



ARIZONA REGISTRAR of CONTRACTORS

Complaint Form

for Licensed and Unlicensed Contractors

REC MAIL ROOM ROC

2013 DEC 16 PM 1:39

LICENSE #	CLASS	TYPE OF ENTITY	STATUS	COMPLAINT #
NAME OF CONTRACTOR				ASSIGNED TO
				2013-5804 Heifer

DO NOT WRITE IN THE GREY AREA ABOVE. FOR OFFICIAL USE ONLY

1. PERSON FILING THE COMPLAINT

Homeowner Material/Equip supplier Contractor Commercial property owner Other

Name: **Conrad McGinnis** Company name (if filing on behalf of a company)

Mailing address: **16911 Cranbrook Ave** City: **Torrance** State: **CA** Zip: **90504**

Daytime phone: [Redacted] E-mail address: [Redacted] If licensed, ROC license #: [Redacted]

Attorney's name (if any): [Redacted] Attorney's phone number: [Redacted] Attorney's address (include City, State and Zip): [Redacted]

2. CONTRACTOR FILED AGAINST

Contractor name: **Donnie Libby** ROC license #. (If known): [Redacted]

City: **Surprise, AZ** State: [Redacted] Zip: **85379**

3. CONTRACT AND WORKSITE INFORMATION

Date of contract: **Oct 7 2013** Verbal Written Both Contract amount: **\$ 5,000** Total paid to contractor: **\$ 5,000** Paid in-full: Yes No I owe I'm owed

The property is: Residential Commercial Project is a: New structure Repair/Replace Remodel Other

City: **Goodyear AZ, 85338** State: [Redacted] Zip: [Redacted]

Briefly describe the type of work for which you contracted (Example: room addition, landscaping, concrete, painting, roofing, pool, etc.): **Tile work, R&R countertops (Granite) R&R kitchen Cabinets**

Completion date: **Abandoned Job** Date work last performed: **Nov 13, 2013** Close of escrow date: [Redacted] Move-in date: [Redacted]

Building permit Yes No Plans and specifications Yes No Has any of the work been repaired or completed by a new contractor? Yes No

Complaint Form Checklist

- Make sure** you have included the required information when filing your complaint. Incomplete or unsigned complaint forms will be returned.
- One (1) original completed and signed complaint form.
 - One (1) copy of the completed and signed complaint form.
 - Two (2) copies of all supporting documentation.
 - Make an additional copy of everything for your records.
 - A brief list of all complaint items in numbered order on page two of this form.
 - Do not send originals of supporting documentation. They will not be returned to you.
 - All documents submitted with this complaint may be viewed by the public. To protect your privacy, black out all SSN or financial account information.

"Under penalty of law, I verify that the information given in this complaint is true to the best of my knowledge"

Signature (Complainant or Attorney): Print your name: **CONRAD MCGINNIS** Date: **Dec 12 2013**

Persons with disabilities may contact the ADA Coordinator at 602-542-1525; TDD 602-542-1588 or Toll Free 1-877-MY AZROC (1-877-692-9762).

Hand deliver to the nearest Registrar of Contractors' office or
Mail to: P.O. Box 18243, Phoenix, AZ 85005-8243.

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4. COMPLAINT INFORMATION

My complaint is for: Abandonment Poor work No pay Other

If you have made attempts to contact the contractor, check any of the following that apply.

By phone In person Have not Unable to find contractor Written correspondence (provide copies)

What do you want the contractor to do to resolve your complaint?

deletion materials or refund balance

5. NUMERICAL LIST OF COMPLAINT ITEMS

- Briefly list and number each complaint item below.
- The inspector will address only the items listed in your written complaint.

Example: #1. "The stucco on the west side of the home is cracked." (Note: type of work, defect and location should be identified)

If you need more space to list your complaints, you may include them on additional pages.

Hand deliver or mail to the nearest Registrar of Contractors' office.

1. Contractor installed only lower cabinets (missing 9 upper cabinets)
2. Contractor did not install granite countertops as paid for
3. Contractor left all debris in house with my renter in place.
4. Back yard is full of debris that was torn out of kitchen and not disposed of





ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

Donald E Libby



Surprise, AZ 85379-5913



ARIZONA REGISTRAR OF CONTRACTORS



1700 W. Washington St., Suite 105 • Phoenix AZ 85007-2812 • 602-542-1525 • AZ Toll Free 877-692-9762 • Fax 602-542-1599

Notice to Recipient

Pursuant to **Arizona Revised Statutes § 32-1166**, you have been issued a cease and desist order or a cease and desist order and civil citation for violation(s) of **A.R.S. § 32-1151**, Contracting Without a License, and/or **A.R.S. § 32-1165**, Advertising Without a License.

If you received just a cease and desist order and wish to appeal such decision, see the Request a Hearing section below. If you received a cease and desist order and civil citation, you have three possible actions you may take in response: (a) pay the civil penalty assessed by the citation, (b) obtain a contractor's license and pay a potentially reduced civil penalty, or (c) request a hearing to dispute the order. Failure to comply with the provisions of the order may result in further civil or criminal action against you, including, but not limited to, collection activities by the office of the Attorney General of Arizona.

Pay the Civil Penalty:

The civil penalty is payable either in person at the Registrar's office at 1700 West Washington Street, Suite 105, Phoenix, Arizona 85007, or by mail to P.O. Box 6748, Phoenix, Arizona 85005-6748. Mailed payments must be in the form of a cashier's check or money order payable to the Registrar of Contractors. **Do not mail cash.**

Obtain a Contractor's License:

A.R.S. § 32-1166.07 allows the registrar to waive a portion of the civil penalty if the person against whom the civil penalty is assessed completes all of the requirements for, and is issued, a contractor's license. To obtain a license the person must meet all the qualifications for a license (*see* A.R.S. § 32-1122) and remedy any loss or damage caused to the public by the violator's activity. Additionally, pursuant to A.R.S. § 32-1123 the person must not have bid on a project with an aggregate worth of \$20,000 or more within the past year.

Request a Hearing:

The action taken in this matter is an "appealable agency action" pursuant to A.R.S. § 41-1092. You have the right to obtain a hearing by filing a **Request for Hearing**. A Request for Hearing should be sent to the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243. The request must be received by the Registrar within 30 days of your receipt of the order. The Request for Hearing must identify the party appealing, the party's address, and a concise statement of the reason(s) for the appeal. The subject of the hearing will be limited to the violation(s) alleged, the scope of the order to cease and desist, and/or the amount of the civil penalty assessed, if any. The Registrar will serve a Notice of Hearing at least 30 days before the hearing, which will inform you of the date, time, and location of the hearing as well as the issue(s) in controversy.

If you file a Request for Hearing, you may also request an Informal Settlement Conference by filing a written request with the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243 no later than 20 days before the scheduled hearing. Any statements, either written or oral, made by you at the settlement conference, including any written documents, created or expressed solely for the purpose of settlement negotiations are inadmissible in any subsequent hearing.

If you have any questions regarding this matter, you may call our Phoenix or Tucson office weekdays between 8 AM and 5 PM at the numbers listed above.



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CEASE & DESIST ORDER

The Registrar has reasonable cause to believe that you are acting as an unlicensed contractor in violation of A.R.S. § 32-1151 and/or A.R.S. § 32-1165. As authorized by A.R.S. § 32-1166, **the Registrar orders you to immediately cease and desist all unlicensed contracting and advertising in the State of Arizona.** Violation of these statutes is a class 1 misdemeanor, punishable by imprisonment of up to six months and/or fines of up to \$2,500 (*see* A.R.S. §§ 32-1164, 13-707, and 13-802).

CIVIL CITATION

Case Number 2013-5804 Residential Commercial Victims

Issued by Investigator Jeff Helter #149 Date of Issuance 05/16/2014

UNLICENSED RESPONDENT

Full Name: Donald E Libby
Residential Address [REDACTED] City Surprise State AZ Zip 85379-5913
Home Telephone Mobile Telephone [REDACTED]
[REDACTED]
[REDACTED]

VIOLATIONS

On 10/7/2013 at 10:00 AM
Location [REDACTED] City Goodyear State AZ Zip 85338

The above Respondent committed the following offenses(s):

1. 1 ARS § 32-1151 Contracting without a license Civil Penalty Assessed \$
 2. ARS § 32-1165 Advertising without a license Civil Penalty Assessed \$
- Total \$0.00**

Respondent must remit \$0.00 to the Arizona Registrar of Contractors or request a hearing pursuant to A.R.S. § 41-1092 *et seq.* within thirty (30) days of receipt of this Cease and Desist Order and Civil Citation. If a request for hearing is filed, you have the right to request an informal settlement conference pursuant to A.R.S. § 41-1092.03. If no hearing is requested within the time frame specified above, then this Cease and Desist Order and Civil Citation shall become the **Final Order of the Registrar.**

SERVICE

In Person (Initials) Certified Mail #

Without admitting responsibility, I acknowledge the receipt of this Cease & Desist Order and Civil Citation.

Donald Libby

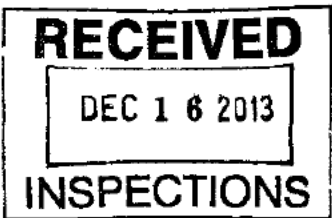
Printed Name of Unlicensed Respondent

Signature of Unlicensed Respondent

Affidavit of Personal Delivery: I attest that I personally delivered a true and correct copy of this Cease & Desist Order and Civil Citation to Donald Libby, the unlicensed Respondent listed above, on date at : AM at location .

/s/ Jeff Helter #149
Signature of Investigator
602-689-4837

cc Local Building Permit Department



CHASE

Special benefits for Chase checking customers! Take advantage of exclusive offers on many Chase products. To learn more visit chase.com/exclusives or talk to a banker today!

My Transaction Summary

CHASE

Transaction #194
Account Number Ending In: [REDACTED]
Prepaid Deposit \$1,300.00
Cash Amount \$1,300.00
Fee Amount \$0.00

Further review may result in delayed availability of this deposit

JPMorgan Chase Bank, N.A.
Patricia Center, Branch 009360
1-800-935-9935
Member FDIC, Equal Housing Lender
Please keep your receipt
10/11/2013 11:58

Business Date 10/11/2013
Session #79

Thank you - Saman
Cashbox #01

CHASE

CHASE

REAL TIME. REALLY EASY. MANAGE YOUR ACCOUNT YOUR WAY AT CHASE.COM. GET INSTANT ACCESS TO YOUR ACCOUNT WHENEVER AND WHEREVER YOU WANT. SIGN UP TODAY AT CHASE.COM/CHASEONLINE

My Transaction Summary

CHASE

Transaction #18
Account Number Ending In: [REDACTED]
Prepaid Deposit \$580.00
Cash Amount \$580.00
Fee Amount \$0.00

Further review may result in delayed availability of this deposit

JPMorgan Chase Bank, N.A.
14th Terrace, Branch 780891
1-800-935-9935
Member FDIC, Equal Housing Lender
Please keep your receipt
10/18/2013 09:56

Business Date 10/18/2013
Session #9

Thank you - Elizabeth
Cashbox #15

CHASE

CHASE

REAL TIME. REALLY EASY. MANAGE YOUR ACCOUNT YOUR WAY AT CHASE.COM. GET INSTANT ACCESS TO YOUR ACCOUNT WHENEVER AND WHEREVER YOU WANT. SIGN UP TODAY AT CHASE.COM/CHASEONLINE

My Transaction Summary

CHASE

Transaction #258
Account Number Ending In: [REDACTED]
Prepaid Deposit \$253.00
Cash Amount \$250.00
Fee Amount \$0.00

Further review may result in delayed availability of this deposit

JPMorgan Chase Bank, N.A.
North Terrace, Branch 740889
1-800-935-9935
Member FDIC, Equal Housing Lender
Please keep your receipt
10/21/2013 15:25

Business Date 10/21/2013
Session #103

Thank you - Jazmin
Cashbox #05

CHASE

Wells Fargo Bank
Transaction Receipt

STORE # 0000708 08 Deposit

00038
Cash In \$400.00
Number of checks 0
Total Deposited \$400.00
Less Cash - \$0.00
Net Deposit Amount \$400.00

Transaction # 034 0054
01:34PM 10/30/13 Credited: 10/30/13

Separating business and personal finances
helps you track your expenses, build a
business financial history, and save time
when filing taxes.

Thank you, Corey

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Wells Fargo Bank
Transaction Receipt

STORE # 0000708 05 Deposit

Account Number [REDACTED]
00038
Cash In \$700.00
Number of checks 0
Total Deposited \$700.00
Less Cash - \$0.00
Net Deposit Amount \$700.00

Transaction # 003 0005
04:59PM 11/19/13 Credited: 11/20/13

If you are moving or going on vacation,
make arrangements ahead of time to pay
your bills through bill pay or recurring
payments with your credit or debit card.

Thank you, Tara Joy

Wells Fargo Bank
Transaction Receipt

STORE # 0000708 07 Deposit

Account Number [REDACTED]
00038
Cash In \$400.00
Number of checks 0
Total Deposited \$400.00
Less Cash - \$0.00
Net Deposit Amount \$400.00

Transaction # 125 0177
11:02AM 11/18/13 Credited: 11/18/13

If you are moving or going on vacation,
make arrangements ahead of time to pay
your bills through bill pay or recurring
payments with your credit or debit card.

Thank you, Brandi

REAL TIME. REALLY EASY. MANAGE YOUR
ACCOUNT YOUR WAY AT CHASE.COM. GET
INSTANT ACCESS TO YOUR ACCOUNT WHENEVER
AND WHEREVER YOU WANT. SIGN UP TODAY AT
CHASE.COM/CHASEONLINE

My Transaction Summary

Transaction [REDACTED]
Account Number Ending In: [REDACTED]
Prepaid Deposit \$545.00
Cash Amount \$560.00
Fee Amount \$0.00

Further review may result in delayed
availability of this deposit

JPMorgan Chase Bank, N.A.
North Torrance, Branch 740688
1-800-935-9935
Member FDIC, Equal Housing Lender
Please keep your receipt
10/31/2013 12:15

Business Date 10/31/2013
Session #18

Thank you - Nitko
Cashbox #08



Donny The Tile Guy

Me: 208 Loma Linda, Goodyear. Right off Lichfield. House will be on your left.

Sent: Oct 7, 2013, 1:04 PM

Donny The Tile Guy: Hey conrad I'll be over that way after lunch. I'll also bring my granite samples. See you tomorrow

Sent: Oct 7, 2013, 5:25 PM

Me: Works for me address is 726 Calle bolo, just go north on central from the other house and you will get to calle bolo

Sent: Oct 7, 2013, 7:02 PM

Donny The Tile Guy: Sounds good ill call you on my way

Sent: Oct 7, 2013, 7:03 PM

Me: Thanks

Sent: Oct 7, 2013, 7:03 PM

Me: When you pick up time samples can you pick up a higher end looking tile that has a travertine type of look for this house shower?

Sent: Oct 8, 2013, 11:23 AM

Donny The Tile Guy: Yes sir

Sent: Oct 8, 2013, 11:23 AM

Me: Thanks

Sent: Oct 8, 2013, 11:26 AM

Donny The Tile Guy: Yes sir that's it

Sent: Oct 8, 2013, 5:45 PM

Me: Cool

Sent: Oct 8, 2013, 5:45 PM

Donny The Tile Guy: Tile guy is cool with the 1600

Sent: Oct 8, 2013, 5:45 PM

Donny The Tile Guy: Hey conrad good morning. I have us agreed on \$1,600 for the showers instead of \$1,750. I told you \$1,200 for the counter top. I'll drop \$300 off the coun

Sent: Oct 9, 2013, 8:33 AM

Donny The Tile Guy: ter top if we do all three at the same time. Instead of \$2,950 for all three it would be \$2,500 i don't know if that helps you let me know thanks Donnie

Sent: Oct 9, 2013, 8:33 AM

Donny The Tile Guy: [REDACTED]

Sent: Oct 9, 2013, 8:33 AM

Me: Okay you drive a hard bargain... Let's do it and after looking at them for a day I am going with Golden Chocolate, it is a bit busier but it pops a bit more.

Sent: Oct 9, 2013, 10:00 AM

Donny The Tile Guy: I want your work

Sent: Oct 9, 2013, 10:01 AM

Me: I have plenty of it. If you know a cabinet guy, I would be interested in getting a quote on the cabinets and countertops for the looks kinda house.

Sent: Oct 9, 2013, 10:03 AM

Me: Loma Linda house

Sent: Oct 9, 2013, 10:03 AM

Donny The Tile Guy: I get cabs cheap

Sent: Oct 9, 2013, 10:23 AM

Donny The Tile Guy: I'll call you in a few

Sent: Oct 9, 2013, 10:24 AM

Me: Were you able to pick up any tile samples for me to look at

Sent: Oct 9, 2013, 4:03 PM

Me: Solid cabinetry with two D's out two L's ?

Sent: Oct 9, 2013, 9:22 PM

Donny The Tile Guy: Two lls

Sent: Oct 9, 2013, 9:26 PM

Donny The Tile Guy: Give me a call

Sent: Oct 10, 2013, 1:46 PM

Donny The Tile Guy: Conrad the franklin ginger and delaware ginger. On the website check them out. Those 2 cabs styles are on sale for 20% off right now. Instead of 1,900 th

Sent: Oct 10, 2013, 5:13 PM

Donny The Tile Guy: ey would be 1500. I just found this out

Sent: Oct 10, 2013, 5:13 PM

Donny The Tile Guy: Conrad I'll be at loma Linda in 20 minutes

Sent: Oct 11, 2013, 7:36 AM

Me: Okay I win head over in 15 min

Sent: Oct 11, 2013, 7:37 AM

Donny The Tile Guy: Sounds good

Sent: Oct 11, 2013, 7:37 AM

Donny The Tile Guy: I just called solid I can get the shaker if you want I told them I bid it wrong but if you want the shaker would be in the two colors in the phamplet

Sent: Oct 11, 2013, 8:42 AM

Me: Deposit has been made for \$1300

Sent: Oct 11, 2013, 12:00 PM

Donny The Tile Guy: Thank you sir drive safe

Sent: Oct 11, 2013, 12:04 PM

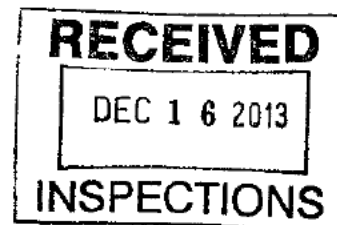
Me: Code for the front door [REDACTED]

Sent: Oct 11, 2013, 12:46 PM

Donny The Tile Guy: Got it thanks

Sent: Oct 11, 2013, 12:51 PM

Donny The Tile Guy: Columbus Day Sale at spensers
My boy called mstella with some good deals.



Ge dishwasher. Modelgdf520tsdss
Stainless steel. N

Sent: Oct 12, 2013, 3:45 PM

Donny The Tile Guy: yt

Sent: Oct 12, 2013, 3:47 PM

Donny The Tile Guy: You.

Sent: Oct 12, 2013, 3:49 PM

Donny The Tile Guy: Yntnt

Sent: Oct 12, 2013, 3:49 PM

Me: Let me look that one up

Sent: Oct 12, 2013, 3:51 PM

Donny The Tile Guy: The ge is original price is 599 441 this weekend

Sent: Oct 12, 2013, 3:53 PM

Donny The Tile Guy: Whirlpools wdf310. Regular price 499. My price this weekend 343

Sent: Oct 12, 2013, 3:54 PM

Donny The Tile Guy: They got some good deals because of Monday holiday. If you want a better one let me know I'll call on it

Sent: Oct 12, 2013, 3:55 PM

Donny The Tile Guy: Damn I suck on testing. The ge is reg price\$599.41. This weekend \$449

Whirlpools regular price 499

My price this weekend is 343

Sent: Oct 12, 2013, 3:58 PM

Me: I see the GE is the same price at home depot, let me find what I can find for a little more money. I would like mid level ... live to have bosh but don't have bosh \$\$ at the moment, just bought another house this morning...

Sent: Oct 12, 2013, 4:06 PM

Donny The Tile Guy: Bosch model shx4at75vc

Regular price 849

Special Price 613

Bosch she53tl

Reg price 949

Special Price 699

Bosch shxpt55uc

Reg price 1,749

Special 1,368

Sent: Oct 12, 2013, 4:18 PM

Donny The Tile Guy: Sorry if I'm a pain I just like when friends get good deals

Sent: Oct 12, 2013, 4:27 PM

Me: No pain at all, I appreciate it, I am just looking up some models

Sent: Oct 12, 2013, 4:30 PM

Me: Let's go with the GE

Sent: Oct 12, 2013, 4:31 PM

Donny The Tile Guy: Let me know what you like and I'll check

Sent: Oct 12, 2013, 4:31 PM

Donny The Tile Guy: 449 no tax because I'm a builder

Sent: Oct 12, 2013, 4:32 PM

Me: Do it

Sent: Oct 12, 2013, 4:33 PM

Me: Thanks

Sent: Oct 12, 2013, 4:40 PM

Donny The Tile Guy: I'll call and pay for it

Sent: Oct 12, 2013, 4:43 PM

Me: Thanks. Now with the new house there will be more work to be done, if of course your interested. I should know when I close on that house next week

Sent: Oct 12, 2013, 4:58 PM

Donny The Tile Guy: Sounds good I paid for the dishwasher it will be available for me to pick up Wednesday. The total was 449 and they included the install kit. Just drop me

Sent: Oct 12, 2013, 5:01 PM

Donny The Tile Guy: the cash in my account

Sent: Oct 12, 2013, 5:01 PM

Donny The Tile Guy: I am interested in the other houses also

Sent: Oct 12, 2013, 5:01 PM

Me: I will let you know when I make the deposit

Sent: Oct 12, 2013, 5:17 PM

Me: When do you think that w?ill be done with the tile

Sent: Oct 12, 2013, 5:17 PM

Donny The Tile Guy: I'll be done by the end of the week. 1 day tear out, than the plumbing than tile install than grout

Sent: Oct 12, 2013, 5:19 PM

Donny The Tile Guy: Dogging me in front of everyone

Sent: Oct 14, 2013, 10:22 AM

Me: ???

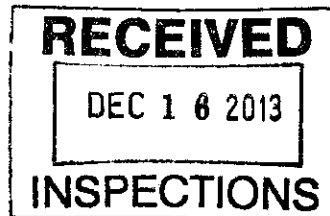
Sent: Oct 14, 2013, 10:29 AM

Donny The Tile Guy: Call you in a few

Sent: Oct 14, 2013, 10:29 AM

Me: In meetings most of the day, but can respond rapidly via text

Sent: Oct 14, 2013, 10:30 AM



Donny The Tile Guy: Okay

Sent: Oct 14, 2013, 10:32 AM

Me: Do we need to talk as I can call you if needed

Sent: Oct 14, 2013, 10:36 AM

Donny The Tile Guy: No I didn't mean to text you I sent that to my wife. My mom passed away yesterday. So I was with some idiot family members

Sent: Oct 14, 2013, 10:40 AM

Me: OK, sorry on both accounts

Sent: Oct 14, 2013, 10:41 AM

Me: Please let me know the plan so I can turn my security system on and off at bolo

Sent: Oct 14, 2013, 5:49 PM

Donny The Tile Guy: Give me 30 minutes I'll call you

Sent: Oct 14, 2013, 5:50 PM

Donny The Tile Guy: Conrad could you send me address and code for the two houses my guys are going over

Sent: Oct 15, 2013, 10:45 AM

Me: [REDACTED] no code needed

Sent: Oct 15, 2013, 10:47 AM

Me: [REDACTED] door code is 112210

Sent: Oct 15, 2013, 10:47 AM

Me: To lock the door all they have to do is hit the lock button

Sent: Oct 15, 2013, 10:48 AM

Donny The Tile Guy: Got it thanks

Sent: Oct 15, 2013, 10:58 AM

Donny The Tile Guy: Hey Conrad were tearing out at loma linda be at your house in about 1 hour

Sent: Oct 15, 2013, 3:48 PM

Me: Does your plumber guy only do big jobs? I'm looking for a plumber the deuce mall jobs at my properties

Sent: Oct 15, 2013, 4:01 PM

Donny The Tile Guy: He will do anything I tell him

Sent: Oct 15, 2013, 4:32 PM

Me: I might ask you to have him go to one of my houses and fix a leak under the sink and take a look at a water heater

Sent: Oct 15, 2013, 4:42 PM

Donny The Tile Guy: Just let me know this shower at loma linda has been leaking a long time

Sent: Oct 15, 2013, 4:43 PM

Me: But I will know tomorrow if the plummet that home warranty doesn't show up again

Sent: Oct 15, 2013, 4:43 PM

Me: Your in

Sent: Oct 15, 2013, 4:46 PM

Donny The Tile Guy: Yep

Sent: Oct 15, 2013, 4:47 PM

Me: Do you think the [REDACTED] is hold back there [REDACTED] was [REDACTED]

Sent: Oct 15, 2013, 5:28 PM

Donny The Tile Guy: [REDACTED] get some blood and the [REDACTED]

Sent: Oct 15, 2013, 5:31 PM

Me: Okay thanks

Sent: Oct 15, 2013, 5:32 PM

Donny The Tile Guy: No problem my tile guy is at Cabo ripping out

Sent: Oct 15, 2013, 5:33 PM

Me: Yeah I see some female there Lol

Sent: Oct 15, 2013, 5:34 PM

Donny The Tile Guy: Just one that's his helper his wife

Sent: Oct 15, 2013, 5:34 PM

Me: Lol. I don't care

Sent: Oct 15, 2013, 5:34 PM

Donny The Tile Guy: He's legit promise

Sent: Oct 15, 2013, 5:35 PM

Me: She helps like my GF..... She watches... Lol

Sent: Oct 15, 2013, 5:35 PM

Donny The Tile Guy: He's legit promise

Sent: Oct 15, 2013, 5:36 PM

Donny The Tile Guy: [REDACTED] way better looking than his wife lol

Sent: Oct 15, 2013, 5:37 PM

Donny The Tile Guy: Is it okay the tv is on in bedroom

Sent: Oct 15, 2013, 5:37 PM

Me: I keep it on with the music

Sent: Oct 15, 2013, 5:39 PM

Donny The Tile Guy: Cool

Sent: Oct 15, 2013, 5:40 PM

Donny The Tile Guy: No I said that on accident

Sent: Oct 15, 2013, 6:22 PM

Donny The Tile Guy: Sorry Conrad wrong person

Sent: Oct 15, 2013, 6:22 PM

Me: Lol no problem

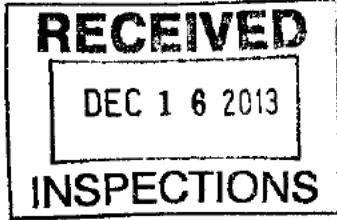
Sent: Oct 15, 2013, 6:42 PM

Donny The Tile Guy: They still tearing out

Sent: Oct 16, 2013, 6:42 PM

Me: The leak is at [REDACTED] Off Thomas and 80 th. Someone will be there all day. Leak under kitchen sink

Sent: Oct 16, 2013, 12:06 PM



Donny The Tile Guy: Got it

Sent: Oct 16, 2013, 12:07 PM

Me: Thanks

Sent: Oct 16, 2013, 12:08 PM

Me: Can you pick up one and put it in my bill?

Sent: Oct 16, 2013, 1:25 PM

Donny The Tile Guy: How much you want me to spend

Sent: Oct 16, 2013, 1:25 PM

Me: Nicer than that she has now but not a Moen....lol

Sent: Oct 16, 2013, 1:26 PM

Me: As long as she feels like she is getting an improvement

Sent: Oct 16, 2013, 1:27 PM

Me: Just pick one, either one will do

Sent: Oct 16, 2013, 1:33 PM

Me: Just want her happy

Sent: Oct 16, 2013, 1:33 PM

Donny The Tile Guy: Is that a cool price somewhere around 70 bucks

Sent: Oct 16, 2013, 1:34 PM

Me: Sure

Sent: Oct 16, 2013, 1:34 PM

Donny The Tile Guy: Is it cool \$50 for the plumber for the trip charge and install

Sent: Oct 16, 2013, 1:35 PM

Me: Sounds fair enough

Sent: Oct 16, 2013, 1:36 PM

Donny The Tile Guy: Okay I'll pick one up and get it fixed for you. If you remember just throw it in when you're going to the bank.

Sent: Oct 16, 2013, 1:38 PM

Me: Will do, I just in meetings all morning, might have the GF do it if she is free

Sent: Oct 16, 2013, 1:39 PM

Donny The Tile Guy: Sounds good your shower is out. The loma linda is a bear to get out but we will prevail

Sent: Oct 16, 2013, 1:40 PM

Me: Just have a huge job at the LA convention center tomorrow that I am preparing for with vendors

Sent: Oct 16, 2013, 1:40 PM

Me: I how bad is Linda Linda?

Sent: Oct 16, 2013, 1:42 PM

Donny The Tile Guy: Just old and hard to demo

Sent: Oct 16, 2013, 1:42 PM

Me: Just look for any mold as she says the house has a certain wet basement smell. I figured that it was because of the old kitchen cabinets because the leaking sink when I bought the house, but it could be from the shower... But maybe not

Sent: Oct 16, 2013, 1:45 PM

Donny The Tile Guy: It does have a musty smell I just thought it was because of the way she cleaned. I didn't not tell her anything about the leaky shower

Sent: Oct 16, 2013, 1:56 PM

Me: Will break away tomorrow afternoon make the deposit. What total should I add on for the faucet and the \$50 labor

Sent: Oct 16, 2013, 5:05 PM

Me: Just please take care of her as soon as you can. My other stuff comes second

Sent: Oct 16, 2013, 5:06 PM

Me: I'll call you right back.

Sent: Oct 16, 2013, 5:22 PM

Me: Dude I thought you said you were going to take care if the plumbing at Earl in this morning?

Sent: Oct 17, 2013, 1:36 PM

Donny The Tile Guy: Just talked to the plumber he's in route as we speak 20 - 30 minutes

Sent: Oct 17, 2013, 1:42 PM

Me: Well the guy have not show up I have to go get my son at 2:15

Sent: Oct 17, 2013, 1:43 PM

Me: That is from her, don't think she will be there as I told her first thing in the morning

Sent: Oct 17, 2013, 1:44 PM

Donny The Tile Guy: I'll tell him to sit and wait for her to come back

Sent: Oct 17, 2013, 1:44 PM

Donny The Tile Guy: Can I call her

Sent: Oct 17, 2013, 1:44 PM

Me: 602-794-7772

Sent: Oct 17, 2013, 1:45 PM

Donny The Tile Guy: I called her a couple times she won't answer me. We will just wait for her

Sent: Oct 17, 2013, 1:53 PM

Donny The Tile Guy: Call me

Sent: Oct 17, 2013, 7:29 PM

Donny The Tile Guy: Sorry I was sending to my son

Sent: Oct 17, 2013, 7:30 PM

Me: Do you stikl need for me to call you?

Sent: Oct 17, 2013, 7:34 PM

Donny The Tile Guy: No I was sending this to my son sorry

Sent: Oct 17, 2013, 9:39 PM

Donny The Tile Guy: . . FrRead..... Rr. YYemvmhj nnnuty. Hm nj nj n. . Not. No nhmn. . Nnmj. M g rujnnfv. Rr

Sent: Oct 17, 2013, 10:38 PM

Me: \$580 just deposited

Sent: Oct 18, 2013, 9:57 AM



Donny The Tile Guy: Thanks sir

Sent: Oct 18, 2013, 9:57 AM

Me: What is the updated timeline so I know

Sent: Oct 18, 2013, 10:01 AM

Donny The Tile Guy: On loma linda and calle

Sent: Oct 18, 2013, 10:04 AM

Me: Yes

Sent: Oct 18, 2013, 10:04 AM

Donny The Tile Guy: [REDACTED]

Sent: Oct 19, 2013, 12:02 PM

Me: I will do it after work today, I will let you know

Sent: Oct 19, 2013, 12:30 PM

Donny The Tile Guy: No problem I'm cool with art

Sent: Oct 19, 2013, 12:31 PM

Me: When does the granite come in

Sent: Oct 19, 2013, 1:11 PM

Donny The Tile Guy: For Calle or loma?

Sent: Oct 19, 2013, 1:12 PM

Me: Calle

Sent: Oct 19, 2013, 1:34 PM

Donny The Tile Guy: I'll call Monday should be ready. Tile guy thinks he'll be done with loma Monday

Sent: Oct 19, 2013, 1:35 PM

Me: Cool

Sent: Oct 19, 2013, 1:36 PM

Donny The Tile Guy: How's the Grammys, music awards, emmys, lol

Sent: Oct 19, 2013, 1:36 PM

Me: I'll drive probably about 500 miles this weekend

Sent: Oct 19, 2013, 1:37 PM

Donny The Tile Guy: Making money

Sent: Oct 19, 2013, 1:38 PM

Me: Trying

Sent: Oct 19, 2013, 1:40 PM

Me: Specially since I bought that new house and I've never seen the inside of it

Sent: Oct 19, 2013, 1:40 PM

Donny The Tile Guy: Conrad did the new house close yet? If it did I can go by and let you know the statud

Sent: Oct 20, 2013, 11:59 AM

Me: Not yet, we were just talking about it. I am going to call tomorrow on it as I might fly out there this week if so

Sent: Oct 20, 2013, 12:01 PM

Me: I didn't take as many pics from the outside add I thought as I looked at about 10 homes that day

Sent: Oct 20, 2013, 12:02 PM

Donny The Tile Guy: Cool let me know

Sent: Oct 20, 2013, 12:02 PM

Me: I will

Sent: Oct 20, 2013, 12:02 PM

Donny The Tile Guy: Let me know I can go by if you send me address

Sent: Oct 20, 2013, 12:03 PM

Me: Hey if the granite is ready how long will it be before calle is done

Sent: Oct 20, 2013, 12:03 PM

Donny The Tile Guy: It will take a couple days. I'll call in the morning

Sent: Oct 20, 2013, 12:04 PM

Me: The address is 6428 w Hazelwood street

Sent: Oct 20, 2013, 12:05 PM

Donny The Tile Guy: What city

Sent: Oct 20, 2013, 12:06 PM

Me: Phoenix, off camelback

Sent: Oct 20, 2013, 12:06 PM

Donny The Tile Guy: I'll check it out in the morning

Sent: Oct 20, 2013, 12:06 PM

Me: Okay, there is no hate right now into the back yard so stalk back there to tell me if the pool pump and filter are gone, I know the pool light and diving board are.

Sent: Oct 20, 2013, 12:08 PM

Donny The Tile Guy: Got it I'll take a lot of photos

Sent: Oct 20, 2013, 12:09 PM

Me: Thanks

Sent: Oct 20, 2013, 12:13 PM

Donny The Tile Guy: No problem

Sent: Oct 20, 2013, 12:13 PM

Me: I am planning on hiring chace when the pool is done. I can deposit the money for that but I don't want him to think I forgot, but I am just getting off work so I will pay when I say I will. I hate when people don't pay me

Sent: Oct 20, 2013, 8:25 PM

Donny The Tile Guy: [REDACTED]

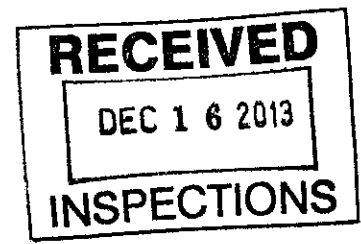
Sent: Oct 20, 2013, 8:25 PM

Me: Thanks I will text you when done as I have to check when the back actually opens but it is two blocks away

Sent: Oct 20, 2013, 8:41 PM

Me: Bank

Sent: Oct 20, 2013, 8:41 PM



Donny The Tile Guy: No stress I'll take care and I'll go by the new house in the am

Sent: Oct 20, 2013, 8:44 PM

Me: Thank you GF is happy about that as she has only seen a couple of pics that I took when I was out there.

Sent: Oct 20, 2013, 8:45 PM

Me: I think it has potential.... Looks better than I few that I bought in the beginning... Lol

Sent: Oct 20, 2013, 8:46 PM

Donny The Tile Guy: I'll send a bunch

Sent: Oct 20, 2013, 8:47 PM

Donny The Tile Guy: Chase bank Account number [REDACTED]

Don libby

[REDACTED] surprise az 85379

Sent: Oct 21, 2013, 3:12 PM

Me: Thanks

Sent: Oct 21, 2013, 3:12 PM

Me: Deposit done sir

Sent: Oct 21, 2013, 3:27 PM

Donny The Tile Guy: Hey conrad the house on Hazelwood needs 11 cabinets. If you use the, Franklin ginger that are on sale they would be 1,300

Sent: Oct 22, 2013, 7:43 AM

Donny The Tile Guy: Arts going by this morning to look at electric. I'll swing by In afternoon and put on new locks

Sent: Oct 22, 2013, 7:44 AM

Me: Just on the garage. Can you send me that pic of the Arizona room?

Sent: Oct 22, 2013, 7:46 AM

Me: Will anything be finished our started today?

Sent: Oct 22, 2013, 7:47 AM

Donny The Tile Guy: Yep working on both showers today

Sent: Oct 22, 2013, 7:48 AM

Me: So they well be done today?

Sent: Oct 22, 2013, 7:49 AM

Me: I was debating in coming out there for the weekend but don't want to if Bolo is still under construction

Sent: Oct 22, 2013, 7:51 AM

Me: I'll call you right back.

Sent: Oct 22, 2013, 7:52 AM

Me: When you have time can you have someone redo the caulking in the sink at Earl? She called me and said it was coming up and the faucet was lose

Sent: Oct 23, 2013, 3:23 PM

Donny The Tile Guy: Going by tonight

Sent: Oct 23, 2013, 4:47 PM

Me: Fine, after the showers are finished

Sent: Oct 24, 2013, 11:02 AM

Donny The Tile Guy: Okay she's just pushing me I'll tell her a couple days. Sorry

Sent: Oct 24, 2013, 11:03 AM

Me: I already told h her

Sent: Oct 24, 2013, 11:12 AM

Donny The Tile Guy: Sorry buddy I wasn't sure

Sent: Oct 24, 2013, 11:30 AM

Donny The Tile Guy: Qq. Ge? Just let me me know if ukojtfyvtuxxjvmc

Sent: Oct 24, 2013, 11:32 AM

Me: No problem

Sent: Oct 24, 2013, 12:20 PM

Me: Let me know of my renter is there at looms Linda

Sent: Oct 25, 2013, 8:46 AM

Me: Loma linda

Sent: Oct 25, 2013, 8:46 AM

Donny The Tile Guy: On my way be there in 10 minutes

Sent: Oct 25, 2013, 8:46 AM

Me: These two bathrooms have to be done today, not tomorrow. I am tired of her complaining

Sent: Oct 25, 2013, 8:54 AM

Me: This has been almost 3 weeks for a bathroom

Sent: Oct 25, 2013, 8:55 AM

Donny The Tile Guy: Give me a call

Sent: Oct 25, 2013, 9:05 AM

Me: Please don't forget that accent trim about eye level to break up the large tile

Sent: Oct 25, 2013, 5:13 PM

Me: That we agreed upon

Sent: Oct 25, 2013, 5:15 PM

Me: Not really crazy about it but I hired it will work

Sent: Oct 26, 2013, 10:18 AM

Me: Not really looking for different dark colors, just different travertine patterns. I hate those glass like tiles

Sent: Oct 26, 2013, 10:19 AM

Me: But it is too late now

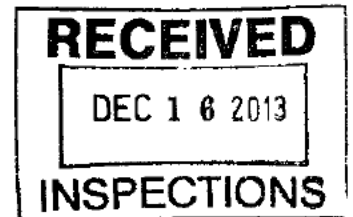
Sent: Oct 26, 2013, 10:20 AM

Me: Something like these

Sent: Oct 26, 2013, 10:39 AM

Donny The Tile Guy: Got it

Sent: Oct 26, 2013, 10:39 AM



Me: If you happen to go back over Loma Linda show her an example of the cabinets and countertop if you have it with you.
Sent: Oct 26, 2013, 11:51 AM

Donny The Tile Guy: Sure will no problem

Sent: Oct 26, 2013, 11:52 AM

Me: Don't tell her that I suggested it, just offer to show her

Sent: Oct 26, 2013, 11:53 AM

Donny The Tile Guy: Got it she wants me lol

Sent: Oct 26, 2013, 11:54 AM

Me: Lol

Sent: Oct 26, 2013, 11:54 AM

Donny The Tile Guy: Her and her 350 lb friend

Sent: Oct 26, 2013, 11:56 AM

Me: Oreo cookie

Sent: Oct 26, 2013, 11:56 AM

Me: Any updates?

Sent: Oct 26, 2013, 5:53 PM

Me: Perfect accent tile

Sent: Oct 26, 2013, 6:39 PM

Me: Lol

Sent: Oct 26, 2013, 6:51 PM

Me: I don't know how people can live like that

Sent: Oct 26, 2013, 6:52 PM

Donny The Tile Guy: What a difference from your house and mine

Sent: Oct 26, 2013, 6:53 PM

Me: I'll call you right back.

Sent: Oct 26, 2013, 7:04 PM

Me: At dinner what's up?

Sent: Oct 26, 2013, 7:04 PM

Donny The Tile Guy: Cool

Sent: Oct 26, 2013, 7:04 PM

Donny The Tile Guy: I was gonna tell you I paid art. I told him i Could loan him some money if he needed. He said he had no idea when he could pay back. He is going to do so

Sent: Oct 26, 2013, 7:06 PM

Donny The Tile Guy: me work for me to get him some cash

Sent: Oct 26, 2013, 7:06 PM

Me: I will have work for him next week when I close on the house so I think you will be good

Sent: Oct 26, 2013, 7:17 PM

Donny The Tile Guy: He must be in a bad place. I told him if he needed anything to call me

Sent: Oct 26, 2013, 7:18 PM

Me: That is what I thought remember?

Sent: Oct 26, 2013, 7:19 PM

Me: So I will be there this week at Bolo, just to let you know. Towards the end of the week

Sent: Oct 28, 2013, 9:58 AM

Donny The Tile Guy: No problem working on counters today. I'll call you in a few

Sent: Oct 28, 2013, 9:59 AM

Me: Very interesting way to take out a sink

Sent: Oct 28, 2013, 10:33 AM

Me: Just a quick question. Since the current dishwasher is grouted in are you going to install before the countertop goes on?

Sent: Oct 28, 2013, 7:27 PM

Me: Install the new one, before the top goes on

Sent: Oct 28, 2013, 7:28 PM

Donny The Tile Guy: We need 6 uppers and 6 bottoms. And he has all of them

Sent: Oct 29, 2013, 11:55 AM

Me: That is fine

Sent: Oct 29, 2013, 11:56 AM

Me: Do I get my other stuff finished first?

Sent: Oct 29, 2013, 12:08 PM

Me: You still have quite a bit of work to be finished supposedly today

Sent: Oct 29, 2013, 12:10 PM

Me: Not to be a pain but....

Sent: Oct 29, 2013, 12:10 PM

Donny The Tile Guy: Sorry conrad were all on our way over now. I'm very sorry

Sent: Oct 29, 2013, 12:28 PM

Me: That is fine

Sent: Oct 29, 2013, 4:40 PM

Me: If you do have to break tile to get it out, I have more in the garage

Sent: Oct 29, 2013, 6:29 PM

Donny The Tile Guy: No problem thanks

Sent: Oct 29, 2013, 6:30 PM

Me: Where is the cutout that we discussed for Bolo?

Sent: Oct 29, 2013, 7:13 PM

Me: So still no dishwasher?

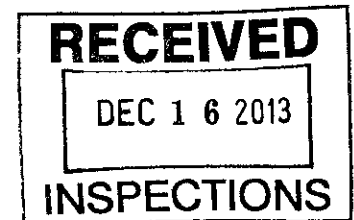
Sent: Oct 30, 2013, 4:22 PM

Donny The Tile Guy: <no subject> null

Sent: Oct 31, 2013, 8:27 AM

Me: It doesn't match, we spoke about a compartment that was into the walk not outside the wall

Sent: Oct 31, 2013, 8:27 AM



Me: Yes, beige in color with texture

Sent Nov 3, 2013, 12:07 PM

Donny The Tile Guy: I'll go to floor n decor today see what I can find

Sent Nov 3, 2013, 12:15 PM

Me: Sounds good thank you

Sent Nov 3, 2013, 12:16 PM

Donny The Tile Guy: No problem I'll meet you in the am look at the samples I get

Sent Nov 3, 2013, 12:17 PM

Donny The Tile Guy: Are you around your place at calle sometime after 11?

Sent Nov 4, 2013, 8:36 AM

Me: I should be

Sent Nov 4, 2013, 8:45 AM

Donny The Tile Guy: I got samples I'll call you when I'm 30 minutes away

Sent Nov 4, 2013, 8:46 AM

Donny The Tile Guy: On my way over

Sent Nov 4, 2013, 10:22 AM

Me: They are 16 inch tiles

Sent Nov 4, 2013, 4:55 PM

Donny The Tile Guy: I'll pick up 16 inch sample in the morning

Sent Nov 4, 2013, 5:01 PM

Me: You know pick up the time that I did for my shower at bolo, I might just blow out the kitchen tile and tile the rest of the house with the same tile, then only the bathrooms would be different

Sent Nov 4, 2013, 5:04 PM

Donny The Tile Guy: <no subject> Friend of mine sent me this

Sent Nov 5, 2013, 7:15 AM

Me: Art is at the house now

Sent Nov 5, 2013, 7:34 AM

Donny The Tile Guy: Cool on our way

Sent Nov 5, 2013, 7:38 AM

Me: did your cabinet people get back to you to confirm Thursday

Sent Nov 5, 2013, 3:23 PM

Me: Needless to say I am about at my last straw on this. I would like to know exactly what your plan is that way I can decide to end this and get someone else or continue. I really don't care about excuses from your suppliers when I paid for this job weeks ago.

Sent Nov 6, 2013, 4:07 PM

Me: You could have had enough forethought to put this on the schedule a week or more ago. I have my renters my word about the time frame and promised that it would not be a repeat of the shower screw up.... and not 24 hours later I am eating my words

Sent Nov 6, 2013, 4:10 PM

Me: Let's meet tomorrow as today I want everything to go without a hitch with the inspectors. So I can finally get power on at the house. I want less postpone over there as possible as I decided to stay away until I get the green light. I am going to go house hunting with my broker to kill some time.

Sent Nov 8, 2013, 6:24 AM

Me: Less people

Sent Nov 8, 2013, 6:24 AM

Me: I have let Loma Linda know that the tear out and install work will happen early Monday morning

Sent Nov 8, 2013, 6:49 AM

Donny The Tile Guy: Okay so we can meet tomorrow morning

Sent Nov 8, 2013, 7:25 AM

Me: At the latest_ if we get everything up and running earlier today we can do it later today if that works for you

Sent Nov 8, 2013, 7:26 AM

Me: Art is still waiting on the inspector , so we are in the waiting mode

Sent Nov 8, 2013, 7:27 AM

Donny The Tile Guy: Good luck what would of happened if you didn't get a permit could you have done the work anyways

Sent Nov 8, 2013, 7:29 AM

Me: No because I have pool work and other stuff I need to do like a security system I can't keep using a generator when I need juice. And loading it up and taking it with me everyone I leave.

Sent Nov 8, 2013, 7:31 AM

Donny The Tile Guy: Sounds good buddy

Sent Nov 8, 2013, 7:43 AM

Donny The Tile Guy: Good morning conrad did you get the electrical worked out? Can I come by this morning? I'll be over that way about 11 if that's okay

Sent Nov 9, 2013, 7:37 AM

Me: That is fine

Sent Nov 9, 2013, 7:40 AM

Donny The Tile Guy: Did you get power

Sent Nov 9, 2013, 7:49 AM

Me: No , not until Tuesday

Sent Nov 9, 2013, 7:41 AM

Donny The Tile Guy: That sucks inspector being a dick

Sent Nov 9, 2013, 7:41 AM

Me: And Loma Linda will be moving out by the 17 th

Sent Nov 9, 2013, 7:42 AM

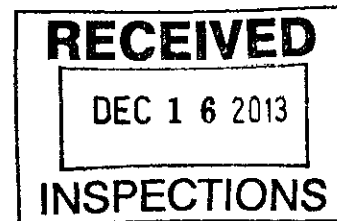
Donny The Tile Guy: Is that good or bad

Sent Nov 9, 2013, 7:43 AM

Me: How about the reason? Because she wanted me to reduce her rent because I didn't keep my end of the deal about construction and how long it has taken and will take.

Sent Nov 9, 2013, 7:45 AM

Donny The Tile Guy: What's the rent maybe I could get one of my guys



Sent: Nov 9, 2013, 7:47 AM

Me: That as you know what pisses me off because that isn't how I am with my renters. at the end of the day I cut the money she had to pay and I wasn't going to do it again, so I lost money. But I will rent it out no problem if everything else goes on schedule

Sent: Nov 9, 2013, 7:49 AM

Donny The Tile Guy: She's never paid has she

Sent: Nov 9, 2013, 7:49 AM

Me: Yes

Sent: Nov 9, 2013, 7:50 AM

Me: I am done talking about it. All I want to happen as those cabinets go in on Monday, even though it is a holiday

Sent: Nov 9, 2013, 7:52 AM

Donny The Tile Guy: I wasn't trying to piss you off. Sorry I called

Sent: Nov 9, 2013, 7:57 AM

Me: Again. All I want to happen as those cabinets go in on Monday, even though it is a holiday

Sent: Nov 9, 2013, 7:58 AM

Donny The Tile Guy: I'll talk to you later. I won't bother you today

Sent: Nov 9, 2013, 8:01 AM

Me: I am not pissed off yet. I just have little to zero patience for any further delays that could have been prevented. These delays have cost me money.

Sent: Nov 9, 2013, 8:01 AM

Me: So you didn't answer about Monday

Sent: Nov 9, 2013, 8:02 AM

Me: I'll call you later.

Sent: Nov 9, 2013, 8:03 AM

Me: This is where you say, yes Conrad I have confirmed that the cabinets will go in on Monday. Or you say No they won't because of the holiday

Sent: Nov 9, 2013, 8:04 AM

Me: I'll call you later.

Sent: Nov 9, 2013, 8:05 AM

Me: On the phone right now

Sent: Nov 9, 2013, 8:05 AM

Me: What time should I tell Loma Linda that you're going to start carrying out cabinets tomorrow

Sent: Nov 10, 2013, 12:59 PM

Donny The Tile Guy: Is 830-900 okay

Sent: Nov 10, 2013, 1:07 PM

Me: I will let them know. What time is the install happening

Sent: Nov 10, 2013, 1:14 PM

Me: Ask your wife if she knows Flor de Cana rum from Nicaragua. the 18 or 25 year aged run

Sent: Nov 10, 2013, 3:05 PM

Donny The Tile Guy: She says she has the 18 year regular price \$49.99. Her employee price is \$39.99

Sent: Nov 10, 2013, 3:10 PM

Me: Great price

Sent: Nov 10, 2013, 3:11 PM

Me: I buy my local store out every time they have it

Sent: Nov 10, 2013, 3:12 PM

Donny The Tile Guy: You want her to get you some

Sent: Nov 10, 2013, 3:12 PM

Me: Sure I will take a bottle or two

Sent: Nov 10, 2013, 3:22 PM

Donny The Tile Guy: I'll have her grab you some. She works tomorrow if that's cool

Sent: Nov 10, 2013, 3:23 PM

Me: No worries

Sent: Nov 10, 2013, 3:23 PM

Donny The Tile Guy: She said they don't carry the 25 year

Sent: Nov 10, 2013, 3:24 PM

Me: It is rare as I had to bring it with me from Nicaragua

Sent: Nov 10, 2013, 3:24 PM

Donny The Tile Guy: She said she grab tomorrow. She said she will see how many they got its not a big seller.

Sent: Nov 10, 2013, 3:26 PM

Me: Not many people travel to that part of the world to discover it

Sent: Nov 10, 2013, 3:27 PM

Donny The Tile Guy: She said most people like that 14.99 bacardi. Cheap skates

Sent: Nov 10, 2013, 3:28 PM

Me: Plus this is not a mixing rum it is a sipping rum.

Sent: Nov 10, 2013, 3:29 PM

Donny The Tile Guy: I wish I could try it but quit drinking in 1997 after a dui

Sent: Nov 10, 2013, 3:30 PM

Me: Smart man. Just look how much money you save

Sent: Nov 10, 2013, 3:31 PM

Donny The Tile Guy: MY wife makes up for it. Lol

Sent: Nov 10, 2013, 3:32 PM

Me: Lol

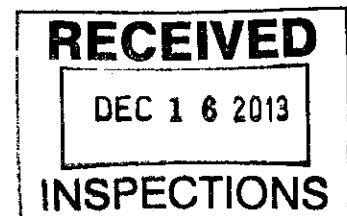
Sent: Nov 10, 2013, 3:32 PM

Donny The Tile Guy: I'll see you in the am

Sent: Nov 10, 2013, 3:33 PM

Me: Maybe you can get art to go move those lines this afternoon

Sent: Nov 10, 2013, 1:42 PM



Me: That way you are clear for tomorrow

Sent: Nov 11, 2013, 1:43 PM

Donny The Tile Guy: I'll call him now

Sent: Nov 11, 2013, 1:51 PM

Donny The Tile Guy: <no subject> null

Sent: Nov 12, 2013, 1:09 PM

Me: Loma Linda cabinets

Sent: Nov 12, 2013, 1:12 PM

Donny The Tile Guy: Change of plans too much garbage to put out there. We will haul it away

Sent: Nov 13, 2013, 10:19 AM

Me: OK

Sent: Nov 13, 2013, 10:20 AM

Me: What time will the granite guy be at [REDACTED] today

Sent: Nov 14, 2013, 8:07 AM

Me: This is the exact reason why against my better judgement I gave you more money because deadlines mean absolutely nothing to you

Sent: Nov 14, 2013, 8:14 AM

Donny The Tile Guy: Okay you're right I can't win

Sent: Nov 14, 2013, 8:16 AM

Me: Not if you can stick to a time schedule that you gave me deliver on the days that you promised everything is good if not we have this scenario

Sent: Nov 14, 2013, 8:18 AM

Me: That's why I gave us another chance because you gave me a time frame you said what happened yesterday actually happened today was supposed to be granite. Your granite guy was supposed to be according to you, working on this the weekend prior. I can't trust anything that you say to me

Sent: Nov 14, 2013, 8:20 AM

Donny The Tile Guy: Okay I did all that in 3 days

Sent: Nov 14, 2013, 8:21 AM

Me: Let us remember when it was supposed to start which was 2 weeks ago so three days doesn't mean a hill of beans when two weeks behind schedule

Sent: Nov 14, 2013, 8:22 AM

Me: You seriously don't get it

Sent: Nov 14, 2013, 8:22 AM

Donny The Tile Guy: Okay you're right I can't win I try for you and you continue to scream and talk to me like I'm a idiot

Sent: Nov 14, 2013, 8:24 AM

Me: It really doesn't matter if you do 5 days worth the work in 2 days if you're behind schedule bottom line is you're behind schedule

Sent: Nov 14, 2013, 8:24 AM

Me: Because I swear you don't get it you can't keep to a committed deadline to save your life. And you expect me to be totally okay with that what I've told you not short of 10 times that I have not

Sent: Nov 14, 2013, 8:26 AM

Donny The Tile Guy: I've apologized I've told you I'm sorry 100 times I don't know what else I can do for you

Sent: Nov 14, 2013, 8:27 AM

Me: It would be unfair if I try to put 10 days worth of work in the three days but that's not the case you gave me the deadline you gave you a time frame and you can't keep to it

Sent: Nov 14, 2013, 8:28 AM

Me: What else can you do you get my f***** job done on time. Keep your word

Sent: Nov 14, 2013, 8:28 AM

Me: You run your business by excuses and saying I'm sorry.... not by results. If you kept to your Timeline you would have results everything would be great

Sent: Nov 14, 2013, 8:30 AM

Me: Think about this Donnie, you told me this was going to be done by Friday which is obviously not going to be now

Sent: Nov 14, 2013, 8:32 AM

Me: She's going to be moving on Saturday so hardly any work to be done on Saturday I'm cutting off the power to that house changing the locks and lock it up on Sunday

Sent: Nov 14, 2013, 8:33 AM

Me: Everything is done on Donny Time.... Doesn't matter what the client wants or needs it's all about your time and with you feel about getting around to doing something

Sent: Nov 14, 2013, 8:34 AM

Donny The Tile Guy: Okay you're right

Sent: Nov 14, 2013, 8:35 AM

Me: I can't take pictures of the finished house so I can have it advertised before I leave because quite frankly the house will not be done. Again you cause me to lose money at every turn

Sent: Nov 14, 2013, 8:36 AM

Me: Because you have zero sense of urgency ,...ZERO

Sent: Nov 14, 2013, 8:36 AM

Me: So you lied to me about your granite guy working on it this past weekend. It prefab granite it shouldn't take 5 days for that. That is why I am constantly upset as I never get the truth from you. Everything is bullshit, you tell me what you think I want to hear

Sent: Nov 14, 2013, 8:48 AM

Me: And your focus was going to rip out carpet? Something that I told you was not a priority and you told art... oh well. It isn't like I am getting paid for it anyway?

Sent: Nov 14, 2013, 8:51 AM

Donny The Tile Guy: No I don't I try for you. I've never had any body scream, talk to me like I'm 5 years old. I am trying for you I never piss people off

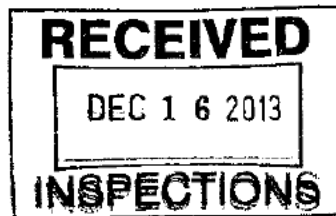
Sent: Nov 14, 2013, 8:52 AM

Me: I know better there's been people that have asked you not to finish a job before because of your to your lack of respect for other peoples time frame

Sent: Nov 14, 2013, 8:52 AM

Me: I'm not stupid and I do actually do my homework

Sent: Nov 14, 2013, 8:53 AM



Me: Even the cabinet guy thought your plan n't make sense to come back on Friday to do cuppers

Sent: Nov 14, 2013, 8:55 AM

Donny The Tile Guy: Okay you're right

Sent: Nov 14, 2013, 8:55 AM

Me: Your canned response....unbelievable

Sent: Nov 14, 2013, 8:56 AM

Donny The Tile Guy: I'm not arguing with you that's what you want

Sent: Nov 14, 2013, 8:57 AM

Me: No I want my jobs done when you promised.. Not asking much

Sent: Nov 14, 2013, 9:01 AM

Me: Art never had issues, never had to raise my voice with him EVER...

Sent: Nov 14, 2013, 9:02 AM

Me: Seeing that no one is at Loma Linda, I can only assume that you ate not going to finish the job that I have paid you for. Correct me if I am wrong

Sent: Nov 15, 2013, 10:00 AM

Donny The Tile Guy: Conrad, this is Brenda I am Donnies wife. He is in the hospital at thunderbird samaraitan. He was having really bad chest pains around 3 am.

Sent: Nov 15, 2013, 10:14 AM

Donny The Tile Guy: Not sure if he had a mild heart attack. Or if it was stress I will have him call you when he gets back from chest xray. Thank you Brenda

Sent: Nov 15, 2013, 10:16 AM

Me: Brenda, I am sorry to hear about that and I wish him good health. I am just at a point that I am speaking to my attorney about legal action because I have two homes that are not done and one is costing me money as the kitchen is all apart and trash is piled up in the back. He really isn't giving me any other choice on the matter as I am leaving town and will have to recover money that I have paid and the cost of getting someone else to complete the job so I can rent the houses.

Sent: Nov 15, 2013, 10:44 AM

Me: The granite guy and cabinet guys were supposed to be out there to finish the job today before the weekend. He really isn't giving me much of a choice, it is hard for me to go do this as I really like him, but again not leaving me any other options, please understand

Sent: Nov 15, 2013, 10:47 AM

Me: Contacting without a contractors license is a class one misdemeanor and I have filled the paperwork this morning. I will prosecute you and your wife to the fullest extent of the law. I have far more financial resources at my disposal to prosecute you and lien any property or assets you're family has. This will be the last correspondence you will get from me directly.

Sent: Nov 19, 2013, 7:56 AM

Me: I also have the contact info on the last job that the last fired you from this month. Just so you know

Sent: Nov 19, 2013, 7:57 AM

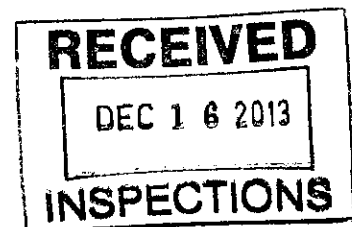
Donny The Tile Guy: Sounds good working on it now

Sent: Nov 19, 2013, 8:41 AM

Me: So it seems that I am not the only one, Toni Vanchina and Shelly Maiese are all bringing fraud and theft charges against you. Your lies are about to land you in jail my friend

Sent: Nov 22, 2013, 9:30 AM

Me: Just found out about the parrot breeders also... I am going to take pleasure putting you behind bars. Your while life if lies and fraud is starting to close in around you. Also nice lie about the dented dishwasher BTW...



Jeff Helter

From: Conrad [REDACTED]
Sent: Wednesday, August 13, 2014 7:31 AM
To: Jeff Helter
Subject: Fw:

I have to find this guys number as this guy also was there when I paid Donnie for work, he sent me this as Donnie ripped him off for work done on y house

----- Forwarded Message -----

From: Regis Charley [REDACTED]
To: [REDACTED]
Sent: Wednesday, January 8, 2014 8:00 PM
Subject:

Goodmorning, My name is Regis Charley and a carpenter that worked on one of your properties in Avondale. Donnie put an ad out on craigslist and I responded to it. The ad was about cabinet install at 2712 n 153rd dr Goodyear, Az. I went out to the address and meet Donnie at the job site. He then asked me to say I was with a cabinet company. I then asked why should I because I am certified Carpenter. He then told me that the home owner is wanting a company and that he is only going to pay a company. I then told him that I will get it done and if it comes to that point I will talk to the owner my self. He did not like that and told me that he will get the money from the owner and pay me later in the day. Donnie left with his driver and never came back. All of this sounded like b.s. So I asked the Owners wife for information on Donnie and she said I am just a tenant. I then asked her for the landlords number and his name. So she text me your name (Conrad) and number [REDACTED] am so glad I asked for the info and very thankful she responded back. She also told me that the project was going on for over a month and a half and that when I came in some thing was actually done. Donnie never paid me for that job until two weeks later. During the payment he owed, he said he has another cabinet install that needs to be done in Tempe. Address is 1812 velvet lane. He said easy Job and you do not need to deal with anyone but the Realtor himself. He said I will step back and you can handle it yourself. I then asked for the Realtor number. He said I will text you the number just get it done asap. He paid me two weeks later and he said he has the approval to tape,texture and paint the garage at the same address. He asked me to get my own help and he will by materials. I ended up buying paint and all the supplies to paint. After I was done he told me that the Realtor was on his way. I waited for over five hours and he finally called telling me the same b.s. I will get your money from the Realtor. Over a month past and no word until he was in need of a painter. Donnie said I will give you the balance from the last job if you complete the painting job on [REDACTED] I went to the address and never meet any one to confirm payment or the work order. So I called Donnie back and he told me to start painting the kitchen cabinets. He asked if it could be done in three days and I told him no it will take a week to complete and I need two more painters. He said just get as much done as you can. You will get paid by the home owners on Friday.I finally meet the couple on Thursday and I asked them to confirm payment on Friday. The wife said it was Donnie's payment. Wife said " We paid Donnie over half of the money three months ago and nothing has been done". So I told her I am going to leave and not finish because of payment. She started crying and asked me to please help me finish as much as you can. I have company coming over the week help me and I will help you get your money. So I was upset and returned next day to finish as much as I can in a half a day HOPING to

get paid. She pushed me off to. I was swindled again. My time and money lost again. I am a very nice family man looking to get my money back for materials, gas, and labor. He always responds back with " I just put a check in the bank, I need to have it cleared". I am so sorry for meeting this scavenger. He prayed on me and his clients. Hope we will have a good out come. I was never his employee nor his friend.

I have a good rep with all my contractors and Realtor's I work for. I will always continue to be honest and trustworthy to everyone. God bless us all.

Conrad McGinnis

Re: Complaint on Unlicensed Contractor

To Whom It May Concern:

I was approached by a person that represented himself to be a licensed contractor, by the name of Donnie Libby DBA Poison Tile, to do work on three of my rental homes. The work on each home was the following:

Goodyear AZ- Tile Master Bathroom, remove laminate countertop and replace with Granite counter top, and replace dishwasher with new stainless model, purchased through him. And remove and dispose of all old materials.

Goodyear AZ- Tile Master Bathroom, remove laminate countertop and replace with Granite counter top, remove old cabinets and replace with new cabinets. Remove and dispose of all old materials

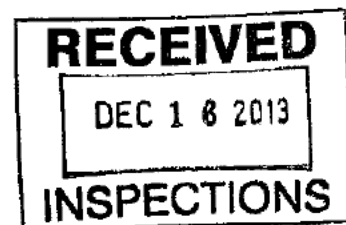
Phoenix AZ- Remove and replace old cabinets with new cabinets and remove old laminate countertops and replace with granite countertops. Remove and dispose of all old materials.

Mr. Libby was paid in excess of \$7,000 for this work and was paid by directly depositing funds into two of his personal bank accounts or in cash in person. The work started to lag and miss deadline, for example over 3 weeks to complete a small tile shower.

When I started to get concerned about this delays and the quality of his work, I did follow up with the company that provided the cabinets (SOLLID CABINETRY) that Mr. Libby stated he was a distributor, they had no cabinets on order, nor had any record of Mr. Libby ever being associated with them as a authorized distributor.

At that time, I also checked into his license, which I found that he did not have. I then confronted Mr. Libby about this information, which he got upset and never returned to any of the job sites.

Because of this action, he left 2 of the homes in total disrepair, as he had gutted the kitchens and put the debris in the back yard. This forced my renter to move out, as she did not have a functioning kitchen for over 6 weeks.



Mr. Libby doesn't return phone calls, text or emails on this matter. I have sent a demand letter (attached) from an attorney to try to compel Mr. Libby to settle this, but no response. I went to post an ad on Craigslist to warn people about Mr. Libby and found that there are others that he has defrauded in the very same way. I placed an ad and found 3 other people that Mr. Libby has defrauded. The names and contact information of those are listed below. These people have advised me that they also have filed a complaint form with AZROC.


I have and can provide pictures of all of the properties; both before and after Mr. Libby abandoned the jobsite. And also provide video from security cameras inside the home of him working and receiving cash payments.

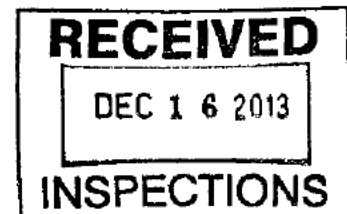
Mr. Libby has caused myself and many others a great financial stress and I intend to pursue all legal means at my disposal to make sure that Mr. Libby is not able to take advantage of anyone else in this matter.

I am in contact with the people below and they are also willing to provide more information on their situation and testify if needed.

~~Mr. Libby has to be stopped!~~


Best Regards,
Conrad McGinnis

Donnie & Brenda Libby DBA Poison Tile




People that have been defrauded by Donnie Libby that I have discovered:

Toni VanChina (Also filed a complaint form with AZROC)

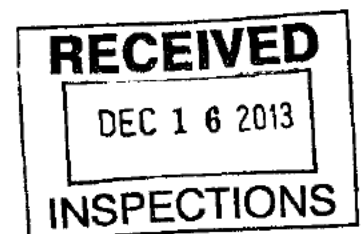
[REDACTED], Surprise AZ 85379

Shelly Maise (Also filed a complaint form with AZROC)

[REDACTED]

David Dempsey

[REDACTED]



WOLFE LAW GROUP

SCOTT G. WOLFE, JR. (LA, WA, OR, CA, GA, AZ)
SETH J. SMILEY (LA, CA)
BRADLEY ALDRICH, OF COUNSEL (LA)
JONATHAN MISSEN, OF COUNSEL (WA)

LOUISIANA
WASHINGTON
CALIFORNIA
OREGON
GEORGIA
ARIZONA

REPLY TO:
PO BOX 515381 #77275
LOS ANGELES, CA 90051-6681
FAX: (866) 761-8934

November 22, 2013

To: Donny and Brenda Libby, DBA Poison Tile
c/o Donny and Brenda Libby
[REDACTED]
Surprise, AZ 85379

Re: [REDACTED]

SENT VIA CERTIFIED MAIL
#7012 2920 0001 9417 9455

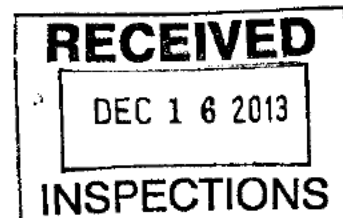
Dear Mr. and Mrs. Libby:

This firm has been retained to send formal demand for interests of Mr. Conrad McGinnis ("McGinnis") with regard to the dispute involving the three properties listed above ("Properties"). Donny and Brenda Libby, DBA Poison Tile ("Poison Tile") was hired by McGinnis on September 7, 2013 to perform various contracting work on the properties. To date the work has not been fully performed and, as a result, not all of the materials paid for have been delivered.

McGinnis paid Poison Tile \$7,000.00 for materials to be used and installed at the properties. Poison Tile began working as agreed, but the work slowly began to diminish. After many deadlines and promises were missed, it was discovered that Poison Tile was not even licensed to do the work contracted. The work was completely abandoned once this was realized leaving two of the listed properties in disrepair. This condition has even caused one of the occupants to move out of the property, which amounts to further money damages.

McGinnis has asked Mr. Libby repeatedly to deliver the materials, which have already been paid for. The following materials have yet to be delivered to McGinnis:

- 9 upper kitchen cabinets (Sollid brand) Mahogany Shaker style
- Granite countertop with sink (Santa Cecilia)
- 11 upper and lower kitchen cabinets (Sollid Brand)
- Granite countertop with Sink (Golden Chocolate)



If the materials above are not delivered within 5 business days of receipt of this letter, McGinnis will seek financial remedy of \$10,000.00 for the materials already paid for, labor, and loss of rental income. Further, he will report Poison Tile to the Arizona State Board of Contractors for performing work on the properties without proper licensing. All legal remedies afforded to him will also be pursued in the event that the materials are not delivered.

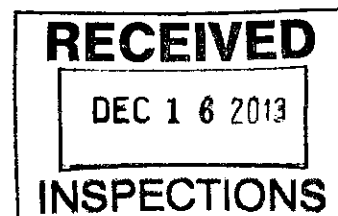
You may contact McGinnis directly to remedy this situation. As always, my client wishes to resolve this dispute in a quick and amicable matter. Please contact him at (818) 903-1999 to proceed.

Best Regards,
WOFLE LAW GROUP, LLC



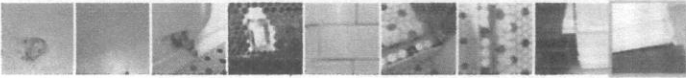
Scott G. Wolfe

SGW/sas



Tile work by Donnie Libby - Poison Tile

Ad
ON CRAIGLIST
from others who
HAVE BEEN ripped off

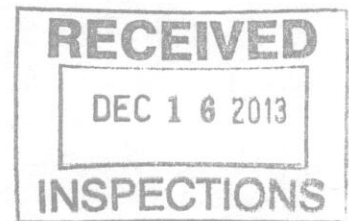


I am looking for anyone that has been taken by Donnie Libby. There are several of us and trying to find out if there are others. You can reply to this ad

- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 4196738795 Posted: 5 days ago [email to a friend](#)

Avoid scams, deal locally! Do NOT wire funds (Western Union, Moneygram).
Beware cashier checks, money orders, shipping, non-local buyers/sellers. [More info](#)



FORMAT: [mobile](#) [standard](#)



REGISTRAR of CONTRACTORS STATE of ARIZONA



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Janice Brewer, *Governor*

William A. Mundell, *Director*

A F F I D A V I T

STATE OF ARIZONA)
)ss
COUNTY OF MARICOPA)

JOHN DEMPSEY, being duly sworn upon his oath deposes and says:

That he is the duly appointed CHIEF OF INVESTIGATIONS for the Registrar of Contractors for the State of Arizona and that Jeff Helter #149 is a current employee of this agency and a custodian of the records, and as such, is authorized to search the files of this agency and to execute the attached affidavit and/or certification.

That the attached document bears the true and genuine signature of the employee whose name appears thereon.

WITNESS MY HAND AND SEAL OF THIS OFFICE this 20th Day of August 2014

JOHN DEMPSEY
Chief of Investigations
Arizona State Registrar of Contractors

Subscribed and sworn to before me this

20th Day of August 2014

NOTARY PUBLIC

My Commission Expires



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Janice Brewer, *Governor*

William A. Mundell, *Director*

Date: August 20, 2014

I, _____ on behalf of Maricopa County Attorney office, acknowledge receipt of one (1) criminal complaint and summons and/or a request for injunctive relief from Jeff Helter #149, Investigator with the Arizona Registrar of Contractors. The defendant in this case is Donald E Libby. The Arizona Registrar of Contractors' complaint number is 2013-5804.



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Janice Brewer, *Governor*

William A. Mundell, *Director*

August 20, 2014

Conrad McGinnis

[REDACTED]
Torrance, CA 90504-1304

Re: Complaint No. 2013-5804
Filed against Donald E Libby

Dear Conrad McGinnis:

The above mentioned complaint is being closed/cleared for the following reason(s):

- We are sorry you were a victim of an unlicensed contractor. Your case has been investigated by this office and has been turned over to the prosecutor's office for review. After review you may be notified by the prosecutor's office of the trial date so you may appear and testify. Your appearance at the trial is especially important if you are seeking restitution for damages caused by the defendant.
- The defendant was issued a Cease and Desist Order and the case is now closed.
- The case is being closed because the Registrar of Contractors has no jurisdiction in this matter.
- The offender has been issued a Civil Citation and is being given an opportunity to obtain a contractor's license and pay a Civil Penalty.

You may have the right to file a civil complaint through the court system against this contractor. In any future construction work you might consider the use of a licensed contractor, as we have jurisdiction over the workmanship of licensed contractors.

Enclosed is a survey card regarding the service you received from the Agency. Please take a few moments to answer the questions so we may better understand the needs of our customers.

If you have any questions, please feel free to contact the undersigned investigator.

Sincerely,

/s/ Jeff Helter #149

Jeff Helter #149, Investigator
1700 W. Washington St. Ste. 105
Phoenix, AZ 85007-2812
Phone: (602) 689-4837 Fax: (602) 542-1520

Maricopa County Attorney's Office
Law Enforcement Statement of Investigation Status

**THIS FORM MUST BE COMPLETED AND ATTACHED TO
 EACH DEPARTMENTAL REPORT AND SUBMITTAL GIVEN TO
 THE MARICOPA COUNTY ATTORNEY'S OFFICE**

AGENCY / DR #: POE 2013-5909

SUSPECT: Donald Libby

(Check all categories that apply to this case.)

<u>Evidence</u>	<u>Completed</u>	<u>Incomplete</u>	<u>Not Applicable</u>
All Supplemental and/or Connect-Up Reports and/or Transcripts of Interviews	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.A.D. Records and Fire Dept. EMS Reports.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Written Estimates of Damage or Property Value	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Copies of all Audio and/or Videotapes of Interviews	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Laboratory Analysis Results:			
Drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
DNA	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Fingerprints	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Firearms Examination	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Document Examination	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Comparative Examination	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Toxicology	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Medical Examiner's Report	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Expert Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Copies of Forged Documents	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Victim's Medical Records	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
CPS Records	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Evidence (cont.) Completed Incomplete Not Applicable

Evidence (cont.)	Completed	Incomplete	Not Applicable
Copy of All Search Warrants, Affidavits, and Search Warrant Returns	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
911 Tape (Family Violence)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Photographs of			
Crime Scene(s)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Injuries to Victim/Suspect	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Stolen Property	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Weapon Used in Offense	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photographic Lineup	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Aggravated DUI (Certified Copies of Prior Convictions and/or MVD Records)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
GMIC Information (If Suspect a Gang Member)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

All evidence listed as "Completed" above has been processed and is attached to this submittal or will be made available to the Maricopa County Attorney's Office [MCAO] within 5 business days of a request by MCAO. All reports have been completed and are attached to this submittal. Reports of investigative or other activity that occurs after charges have been filed in this case will be completed promptly and forwarded to the MCAO within 5 business days of completion.

Submitted by: J. Heltzer Serial #: 149 Date: 7-20, 2014
 [Print Name]

Agency: POC Detail/Assignment: Investigations

SUBMITTAL FORM

GRP [REDACTED]

DATE: 4-20-14 AGENCY: DOC

NEW SUBMITTAL

PRIOR FORFEITURE REQUEST MADE _____

RESUBMITTAL _____

ATTORNEY _____

ATTORNEY _____

DOMESTIC VIOL. Yes No

LIST SUSPECTS IN ALPHABETICAL ORDER

A. Libby Donald ELLIOT 5-16-1964
LAST NAME, FIRST NAME MIDDLE NAME, (SUFFIX) DOB
[REDACTED] W M
SSN RACE SEX

B. _____
LAST NAME, FIRST NAME MIDDLE NAME, (SUFFIX) DOB
[REDACTED]
SSN RACE SEX

C. _____
LAST NAME, FIRST NAME MIDDLE NAME, (SUFFIX) DOB
[REDACTED]
SSN RACE SEX

DR# 2013-5904 DEF A CHARGE 32-1151 DOC 10-7-2013 PRCT White Tank
DR# _____ DEF _____ CHARGE _____ DOC _____ PRCT _____
DR# _____ DEF _____ CHARGE _____ DOC _____ PRCT _____
DR# _____ DEF _____ CHARGE _____ DOC _____ PRCT _____

ADDITIONAL DEFENDANTS OR INFORMATION ON REVERSE SIDE

YES NO

[REDACTED]

RELEASE QUESTIONNAIRE

Information to be supplied by a prosecutor or law enforcement officer

STATE OF ARIZONA vs. Donald Libby

DOB 5/16/1964

CASE / BK. NO. 2013-5804

A. GENERAL INFORMATION

- Charge and class:
Contracting W/O a License, ARS 32-1151, C1M
- Offense Location: [REDACTED]
Goodyear, AZ 85338
Date: 10/7/2012 Time: _____
- Arrest Location: _____
Date: _____ Time: _____

B. CIRCUMSTANCES OF THE OFFENSE

- Was a firearm or other weapon used?
 Yes No
Type of weapon: _____
Was anyone injured by the defendant?
 Yes No
Was medical attention necessary?
 Yes No
Nature of injuries: _____
- Was anyone threatened by the defendant?
 Yes No
Nature & extent of threats: _____
- If property offense, value of property taken or damaged:
Was property recovered?
 Yes No

C. CIRCUMSTANCES OF THE ARREST

- Did the defendant attempt to:
Avoid arrest? Yes No
Resist arrest? Yes No
Explain: _____
- Was the defendant armed when arrested?
 Yes No
Type of weapon: _____
- Was evidence of the offense found in the defendant's possession?
 Yes No
Explain: _____
- Was the defendant under the influence of alcohol or drugs at the time of the offense?
 Yes No Unk

CRIMES OF VIOLENCE

- Relationship of defendant to victim:
Do the victim and defendant reside together?
 Yes No
- How was the situation brought to the attention of the police?
 Victim
 Third party
 Officer observed
- Have there been any previous incidents involving these same parties?
 Yes No
Explain: _____
- Is defendant currently the subject of:
 An order of protection
 Injunction against harassment
 Any other court order
Explain: _____

D. OTHER INFORMATION

- Is the defendant presently on probation, parole or any other form of release involving other charges or convictions?
 Yes No
Explain: _____
- List any prior arrests, convictions, and / or F.T.A.'s:

- Is there any indication the defendant is:
 An alcoholic? An addict?
 Mentally disturbed? Physically ill?
 Any other court order?
- Is the defendant currently employed?
 Yes No
With whom SELF
How long Unknown
Nature of employment Construction
- Where does the defendant currently reside?
14 [REDACTED]
Surprise, AZ 85379
With whom Unknown
How long Unknown
- What facts indicate the defendant will flee if released?
Explain: NONE
- What facts does the State have to oppose an unsecured release? Explain:
NONE



REGISTRAR of CONTRACTORS
STATE of ARIZONA



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Janice Brewer, Governor

William A. Mundell, Director

AFFIDAVIT

STATE OF ARIZONA)
)ss
COUNTY OF MARICOPA)

Jeff Heltter #149 being first duly sworn upon his oath deposes and says:

That he is an employee of the Registrar of Contractors and is one of the custodians of the records of this department.

That he has made a diligent search of the records of this department which disclosed the following:

prior licenses: ROC125736, Expired, ROC156102, Voluntary cancellation, ROC226675, Expired, ROC226676, Expired

That there is no record of any other inactive license, active license nor pending application for:

Donald E Libby

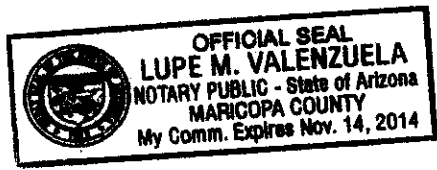
WITNESS my hand this 20th Day of August 2014.

[Handwritten signature]

Subscribed and sworn to before me this 20th Day of August 2014.

[Handwritten signature: Lupe M. Valenzuela]
NOTARY PUBLIC

My commission expires: 11/14/14





REGISTRAR of CONTRACTORS STATE of ARIZONA



1700 W. Washington St. Suite 105 • Phoenix, AZ 85007-2812 • 602-542-1525 • AZ Toll Free 1-877-692-9762 • Fax 602-542-1599

Janice Brewer, *Governor*

William A. Mundell, *Director*

Date: August 20, 2014

I, _____ on behalf of Maricopa County Attorney office, acknowledge receipt of one (1) criminal complaint and summons and/or a request for injunctive relief from Jeff Helter #149, Investigator with the Arizona Registrar of Contractors. The defendant in this case is Donald E Libby. The Arizona Registrar of Contractors' complaint number is 2013-5804.

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