.

If you have any questions, please feel free to contact the undersigned investigator.

Sincerely,

/s/ **Alex Figueroa #145**  
Alex Figueroa #145, Investigator  
1700 W. Washington St. Ste. 105  
Phoenix, AZ 85007-2812  
Phone: (602) 771-6768 Fax: (602) 542-1520



WILLIAM G MONTGOMERY  
MARICOPA COUNTY ATTORNEY

Amy Curtis  
Deputy County Attorney  
Bar ID #: 015686  
301 West Jefferson, 8th Floor  
Phoenix, AZ 85003  
Telephone: (602) 372-7350  
mcaoptd@mcao.maricopa.gov  
MCAO Firm #: 00032000  
Attorney for Plaintiff

DR 20135422 - AZ Registrar of Contractors Office  
0131512417

IN THE HASSAYAMPA JUSTICE COURT  
COUNTY OF MARICOPA, STATE OF ARIZONA

THE STATE OF ARIZONA,

Plaintiff,

vs.

DONALD E LIBBY, II,  
aka DONNIE LIBBY,  
aka DONALD ELLIOT LIBBY,

Defendant.

JC2014140186

COMPLAINT

**COUNT 1:** ADVERTISING WITHOUT A  
CONTRACTOR'S LICENSE, A CLASS 1  
MISDEMEANOR (Donald E Libby II)

**COUNT 2:** CONTRACTING WITHOUT A  
LICENSE, A CLASS 1 MISDEMEANOR  
(Donald E Libby II)

**COUNT 3:** CONTRACTING WITHOUT A  
LICENSE, A CLASS 1 MISDEMEANOR  
(Donald E Libby II)

The State of Arizona complains on information and belief against DONALD E LIBBY, II,  
charging that in HASSAYAMPA JUSTICE COURT, Maricopa County, Arizona:



**COUNT 1:**

DONALD E LIBBY II, on or about August 27, 2013, did advertise that he was able to perform a service or contract for compensation subject to regulation by the Arizona Registrar or Contractors without having first obtained a contractor's license, in violation of A.R.S. §§ 32-1151, 32-1165, 32-1101, 13-707, and 13-802.

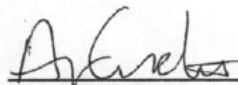
**COUNT 2:**

DONALD E LIBBY II, on or about September 10, 2013, in the business of contractor (or did act or offer to act in the capacity of a contractor), did engage to perform a certain contract with and for Toni Vanchina on property located at [REDACTED] Surprise, Arizona, without having first obtained a license therefore issued by the State Registrar of Contractors, all in violation of A.R.S. §§ 32-1151, 32-1164, 32-1101, 13-707, and 13-802.

**COUNT 3:**

DONALD E LIBBY II, on or about September 10, 2013, in the business of contractor (or did act or offer to act in the capacity of a contractor), did engage to perform a certain contract with and for Toni Vanchina on property located at [REDACTED] Surprise, Arizona, without having first obtained a license therefore issued by the State Registrar of Contractors, all in violation of A.R.S. §§ 32-1151, 32-1164, 32-1101, 13-707, and 13-802.

Dated this \_\_\_\_ day of August, 2014.

BY:   
\_\_\_\_\_  
/s/ Amy Curtis  
Deputy County Attorney

It is requested that a **SUMMONS** be issued.  
**IT IS** requested that Defendant appear for fingerprints and photograph, if not already obtained.

AC/jm/AO



**Maricopa County Attorney**  
WILLIAM G MONTGOMERY

RECEIVED ROC  
MAY 10 2017  
ALEX FIGUEROA

August 2, 2016

Agency: **AZ Registrar of Contractors Office** DR: **20135422, 20135422**

Case Agent/Officer: Alex Figueroa  
Badge #: 145

Defendant: Donald E Libby, II aka: D and Z Custom Tile, Donald Elliot Libby,  
Donald Elliot Libby II, Donald Elliott Libby II, Donnie Libby

County Attorney No.: 1512417 Court No.: JC2014-140186-001

Prosecutor: Prelim Bureau A County Attorney Bureau: PTD-Prelim A

**RE: Final Disposition Notification**

The above case has been finalized in court. The final disposition of the charges is as follows:

**FINAL DISPOSITION OF FILED CHARGES:**

**Count 1** (32-1165) Advertising Without A Contractor's License, a class 1 Misdemeanor **Date of Crime: 08/27/2013**

**Dispo Date:** 05/19/2016 Change Of Plea, Pled Guilty As Charged  
**Sentence Date:** 05/19/2016 Summary Probation 3 years Fine: 250.00

**Count 2** (32-1164A2) Contracting Without A License, a class 1 Misdemeanor **Date of Crime: 09/10/2013**

**Dispo Date:** 05/19/2016 Change Of Plea, Dismissed, Pled To Other Charge  
**Sentence Date:** Fine:

**Count 3** (32-1164A2) Contracting Without A License, a class 1 Misdemeanor **Date of Crime: 09/10/2013**

**Dispo Date:** 05/19/2016 Change Of Plea, Dismissed, Pled To Other Charge  
**Sentence Date:** Fine:

**Release Property:** Yes

**Defendant Forfeits All Interest in Weapons:** No

*\*As to this defendant only. Do not release any property still needed to prosecute co-defendant(s).*

**Co-Defendant(s):**

This disposition form is intended for use by the prosecutor and submitting law enforcement agency identified for law enforcement purposes. The form contains information that qualifies as criminal history record information, prosecutor work product, and/or legally privileged or confidential information. Any use, dissemination or distribution of this disposition form or the confidential information it contains is prohibited. Legal research, records, correspondence, reports and memoranda that contain the opinions, theories or conclusions of the prosecutor or prosecutor's staff are prosecutor work product.

- ROC Review  
 C & D  
 CIVIL CITATION  
 CITATION  
 CRIMINAL  
 FELONY

# REGISTRAR OF CONTRACTORS

## STATE OF ARIZONA

### INVESTIGATION UNIT

Case Number  
2013-5422

Date Reported 11/19/2013		Type of Offense Contracting & Advertising Without a License			Statute Code 32-1151/1164/1165		County Maricopa			
Date of Violation(s): 08/27/2013 Advertising 09/10/2013 Contracting		Location of Offense(s): [REDACTED]			8.City Surprise, 85379					
C&D Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Ctr <input checked="" type="checkbox"/> Adv <input type="checkbox"/> A&A Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		C&D Served Date 04/02/2014	Citation # Long Form	Property Type Com <input type="checkbox"/> Res <input checked="" type="checkbox"/>		Type of Work Multi		Job Site Date 03/06/2014		
<b>COMPLAINANT</b> <input type="checkbox"/> and/or <b>VICTIM</b> <input checked="" type="checkbox"/>										
Name Vanchina, Toni M.				Address [REDACTED] Surprise, AZ 85379-6214						
Home Phone No. [REDACTED]		Business Address N/A			City N/A					
Business Phone No. N/A		Amt. of Contract/Bid \$7,050.47		Amt. Paid \$7,418.47	Bid Date 09/10/2013	Permit Req. / Permit No. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A				
Gender Female	Weight N/A	Height N/A	Hair N/A	Eyes N/A	Race N/A	D.O.B. N/A	S.S.NO. N/A	Driver's License # N/A	Issued in state N/A	scars/tattoos/marks N/A
<b>SUSPECT</b> <input checked="" type="checkbox"/> and/or <b>RESPONDENT</b> <input type="checkbox"/>										
Name Libby II, Donald E. AKA Libby, Donnie				Address [REDACTED] Surprise AZ 85379-5913						
28.Home Phone No. [REDACTED]		29.Business Name N/A			License Number (if any) ROC N/A					
30.Business Address N/A					Business Phone No. N/A					
Gender	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<b>Additional Participants</b>										
	Name	Address					Res.Phone No.	Bus.Phone No.		
S	N/A						N/A	N/A		
S	N/A						N/A	N/A		
S	N/A						N/A	N/A		
S	N/A						N/A	N/A		
Alex Figueroa #145				Area Phoenix		Page 1 of 6				

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2013-5422

### SYNOPSIS

On or about **September 10, 2013**, Donald E. Libby II aka Donnie Libby (Libby) entered into a contract with Toni Vanchina (Vanchina) to perform contracting repairs at [REDACTED] and [REDACTED] both in Surprise, AZ 85379 for \$7,418.47. Libby does not possess an Arizona contractor license to do so.

On or about **August 27, 2013**, Libby handed Ms. Vanchina a business card advertising contracting services and failed to disclose his unlicensed status as required per ARS 32-1165.

### NARRATIVE

On **November 19, 2013**, the Registrar of Contractors (ROC) office received a complaint from Ms. Vanchina against Libby for failing to complete work at the [REDACTED] residence in Surprise and poor workmanship issues at the [REDACTED] residence in Surprise. Ms. Vanchina provided the following documentation with her complaint as evidence:

### EVIDENCE

1. Copy of an inspection notice from sale of property located at 16211 W Banf Ln. in Surprise documenting various repairs to be done to the residence (see attached).
2. Copy of email(s) with various dates from Libby to Vanchina explaining his contract price for repairs for the properties in question (see attached).
3. Copy of a proposal (no date) from Libby to Vanchina to perform a kitchen remodel and plumbing repairs for \$4,000. Proposal asks for \$2,000 down. Proposal is signed by both Libby and Vanchina.

I as a custodian of records performed a check of the ROC database for any current or historical contractor licenses for Donald E. Libby II aka Donnie Libby and discovered the following:

- License Name: D and Z Custom Tile ROC #125736  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: **Expired 07/01/2004**  
Qualifying Party: *Donald E. Libby*
- License Name: D and Z Custom Tile ROC #156102  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: **Cancelled 11/09/2006**  
Qualifying Party: *Donald E. Libby*
- License Name: D and Z Custom Tile ROC #226675  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: **Expired 12/08/2011**  
Qualifying Party: *Donald E. Libby*

I checked for any prior unlicensed complaints, with negative results.

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2013-5422

On **December 9, 2013**, I received a faxed letter from Ms. Vanchina which contained the following documentation:

### EVIDENCE

4. Copy of a letter dated 12/08/2013 explaining her disability, and dealings with Libby.
5. Copies of the front and backside of the following check(s):

Check #	Date	Issued to	Issued From	Amount	Notes
2133	09/18/2013	Donald Libby Poison Tile	Toni Vanchina	\$385.00	(see attached)
2130	09/12/2013	Donald Libby	Toni Vanchina	\$2,700.00	(see attached)
2132	09/13/2013	Donald Libby Poison Tile	Toni Vanchina	\$1,000.00	(see attached)
2138	09/21/2013	Donald Libby Poison Tile	Toni Vanchina	\$518.00	(see attached)
2140	09/30/2013	Don Libby	Toni Vanchina	\$2,247.47	(see attached)
342	10/01/2013	Don Libby	Alice Vanchina	\$568.00	(see attached)
			<b>Total Paid=</b>	<b>\$7,418.47</b>	

6. Copy of a proposal identical to evidence #3.
7. Copy of a business card for Libby advertising installation services for tile, granite, hardwood, and laminate. The business card states 25 years of experience, and shows phone number for Libby. The advertisement fails to disclose Libby's unlicensed status.

**Investigator Note:** On 12/11/2013, the original documentation labeled evidence 4-7 was received at the ROC office.

On **March 6, 2014**, I drove to [REDACTED] in Surprise and met with Ms. Vanchina. I presented her with a photographic lineup to identify Donnie Libby. Ms. Vanchina identified photograph # 5 in the lineup as Donnie Libby. Photograph #5 is the driver's license picture of Donnie Libby obtained from the Arizona Motor Vehicle Division.

Ms. Vanchina explained that she found Libby thru an online referral service, similar to Angie's List. On 08/27/2013, Libby responded to a phone call from Ms. Vanchina. Libby wanted to meet, but Vanchina explained she is still in escrow, and does not have the keys to the two properties. Libby still met with Ms. Vanchina and provided her with a business card (evidence #7) on 08/27/2013. Libby informed Ms. Vanchina that he is licensed.

Libby and Vanchina stayed in contact with one another over emails (evidence #2) until Ms. Vanchina received the keys to the homes. Ms. Vanchina made a sketch of the homes inside showing what she wanted done at the properties and sent it to Libby via email.

On 09/10/2013, Libby again met with Vanchina and introduced a proposal for both properties (evidence #3) for \$4,000. Vanchina explained that Libby added to the cost as the job progressed, via emails. I asked Ms. Vanchina to clarify what work was being done at each of the residences. Ms. Vanchina informed me that following:

[REDACTED] address

- 2 bath remodels
- Install granite countertops in kitchen & bath

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2013-5422

- [REDACTED]
- Kitchen Countertops
  - Backsplash in kitchen area
  - Carpets in 2 bedrooms
  - Plumbing in bath
  - Punch list of small items to fix

Ms. Vanchina explained that she purchased and lives in the [REDACTED] address. This address Libby failed to perform any work, even though she paid Libby for the work.

The property located at [REDACTED] belongs to her mother, Alice Vanchina. Alice Vanchina never met with Libby, only Toni Vanchina has. Alice Vanchina gave her daughter permission to represent her and pay Libby. Toni Vanchina explained that Libby performed kitchen counter install, backsplash, counters in bath's, but failed to grout.

Toni Vanchina paid the following checks for the following reasons for her home located at [REDACTED]

- Check dated 09/12/13: Paid by Toni Vanchina to Libby for deposit.
- Check dated 09/13/13: Paid by Toni Vanchina to Libby, Libby requesting money for carpet.
- Check dated 09/18/13: Paid by Toni Vanchina to Libby needed money for granite at Toni's home.

The following checks were paid for the following reasons for the home located at 16211 W Banf Ln. (mom's house):

- Check dated 09/21/13: Toni Vanchina paid to Libby for plumbing repairs and demo.

Toni Vanchina explained that Libby promised to start immediately, which Libby failed to do. Toni called Libby to discuss the delay. Libby kept explaining he has personal issues and needs more money. Toni explained it was always her initiating calls, and Libby would send most of the calls to voicemail. Eventually on 09/30/13 Toni pays Libby more money to finish the punch list of items to be repaired from the sale of the property.

Libby continues to ask for money to install the faucets in the bathroom. Libby tells Toni he cannot finish the job without the money. Toni explained she had run out of money so she asked her mom (Alice Vanchina) for money to finish the work. Alice Vanchina sends over a check for \$568 to Libby (evidence #5).

Libby promises Toni Vanchina that he will start construction at her residence [REDACTED] address). No work ever started.

I made telephone contact with Alice Vanchina while interviewing Toni (daughter). I asked if the check dated 10/01/2013 (evidence #5) was for contracting work, and if her daughter was authorized to make the payment to Libby. Alice Vanchina acknowledged she sent her daughter the check for construction work, and that her daughter was in charge of the contracting job. Alice explained she was not present during the contracts or payments.

On **April 2, 2014**, I attempted to make telephone contact with Libby, with negative results. The voicemail was full, and I was unable to leave a message.

On **April 2, 2014**, Cease and Desist letters for Contracting and Advertising Without a License were issued to Donnie Libby to his last known address located at [REDACTED] Surprise, AZ 85379, via certified mail.

## **REGISTRAR OF CONTRACTORS**

### **CONTINUATION SHEET AND CHECKLIST**

Investigator: Alex Figueroa #145

Case No: 2013-5422

On **May 6, 2014**, I received the Certified Mail parcel (Cease and Desist) as unclaimed (see attached).

### **DISPOSITION**

This case is being forwarded to the Maricopa County Attorney's office for prosecution review against Donald E. Libby II aka Donnie Libby for Contracting and Advertising Without a License.

The victim is seeking restitution.

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2013-5422

Date July 01, 2014

Attachments	
Check one	
Yes	No

<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. Copy of Original Complaint
<input checked="" type="checkbox"/>	<input type="checkbox"/>	2. Additional correspondence from complainant
<input checked="" type="checkbox"/>	<input type="checkbox"/>	3. Contract, if available
<input checked="" type="checkbox"/>	<input type="checkbox"/>	4. Business cards, ads, etc.
<input checked="" type="checkbox"/>	<input type="checkbox"/>	5. Checks (front and back)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	6. Building Permits
<input type="checkbox"/>	<input checked="" type="checkbox"/>	7. Photos of jobsite
<input checked="" type="checkbox"/>	<input type="checkbox"/>	8. Photo lineup
<input type="checkbox"/>	<input checked="" type="checkbox"/>	9. Affidavit (when required)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	10. Cease and Desist
<input type="checkbox"/>	<input checked="" type="checkbox"/>	11. Citation
<input type="checkbox"/>	<input checked="" type="checkbox"/>	12. County Attorney's Office complaint request card
<input type="checkbox"/>	<input checked="" type="checkbox"/>	13. Court receipt
<input type="checkbox"/>	<input checked="" type="checkbox"/>	14. Other: _____

Alex Figueroa #145  
Investigator



Ken Meade Realty - RHJohnson **BINSR**  
**RESIDENTIAL BUYER'S INSPECTION NOTICE  
 AND SELLER'S RESPONSE**

Page 1 of 3

Document updated:  
February 2011

The pre-printed portion of this form has been drafted by the Arizona Association of REALTORS®. Any change in the pre-printed language of this form must be made in a prominent manner. No representations are made as to the legal validity, adequacy and/or effects of any provision, including tax consequences thereof. If you desire legal, tax or other professional advice, please consult your attorney, tax advisor or professional consultant.



- Contract dated: July 27th, 2013  
MONTH DAY YEAR
- Seller: ~~Robert Johnson~~, Susanne Shlian
- Buyer: ~~Robert Johnson~~ E. Vanchina
- Premises Address: XXXXXXXXXX, Surprise, AZ 85379

### BUYER INSPECTIONS AND INVESTIGATIONS COMPLETED

(See Section 6j)

Buyer has completed all desired Inspection Period items, such as:

- physical, environmental, and other inspections and investigations;
- inquiries and consultations with government agencies, lenders, insurance agents, architects, and other persons and entities;
- investigations of applicable building, zoning, fire, health, and safety codes;
- inquiries regarding sex offenders and the occurrence of a disease, natural death, suicide, homicide or other crime on the Premises or in the vicinity
- inspections and investigations pertaining to square footage, wood-destroying organisms or insects, sewer, flood hazard, swimming pool barriers, and insurance; and
- inspections and investigations of any other items important to the Buyer.

Buyer has verified all information deemed important including:

- MLS or listing information; and
- all other information obtained regarding the Premises.

Buyer acknowledges that:

- All desired Inspection Period inspections and investigations must be completed prior to delivering this notice to Seller;
- All Inspection Period items disapproved must be provided in this notice;
- Items disapproved shall not include warranted items (see page 2 regarding notice of non-working warranted items);
- Buyer's election is limited to the options specified below;
- Buyer is not entitled to change or modify Buyer's election after this notice is delivered to Seller.

Buyer elects as follows:

- Premises Accepted - No corrections requested. Buyer accepts the Premises in its present condition and no corrections or repairs are requested.
- Premises Rejected - Buyer disapproves of the items listed below and elects to immediately cancel the Contract.
- Buyer elects to provide Seller an opportunity to correct the disapproved items listed below.

Items disapproved: 1) Pl patch holes in stucco at front entry and rear patio, 2) pl replace front walk drainage channel near entrance of home, 3) pl patch 2" tear in sheetrock on rear patio ceiling, 4) pl replace felt slab spacer that is displaced on rear patio column 5) pl replace 1 cracked roof tile at east front entrance (2nd row from bottom) 6) pl replace discharge pipe from water heater relief valve 7) pl replace sprinkler timer 8) pl replace east face sprinkler bell valve shut off 9) pl replace rear face hose bib back flow preventer 10) pl replace insulation on AC cold line 11) pl replace 4 small dual glazed windows that have displaced pane spacers (3 @ Master Bedroom + 1 @ Master Bath) 12) pl balance ceiling fan in Guest Bedroom #1 13) pl replace rubber seal at bottom of shower stall door in master bedroom

Notice of non-working warranted items: See page 2 >>

Residential Buyer's Inspection Notice and Seller's Response • Updated: February 2011 • Copyright © 2011 Arizona Association of REALTORS®. All rights reserved.

PAGE 1 of 3

Ken Meade Realty - RHJohnson 19232 N. R.H. Johnson Blvd. Sun City West, AZ 85375-4421  
 Phone: 480-243-2731 Fax: 623-584-8189 Robert Styling

Judith Vanchina

Produced with zipForm® by zipForm, 18970 Filbert Mile Road, Fraser, Michigan 48226 www.zipform.com





vanchina2 <vanchina2@gmail.com>

**Re: (No subject)**

3 messages

poisontile@aol.com [REDACTED]

Tue, Sep 10, 2013 at 2:27 AM

To: [REDACTED]

Hello toni,

Here is the pricing we discussed. I can do everything in the time frame needed. If I could measure the counters ahead of time that would be great.

Don Libby

[REDACTED]

Surprise az 85379

[REDACTED]

Granite and shower bid

1. Fabricate and install level 3 granite on kitchen tops and full backsplash, with 60/40 undermount sink, price includes sink, tearout haul away, undermount, granite with bullnose edge, full granite backsplash, 2 vanity tops with undermount porcelain sinks, all plumbing,

\$3,100

2. Tearout old shower walls and tub, reinstall new shower with waterproof shower pan, with tile walls and floor.  
\$900

Total price \$4,000

Level 3 granite examples are black galaxy, uba tuba, giallo fiorotio, tan brown, absolute black, Venetian gold, st. Cecilia, kasmir white, baltic brown, etc

Thank you very much

I will email you on a separate email photos of kitchens and showers I have done lately

—Original Message—

From: vanchina2 [REDACTED]

To: poisontile [REDACTED]

Sent: Mon, Sep 9, 2013 9:39 pm

Donny, Per our conversation, here's info that was written up by another company quite awhile ago, as far as the specs go...

Granite 40 sf min., finished edges, included stainless steel 60/40 under mount sink, slab 50-60 sq ft. Included 2 bathroom countertops size 1) 61" x 22" 2) 43" x 22"  
Cut out and porcelain under mount sinks included. Included: premium sealant, tear out and haul away. Kitchen

# Proposal

Don LIBBY

SURPRISE AZ 85379

Proposal Submitted To: Toni Vanchina	Job Name	Job #
Address: [REDACTED]	Job Location	
Surprise, AZ	Date	Date of Plans
PI: [REDACTED]	Architect	

We hereby submit specifications and estimates for: UBA TUBA GRANITE IN Kitchen, VANITYS, FULL BACK SPLASH, UNDERMOUNT SINKS, Re PLUMBING, TEAROUT OLD TOPS, HAUL AWAY OLD TOPS, TEAROUT OLD SHOWER REINSTALL OLD FACETS - MISC HOUSE REPAIRS ALSO. REINSTALL NEW SHOWER

This was his Original proposal.

We propose hereby to furnish material and labor - complete in accordance with the above specifications for the sum of:

\$ 4,000 FOUR THOUSAND Dollars

with payments to be made as follows: 2,000 down 2,000 upon completion

Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents, or delays beyond our control.

Respectfully submitted

*[Signature]*

Note - this proposal may be withdrawn by us if not accepted within \_\_\_\_\_ days.

## Acceptance of Proposal

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

Signature

*Toni Vanchina*

Date of Acceptance \_\_\_\_\_

Signature \_\_\_\_\_

(no subject)

1 message

vanchina2 [REDACTED]

Tue, Sep 10, 2013 at 12:39 AM

To: [REDACTED]

Donny,

Per our conversation, here's info that was written up by another company quite awhile ago, as far as the specs go...

Granite 40 sf min., finished edges, included stainless steel 60/40 under mount sink, slab 50-60 sq ft. Included 2 bathroom countertops size 1) 61" x 22" 2) 43" x 22"

Cut out and porcelain under mount sinks included. Included: premium sealant, tear out and haul away. Kitchen and bathrooms did not have to be the same granite. Based pricing on a Level 3 granite.

The specs included were: kitchen. 99sf, 12 sf finished edges, 1 kitchen sink, 2 bathroom sinks, 10 sf bthroom 1 and 7 sf bthroom 2, plumbing disconnect and reconnect, tear out & haul away.

Also, there is currently a tub/shower in the hallway bathroom and I need it turned into just a stand up, walk in shower. It doesn't matter if its a surround or not. The current tub size is: 58-1/2 x 31-1/4.

I have to have it ALL COMPLETED between Sept 21st and Sept 27th!!

If you can get me a price by tomorrow at 8:00am, I'd appreciate it as I really have no time to spare!

Thanks,

Toni Vanchina

H [REDACTED]  
C [REDACTED]

9/12/2013	CK # 2130	2,700.00	(deposit to begin job)
9/13/2013	CK # 2132	1,000.00	(paid for carpet)
9/18/2013	CK # 2133	385.00	(cost of granite, pd. an
9/21/2013	CK # 2138	518.00	additional \$115.00 for a
9/28/2013	CK # 2139	2247.47	total of \$500.00)

Shower door and handle deposit 9/23 250.00

9/28/2013 mom wrote another ck. to him for 500.00

deposit moms house 9/19 3,600

He gave me a grand total of \$ 7,050.47

We ended up paying \$ 7715.47

- did not get my granite
- never completed ~~PAID~~

and bathrooms did not have to be the same granite. Based pricing on a Level granite.  
The specs included were: kitchen. 99sf, 12 sf finished edges, 1 kitchen sink, 2 bathroom sinks, 10 sf bthroom 1 and 7 sf bthroom 2, plumbing disconnect and reconnect, tear out & haul away.  
Also, there is currently a tub/shower in the hallway bathroom and I need it turned into just a stand up, walk in shower. It doesn't matter if its a surround or not. The current tub size is: 58-1/2 x 31-1/4.  
I have to have it ALL COMPLETED between Sept 21st and Sept 27th!!  
If you can get me a price by tomorrow at 8:00am, I'd appreciate it as I really have no time to spare!

Thanks,  
Toni Vanchina

H [REDACTED]  
C [REDACTED]

---

vanchina2 [REDACTED]

Tue, Sep 10, 2013 at 11:36 AM

To: [REDACTED]

Donny,  
I have a doctor appt this morning at 9 in Scottsdale, then I'll be headed home. I'd like to meet with you today or 1st thing tommorrow to get this rolling. I'm assuming I can put 1/2 down on my credit card and the balance on completion? Unfortunately the old owners of the house will not let me back in until the 20th. I hope that won't cause a delay. What is the total cost for everything, including the shower, are you licensed, and I would like to see work you've done. Thanks a million and you have to be positive this can ALL be completed by Sept 27th. That's only 7 days from start to finish!

[Quoted text hidden]

---

vanchina2 [REDACTED]

Tue, Sep 10, 2013 at 12:30 PM

To: [REDACTED]

Don,  
I'm a bit nervous and concerned. There are 2 reviews posted, neither if which were very good ones. What can be said about those and do I trust that the job will be done on time and looking great?!

Sincerely,  
Toni Vanchina

Earned

[Quoted text hidden]

Sent via the PANTECH Discover, an AT&T 4G LTE smartphone.

[REDACTED] wrote:

No problem, Donny, but after I give you the \$385.00, what is the balance I owe you? I need to know that ASAP. I don't remember exactly, thank.

On Tuesday, September 17, 2013, [REDACTED]

Toni, I'll pay for your granite in the morning. It's \$385 and than everything is paid for material wise. I put the other check in tonite. I will meet up with you tomorrow for the granite money for your house. It helps me because se they can do both at the same time. I'll come over tomorrow night and now our can show me the ceiling fan. Thanks donnie

Sent via the PANTECH Discover, an AT&T 4G LTE smartphone.

[REDACTED] wrote:

That's fine! Go ahead. I've paid \$3,700.00 as of today. With my granite job, what's the balance I owe you so that I'm sure it's in my account by Mon. or Tues. of next week so when it's ALL done, I can pay you?! Thanks for doing everything! Also, I have a ceiling fan I need replaced. I have the new one, but I'm afraid to try putting it up myself. If you have some time, would you please switch them for me? I'll pay you, and it eliminates me calling another handyman. Just let me know. Thanks again, Don and I can't wait to see it all done. It's gonna look so awesome and my mom will love it!!

Toni

On Tuesday, September 17, 2013, [REDACTED]

Toni, your black galaxy granite is ready to ship. I have paid for your moms tile, granite, carpet pad, carpet, and repair items. The only thing left to buy is your granite. The total price for your granite is \$500 . The actual cost of the granite is \$385 let me know what you think. Thanks donnie

Sent via the PANTECH Discover, an AT&T 4G LTE smartphone.

[REDACTED] wrote:

I'm leaving the house at about 1, so I will leave the check in the door. I hope this isn't holding up ordering the carpet. Thanks

Toni

On Friday, September 13, 2013, [REDACTED]

Toni I'll swing over tomorrow Thanks donnie

Sent via the PANTECH Discover, an AT&T 4G LTE smartphone.

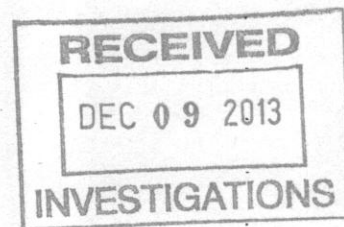
[REDACTED] wrote:



12.8.2013

Mr. Alex Figueroa #145 Investigator  
1700 W. Washington St. Ste. 105  
Phoenix, Arizona 85007-2812  
Ph no. (602) 771-6768  
Fax no. (602) 542-1520

Re: Complaint No. 2013-5422



Dear Mr. Figueroa:

First, let me thank you so much for giving my complaint with Don Libby / Poison Tile, your immediate attention. I am a single mom, disabled (due to a severe motorcycle accident 10 years ago) and am very upset, that someone like him could do what he's done!

I have enclosed a copy of the front and back of ea. check I paid to him. I have also given you a copy of his business card stating "25 Years Experience" which lead me to believe that he was indeed licensed and a copy of his original proposal.

I have also filed a case in Small Claims Court in Hassayampa Justice Court in Maricopa County. (Case No. CC20132117795C) The papers were delivered on (2) occasions and he has refused to sign for them or pick them up, so next I am going to hire a process server. I hope that works. Also, I subpoenaed text records from Sprint, between Don and myself. I should receive them

12.8.2013

Mr. Alex Figueroa # 145 Investigator

Fax no. (602) 542-1520

pg. 2 cont.

In the next few days. If you need a copy of any/all of the paperwork I have, I'll be more than happy to fax or mail it to you.

Thank you so much, again, Mr. Figueroa, and if there's anything else you need, please feel free to call me and I will get it to you promptly.

Sincerely,

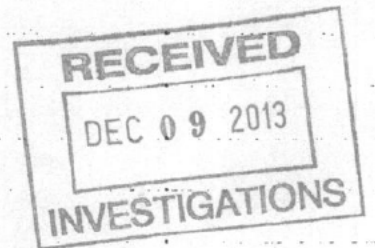
*Toni Vanchina*

Ms. Toni Vanchina

[REDACTED]  
Surprise, AZ 85379

home phone [REDACTED]

cell phone [REDACTED]





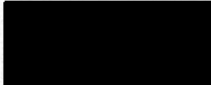
My Accounts > Account Activity > Check Details

Check Details

Print Help with this page

I'd like to...

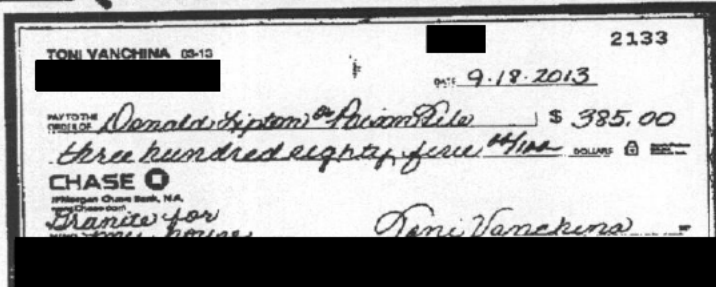
See Account Statements



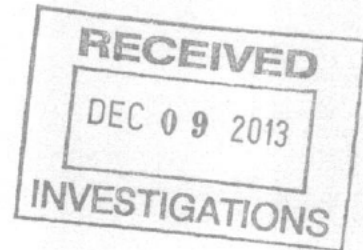
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Amount of Check: \$385.00

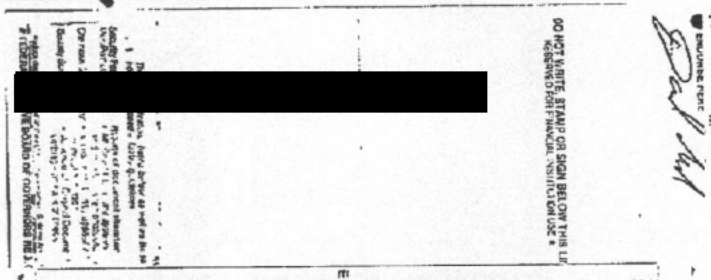
Front Enlarge/Reduce Check Image



Need help printing or saving this check?



Back Enlarge/Reduce Check Image



Need help printing or saving this check?



My Accounts > Account Activity > Check Details

Check Details

Print Help with this page

I'd like to...

See Account Statements

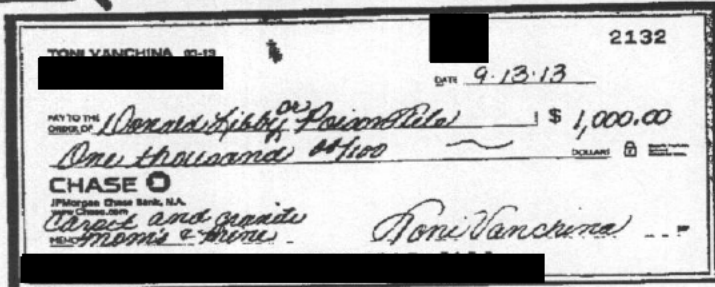
TOTAL CHECKING

Check Number:

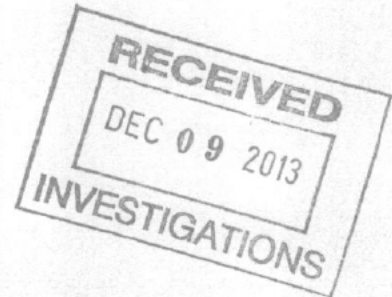
Post Date: 09/17/2013

Amount of Check: \$1,000.00

Front Enlarge/Reduce Check Image



Need help printing or saving this check?



Back Enlarge/Reduce Check Image



Need help printing or saving this check?



My Accounts > Account Activity > Check Details

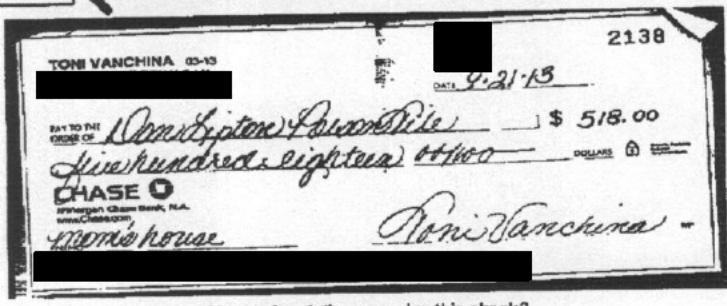
Check Details

Print Help with this page I'd like to...

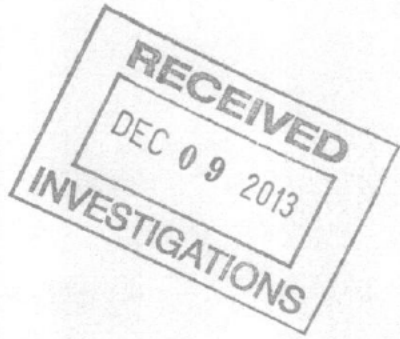
See Account Statements

TOTAL CHECKING [REDACTED]
Check Number: [REDACTED] Post Date: 09/23/2013 Amount of Check: \$518.00

Front Enlarge/Reduce Check Image



Need help printing or saving this check?



Back Enlarge/Reduce Check Image



Need help printing or saving this check?



My Accounts > Account Activity > Check Details

(View) Details

Print Help with this page

I'd like to...

See Account Statements

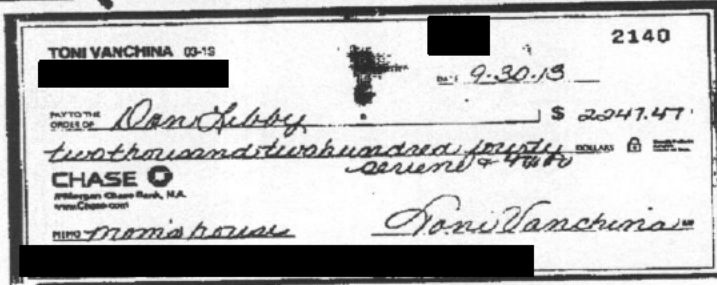
TOTAL CHECKING

Check Number

Post Date: 10/01/2013

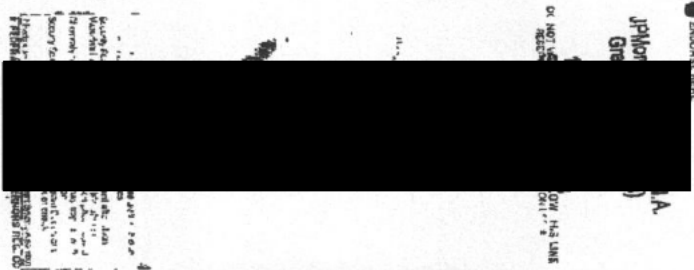
Amount of Check: \$2,247.47

Front Enlarge/Reduce Check Image

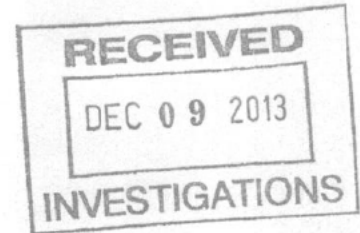


Need help printing or saving this check?

Back Enlarge/Reduce Check Image



Need help printing or saving this check?





JUDITH E. VANCHINA 05-13  
ALICE VANCHINA

342

Date 10-1-13

Pay To The Order Of

Don Libby

\$ 568.00

Five hundred sixty eight

00 Dollars

CHASE

JPMorgan Chase Bank, N.A.  
www.Chase.com

Micro print

Alice Vanchina

#1
Posting Date: [REDACTED]
Sequence Number: [REDACTED]
Amount: \$568.00
Account: [REDACTED]
Routing Transit Number: [REDACTED]
Check/Serial Number: [REDACTED]
Bank Number: 21
IRD Indicator: 0
BOFD: [REDACTED]
Capture Source: BY
Entry Number: [REDACTED]
UDK: [REDACTED]
Cost Center: 640716
Teller Number: 6
Teller Sequence Number: 49
Missing Image: 5
PE Indicator: P
Application Code: 1
Trancode: 000342
DB/CR: DB
Item Type: P
Processing Date:

JP Morgan Chase Bank, N.A.  
 (FNS)  
 n Ln  
 8888

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# Proposal

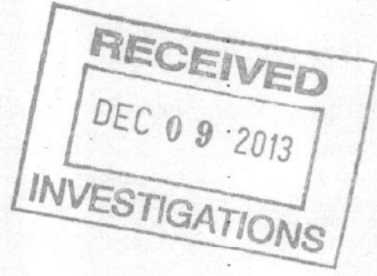
Don LIBBY

[Redacted]

Surprise AZ 85379

Proposal Submitted To: <b>Toni Vanchina</b>	Job Name	Job #
Address: [Redacted]	Job Location	
<b>Surprise, AZ</b>	Date	Date of Plans
Phone #: [Redacted]	Fax #: [Redacted]	Architect

We hereby submit specifications and estimates for: **UBA TUBA CEANITE in Kitchen, vanities, full back splash, granite sink, no floor bug, TANK and TOP, white oak old tops, tan oak shower cabinet, old faucets - use house PIPES inc. RENSAL new shower**



We propose hereby to furnish material and labor - complete in accordance with the above specifications for the sum of:  
 \$ 41000 *four thousand one hundred* Dollars  
 with payments to be made as follows: 2000 down 20000 up closing

Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents, or delays beyond our control.

Respectfully submitted [Signature]  
 Note - this proposal may be withdrawn by us if not accepted within \_\_\_\_\_ days.

## Acceptance of Proposal

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

Signature Toni Vanchina

Date of Acceptance \_\_\_\_\_ Signature \_\_\_\_\_

**DONNIE LIBBY**

**TILE, GRANITE, HARDWOOD, LAMINATE**  
**AFFORDABLE, RELIABLE INSTALLATION**  
**WITH OVER 25 YEARS EXPERIENCE**

**RECEIVED**

**DEC 09 2013**

**INVESTIGATIONS**