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Unlicensed Complaint Form  
Unlicensed Entities or  
Revoked/Expired Licenses



Contract/Project Information Continued	
This complaint is for	<input checked="" type="radio"/> Abandonment <input type="radio"/> Poor Work <input type="radio"/> Other _____
Have you filed a complaint in court?	<input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> N/A If yes, provide a copy of the civil complaint
The contract was	<input type="radio"/> Written <input type="radio"/> Oral <input checked="" type="radio"/> Both
All change orders were	<input type="radio"/> Written <input type="radio"/> Oral <input type="radio"/> Both <input checked="" type="radio"/> N/A
This project was	<input type="radio"/> Commercial <input checked="" type="radio"/> Residential <input type="radio"/> On Tribal Land
This project involved	<input type="radio"/> New Home <input checked="" type="radio"/> Remodel <input type="radio"/> Repair <input type="radio"/> Other _____
A building permit was obtained by	<input checked="" type="radio"/> Contractor <input type="radio"/> Property Owner <input type="radio"/> Building permit # _____ What city/county issued the permit? <u>Maricopa</u>
The contractor had	# <u>1</u> employees (list names if known) <u>Jerry AI</u>

List and briefly describe each complaint item (attach additional pages if necessary to further describe issues or list complaint items)  
(limited to 80 characters per line)

1. Gave \$8200 worth of checks to Donald Libby
2. Only delivered \$1200 worth of goods
3. Unwilling to deliver the rest of the goods
4. Unwilling to give refund (\$7000)
5. Goods include blinds/curtains, glass shower doors, water booster,
6. water treatment unit, fridge, stove (delivered), dishwasher (delivered)
- 7.
- 8.
- 9.
- 10.

Signature		
<i>I declare under penalty of perjury that the information and documents contained on this Complaint Form, included with this complaint, or hereafter submitted in support of this complaint are true and accurate to the best of my knowledge. I will assist in the investigation or in the prosecution of the contractor or other parties, and will, if necessary, attend hearings and testify to facts.</i>		
Printed Name <u>Eileen Tjahjadi</u>	Signature <u>Eileen Tjahjadi</u>	Date <u>11/29/2018</u>

Ali D. Tjahjedi CDL 0174663 592  
 [Redacted] *WNS* *7/11/18* [Redacted]  
*CR 502*

**Donald Libby** \$ **1877.00**

*One thousand eight hundred ninety nine dollars*

**Bank of America**  
 Monterey Park Branch #0044  
 110 West Garvey Avenue  
 Monterey Park, CA 91754 (828) 453-8400

*5-size*  
**Vesta water system**  
 [Redacted]

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Seq: 192  
 Batch: 581679

[Redacted]

*Card*

Ali D. Tjahjedi CDL 0174663 597  
 [Redacted] *WNS* *8/12/18* [Redacted]  
*CR 502*

**Donald Libby** \$ **2560.00**

*Two thousand five hundred sixty dollars only*

**Bank of America**  
 Monterey Park Branch #0044  
 110 West Garvey Avenue  
 Monterey Park, CA 91754 (828) 453-8400

*blinds*  
 [Redacted]

41/10  
00 025 28  
1502  
11  
1102

Seq: 159  
Batch: 825205

[Redacted]

*Paul Miller*

Ali D. Tjahjadi CUI:10174463  
Yiting Yang

110 CK # 582

1

7/7/18

590

Donald Libby \$ 1,347.00

One thousand three hundred forty seven dollars

Bank of America  
Monterey Park Branch #0044  
110 West Garvey Avenue  
Monterey Park, CA 91764 (828) 453-8400

Shower doors X3

[Redacted]

41/10  
00 025 28  
1502  
11  
1102

Seq: 253

[Redacted]

*Paul Miller*

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Ali D. Tjahjadi CBI 10174463 602  
[Redacted] 11/590  
8/18/18 [Redacted]  
Donald Libby \$ 1,557.00  
One thousand five hundred fifty seven dollars  
Bank of America  
Monterey Park Branch #0844  
110 West Garvey Avenue  
Monterey Park, CA 91754 (626) 453-8400  
fridge stove dishwasher  
[Redacted]

8/18/18 8/17/18  
03'455'14  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

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Ali D. Tjahjadi CBI 10174463 603  
[Redacted]  
8/19/18 [Redacted]  
Donald Libby \$ 242.00  
Two hundred forty two dollars only  
Bank of America  
Monterey Park Branch #0844  
110 West Garvey Avenue  
Monterey Park, CA 91754 (626) 453-8400  
fridge dishwasher stove  
[Redacted]

01/20 61710  
05/22/18  
\$578.00

[Redacted]

*Paul M*

Ali D. Tjahjadi CDL10124483  
Yiling Yao

*110  
CIC #  
554*

**1**

*9/17/18*

**616**

*Donald Libby*

**\$ 578.00**

*five hundred eighteen dollars only*

**Bank of America**  
Monterey Park Branch #0044  
110 West Garvey Avenue  
Monterey Park, CA 91764 (829) 455-8400

*Water booster*

*[Signature]*

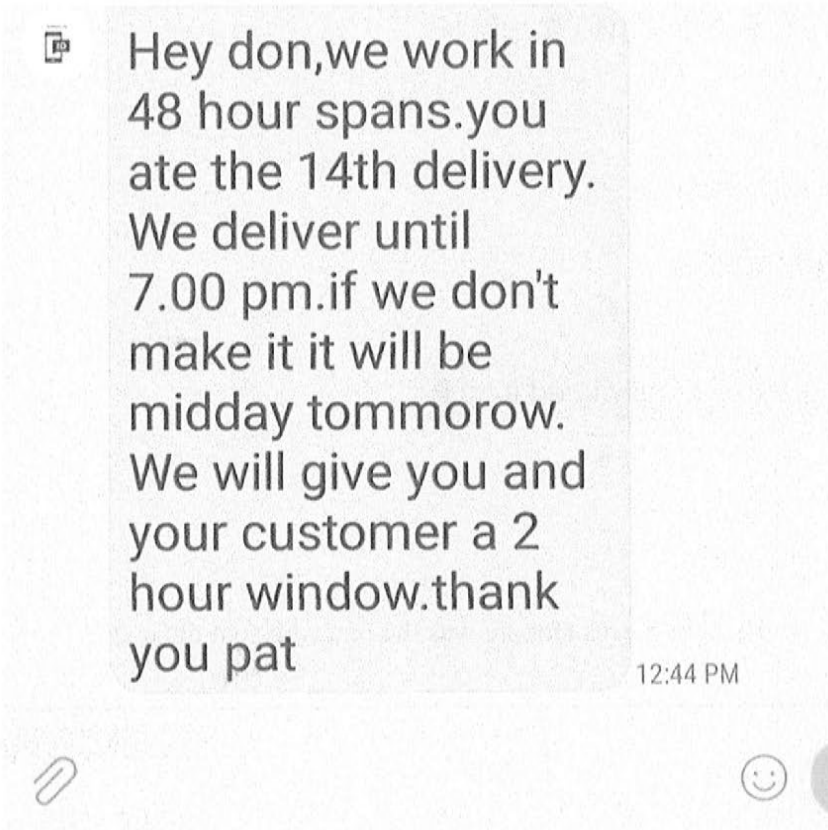
01/20 61710  
01/29 07/18  
\$578.00

[Redacted]

*Paul M*

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**Deceptive Text #3:** Another text from “fridge delivery guy.” Note: the profile picture is the same as Text #1. Spelling and grammar mistakes are exactly the same as Donnie’s conversation with Yijing Yang (mom) eg. “tommorrow” and no space after period (.).



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**WHATSAPP - Group Chat (Donnie Libby, Yijing Yang [mom], Eileen Tjahjadi), created on Monday Oct 22, 2018**

**MON. Oct 22, 2018**

Yijing: Ok. Please make sure it’s Samsung French door stainless steel

Donnie: It is. I just had to make sure it has the water in the door.

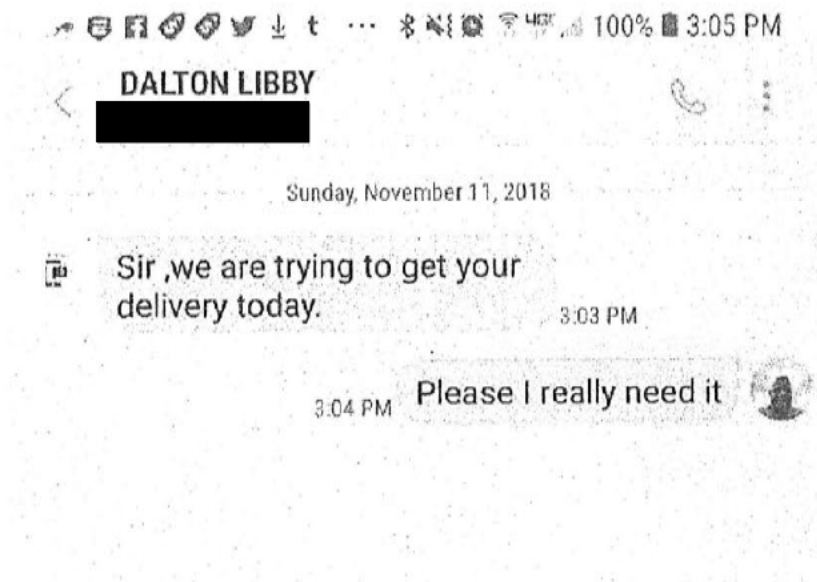
Yijing: Yes, that’s what you showed me and ordered.

Donnie: We had the inspection this morning me and Blake and the water guy .I’ll know the results in morning. Blake said it was a two on the meter that’s why Eileen has no pressure in her room.

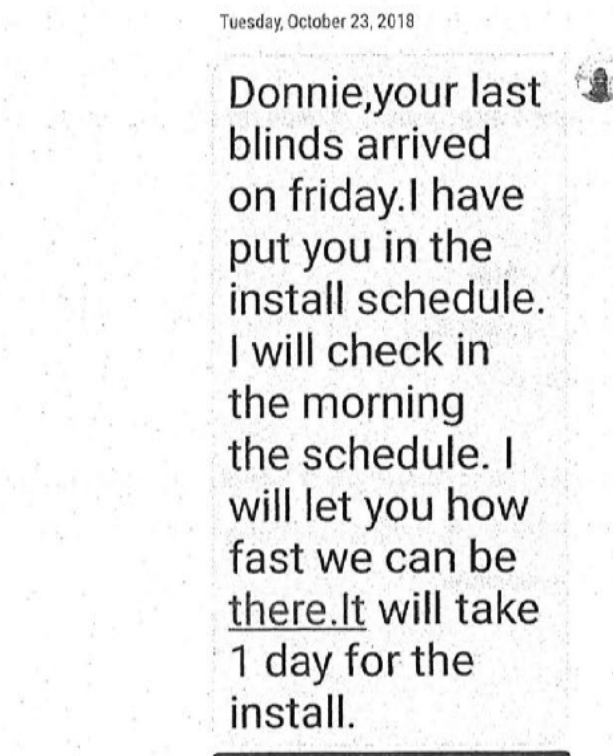
Yijing: If it’s ok from inspector, when can you arrange installation ?

Donnie: We should be good to install

**Deceptive Text #1:** Screenshot of text message with his son, Dalton Libby claiming it is a conversation with the fridge delivery guy. Dalton's profile picture (or it could be a default) comes up in Text #3.



**Deceptive Text #2:** Text bubble on the right means Donnie was the one who sent the text.



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Donnie: Were gonna start wed if inspector gives us thumbs up,he will. Go na take us a couple of days

Yijing: Thanks. And the fridge?

Donnie: I took the next 2 weeks off from tim so I can finish everything. My buddy pat is trying to install wed also.

Yijing: ?? Install what ?

Donnie: Frig. Lee the glass guy has 2 installs ahead of us

Yijing: Fridge is coming this wed. Right? Did he say when he can install our glass doors?

Donnie: [screenshot of text. Speech bubble on left side.] *"Fwd: Donnie your glass delivery and install will be in next few days. I didn't run it through the company so it saved you over 1,000. You have to be patient I have 2 houses than yours."* That's from glad guy. Glass guy. Everybody I got are my friends, they gave me their prices,no tax,no drlivery no install so it's hard for me to get mad at them

Donnie: Glass will take 2 days. I haven't heard back from bling guy yet. When I do I'll forward message to you

Yijing: Ok. So how about fridge ? This wed.

Donnie: Yes maam. That's what pat my contacts from spensers said.

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**TUE Oct 23 2018, 8:41 PM**

**INVESTIGATIONS**

Yijing: Hi Donnie. What did the inspector say about water pressure ?

Donnie: I'm picking up report in morning,it wasn't ready at 3 when I called him

Yijing: Blinds guy hasn't replied? Fridge coming Wed.?

Donnie: Will, the blind guy text me this today. [Screenshot. Deceptive Text #2] *"Donnie your last blinds arrived on Friday. I have put you in the install schedule. I will check in the morning schedule. I will let you how fast we can be there. It will take 1 day for the install."* Remember I'm off for 2 weeks to get this all done.i will get it done please don't worry. Eileen did you guys get a lot of rain tonite?

Yijing: Fridge is coming tomorrow?

Donnie: I promise I will don't stress.i got this. I will call pat from spensers in the morning to verify

**WED Oct 24 2018 3:20 PM**

Yijing: Donnie what happened to fridge and water report ?

Donnie: Water report I'm supposed to have any time. Me and Blake were at the house this morning and he got the booster all plumbed so when we get report it's easy to go in.

Yijing: Booster is supposed to be installed inside the garage?

Donnie: No out in the box by the street.

Yijing: And what about fridge? You said today?

Donnie: [screenshot of text. Speech bubble on right]. *"Hey don, we work in 48 hour spans. you ate the 14th delivery. We deliver until 7.00 pm. if we don't make it it will be midday ~~tomorrow~~ We will give you and your customer a 2 hour window. thank you pat"* That's from pat at spensers. Told you I'm on it.

Yijing: Ok.

Donnie: I have everything under control.

Yijing: I mean if booster is outside and go through water treatment, how it add pressure after treated water goes inside the house ?

Donnie: I sent you the link last week that explains it. The pressure from the street is low that's why. The booster will double the pressure going into the water system and into the house

Yijing: But low pressure water goes to treatment tank first. Then it goes inside house

Donnie: Yes. The higher pressure water will go through water treatment first.

Yijing: Yes....

Donnie: It needs so much pressure to work effectively. [screenshot titled *"The benefits of a booster pump for your reverse osmosis system"* from WaterFilterShop.co.uk] This will make the system work better

Yijing: Tank has to produce enough pressure to send water to house

Donnie: Yes maam. We are gonna add 50 % more water pressure to the house. That's why we needed inspection first

Yijing: Is that how it works?

Donnie: Yes mamm. Inspector wants to make sure the house doesnt have too much pressure

Yijing: If no water treatment in between I can understand it. Because higher water goes to house directly

Donnie: [screenshot of the same article on water boosters] Read this. Booster is gonna make water pressure from water treatment better

Yijing: I did. I just have some doubts. As long as it works in this situation. Ok

Donnie: There is no pressure to upstairs bath. From street to Eileen's is the longest way. **Don't doubt because we're doing the right thing.**

Yijing: Ok. When can you start installing?

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Donnie: If we get ok from city today we will start **tomorrow**. I will be done with everything by end next week promise on my son. Don't stress I'm here for you

Yijing: How do you get 'ok' from city?

Donnie: The report which I'm supposed to get anytime.

Yijing: They call you or you have to go there to get report ?

Donnie: They call blake water guy.i call him every hour.

Yijing: City will call water guy?

Donnie: Yes maam. They know us down there now.they have Blake and donnies number.

Yijing: Ok if you say so. Sir.

Donnie: We are ready. Yes maam lol.

Yijing: I just don't trust city efficiency. But if you say so ...

Donnie: Blake is good friend of mine,he was best man in my wedding.

Yijing: I see. Thank you Donnie. Please explain to him our situation. We are not mad at you and him. Just want to see it done ASAP.

Donnie: Got it everyone knows I promise.

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**THU, Oct 25 2018 7:07 PM**

Yijing: Get well soon Donnie! let us know when you are ok. How are you feeling now? Are you feeling better? Let fridge guy deliver. You don't have to be there. Make it easy for you and us. Hope your asthma condition is not serious. Did you have it before?

Donnie: I have asthma my whole life. I'm okay there just giving me iv qith steroids

Donnie: I'll keep you updated promise don't worry

Yijing: Please. I need your update. Right now I'm waiting for my fridge, Blinds and shower doors  
Monday

Yijing: Donnie. I'd like to see fridge delivered tomorrow. You don't hv to be there. Just get one thing done. Thanks.

Donnie: Ok I'll call in morning

Yijing: No need to cancel already scheduled delivery.

Donnie: I didnt cancel

**Yijing: Fridge is supposed to come today but it didn't.**

Donnie: I called him in morning when I was put in hospital.

Yijing: And what did he say?



Donnie: I said I am in hospital I have to change day.he said no problem. I am sorry I didn't get sick on purpose. I will out and get everything done

Yijing: Don't change deliver date. There is no reason to do that. Make this easy for everyone.

**FRI Oct 26 2018, 2:54 PM**

Yijing: Any news about my fridge?

Donnie: I called him this morning hes trying to get it today. Soon as I get out I'll get started on water with blake

Yijing: You are out today?

Donnie: I'm hoping so dr coming back couple hours. I have pneumonia they have given me antibiotics for 48 hours should be good

Yijing. Ok. Blake got permit already?

Donnie: Verbal yes,inspector coming Monday to check how we doing. Inspector said booster will help about 30 % more pressure

Yijing: When will inspector come?

Donnie: Monday to check how were doing. If were done Tuesday he will come back and give eileen paperwork

Yijing: Do you know when? Have to tell Brian and Eileen

Donnie: I will tell them for sure

Yijing: Are you gonna start Monday morning?

Donnie: Im Trying to get blake to start **tomorrow** I'll text you back in a few I have to get bloodwork done

Yijing: Ok. Can you give me fridge guy number and name? Let us call and find out delivery date and time.

Donnie: I talked to him were on standby for **tomorrow** if not were good for monday.je jas 3 deliveries **tomorrow**. He has. Sorry.

**Yijing: give me his name and number, just in case we need to contact him.**

**Donnie: I'm your contac. I'm not gonna let you call him and tell at him when I'm the one who cancelled yesterday**

**Yijing: We will mention your name so he doesn't get confused. Nobody will yell at anybody. Just to know the delivery date and time**

**Donnie: I've told you everything. You just want to push everyone.**

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Yijing: I will always ask nicely

Donnie: I told you I would get everything done. Pa [REDACTED] Please wait until Monday if it's not delivered. I talked to him 2 hours ago.

Yijing: Ok we will. We are not going to yell or raise up voice to these people. We are not that type of people.

Donnie: No problem I'm not mad. Will the blind guy made us a blind for the window above back door. we dont have to use it only if eileen wants

Yijing: White wood looking blinds?

Donnie: Yes. I forgot to tell him you were getting it online so we can put in garage or something

Yijing: No problem. Put it on.

Donnie: Ok it's free so if you want

Yijing: We will use it.

Donnie: I'll cal Eileen if me and blake are coming **tomorrow**. I'm hoping to go home tonite

Yijing: We are not going to be mad at anyone. You don't hav to worry. We didn't even yell at Jerry [Donnie's hired help]. Take care of yourself.

**Donnie: I know were good I Just get stressed when your upset.you guys are my friends**

**Sunday, OCT 28, 2018 5:47 PM**

Yijing: Hello Donnie. What are we expecting Monday?

Donnie: I'll call everyone in the morning. I'm getting out of hospital in morning

Yijing: You are still in hospital?

Donnie: Yes I has pneumonia. I'm sorry I can't help I got sick

Yijing: Can you text your friends and let us know the schedule ?

Donnie: I talk to everyone everyday. Just haven't got any response today because its sunday

Yijing: Can they come alone without you since you are sick?

Donnie: I'm off all week to get it all done. I'm going home in morning,I'm ok. Nobody is coming on sunday

Donnie: I'll call everyone in morning and relay schedule to you promise. You want me to call brian now

Yijing: I'm saying if you don't feel well let them come without you. We are ok with it and will treat your friend politely

Donnie: Ok I'll call everyone first thing

Yijing: If you know schedule already you can contact Brian

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Donnie: I'll call him in morning after I call everyone. Don't worry I need to work to make money so I want this all done also. I took 2 weeks off [from Bellino Co.] to get it done. I didn't know I was gonna get sick but I'll be done

Yijing: So I'm expecting everything done by weekend. Right?

Donnie: Yes

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**MON Oct 29 2018**

Yijing: Hi Donnie. What about fridge and other stuff?

Donnie: I already talked to brian, I'm getting out sometime tonite. im gonna call him in the am so we can start doing everything

Yijing: We still have to wait for fridge?

Donnie: Everything is fine. I think frig is coming tomorrow

Yijing: You sure?

Donnie: I just couldnt do much whole I've been laid up. Don't worry. Everybody is good and they know we need to be done quickly. I called brian today and were gonna talk in am

Yijing: As I said let them come if you don't feel well. Especially stuff like fridge. There isn't much to do except plug in and connect water

Donnie: You bet no problem. I need to be there for water and shower doors so we dont have any problems

Yijing: Yes that I agree but setting up fridge is a simple thing

Donnie: U bet

Yijing: I think he can handle blinds alone too. I meant your friend Will who does the blinds. Brian can help if you need him.

**WED OCT 31, 2018**

Yijing: Hi Donnie. Nobody came today?

Donnie: I didnt het out of hospital until 1 pm. im gonna find out in the morning when everybody is coming. ive been talking with brian. It was hard when I was in there because I couldn't talk very well to people. **I'll get it dont worry.** I was very sick, but I feel a lit better

Yijing: I'm sure you will have to go back to dr.appointment later on. If Brian calls your friends it's ok for you?

Donnie: I have dr app at 10 I'm gonna call everyone get a plan and call brian at 11 that's was what me and brian talked about. **I am gonna work hard to get everyone there as fast as possible.i promise.**i am sorry I got sick. Water guy and glass guy i have to be there. I talked to blind guy this morning and he had I install left than us. I told brian that this morning.

Yijing: Brian and Eileen can help with blinds and fridge

Donnie: I told Brian he has to watch them if I'm not there. I will get definite times and dates tomorrow morning,it will be better now that I'm not in hospital bed

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**MON, Nov 5, 2018 4:11 PM**

**DEC 04 2018**

Yijing: Donnie what's your plan for tomorrow? My fridge didn't come today?

Donnie: Sure

Yijing: My fridge didn't come today?

Donnie: I'm still waiting at home depot for a truck to open up.nobody had trucks available. Were waiting for them to get one.ive be4n here for hours waiting. I'm meeting inspector in morning. Brian knows I've been in contac with him. The weekend is busy because of people moving.

Yijing: Can you rent truck somewhere else if you can't get one in home depot?

Donnie: I tried budget,enterprise, a d uhaul.im on waiting list. Home depot is chespest

Yijing: Do you know for sure you can get one for tomorrow? You have other thing to do tomorrow

Donnie: I'm gonna meet inspector than go to home depot by your house. I'm still gonna see if home depot ok t gets l by my house that way I can keep it all day tommorrow

Yijing: Can you reserve one first?

Donnie: I have reservation at depot by my house

Yijing: For tomorrow?

Donnie: They told me sometime after lunch but it hasn't come back yet. Me and my son are sitting in front of depot right now. I'll get it don't worry.

Yijing: Can you also remind other people stick to the schedule they said for wed? We have already agreed everything they said.

Donnie: Yes

Yijing: Do you know what time inspector will be there?

Donnie: No he said in morning. I will let Brian know if we need him.

**INVESTIGATIONS**

Yijing: What if he sees nobody and leaves? Will he call any of you?

Donnie: Me and Blake will be there. He's gonna call Blake when he heads over. Me and Blake will be there already

Yijing: And you said inspector will give us the permit?

Donnie: He's gonna inspect it and we will put booster in. He will give us a green tag if we pass. Green tag is approval

Yijing: A paper permit?

Donnie: If we don't pass then we will have to fix what he wants to get green tag

Yijing: I see

Donnie: Yes

Yijing: So you can't get fridge tomorrow then?

Donnie: Yes after inspector. I'm still waiting at depot. Truck rental is open until 7. It's 530

**Wednesday Nov 7 2018**

Yijing: You said fridge blinds and glass doors coming today.

Donnie: They're both gonna call in sick today. I told them they have to be done by ~~tomorrow~~ night

Yijing: But do you know they're coming today?

Donnie: I'm doing everything I can

Yijing: I know. And you said electrician will come?

Donnie: My nerves are shot. It's driving me crazy.

Yijing: I'm sorry. I'm also nervous.

Donnie: He's gonna come today.

Yijing: Ok Donnie

Donnie: Don't be nervous

Yijing: I'm thinking about the stuff everyday. It's not a good feeling

Donnie: Me too. Yesterday I was running around all day trying to find an electrician

**Yijing: What happens to my fridge? Brian said you had some company deliver. It will come today?**

**Donnie: Don't worry I won't let you down. If anybody lets me down you know I would get you a refund don't worry.**

Yijing: I don't want to burden you with anything. Just want to get my house in order. That's all.

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Donnie: My daughter told me they had a delivery service that delivers tile orders. She called them and they said they could deliver for 75 dollars. So they picked up fridge for me because I was crazy busy yesterday with plumbing and inspector.

Yijing: Ok. Please say thank you to your daughter.

**Donnie: Just remember I guarantee everything. I am on it doing everything I can. Just give me next couple days to get done. Like I said if they don't come through I would get you refund. Don't worry.**

Yijing: Just don't take too long.

Donnie: I won't. I'm not working with Tim until next Wednesday. So I'm giving you 100 effort.

**Friday, Nov 9 2018 8:19 PM**

Yijing: Donnie can you move your trailer to the very side of driveway when you come Monday. And pull it away when you can. Brian and Eileen want to park their cars inside garage. right now it's blocking part of driveway.

Donnie: Yes maam for sure

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## **Early Text Messages -- Donald Libby and Yijing Yang**

**Sunday 8 July 2018 10:23 PM**

Donnie: I have a friend that installs he works for kineticco. He said he could bu the system and install a lot cheaper than the guys you had yesterday. He is also licensed.

Yijing: We are looking at the Vesta whole house 5 stage water system. If your friend can install it we will go with your friend.

**Donnie: I will see if we can save some money for you.**

**Friday Aug 10 2018 11:43 PM**

Donnie: I talk to my friend who owns Budget Blinds, and he said go to home depot find out exactly what you want have them write you up a proposal. And he can order exactly what you want -30% cheaper. It takes about 2 weeks to come in period and he will give us free install and we don't have to pay tax.

**Sunday Aug 12 2018 6:28 AM**

Donnie: Home dept price for white privacy shade is 558.42

My price is 372

Home depot price for fabric shade is 3,025

My price 1,957

My total price is 2,329

I got everything ready to order. My guy has it ready to go. Our total is 2,560. If we buy from home depot 3,903. We save 1400 us free installation and no tax. I am going to stop by his shop and pay for them.so he can order them In morning.

Sunday Aug 19, 2018 1:36 AM

Donnie: Your price is \$987.80

Stove \$599

Dishwasher \$299

Plus tax

My price: Stove \$499.00

Dishwasher: \$259.00

No tax total\$758.00

Yijing: Ok. We order through you. Thanks

Donnie: OK I'll order it right now and none take care of it you can just pay me back when I see you next.

If you ever need them the microwave to match is \$169 and the refrigerator is \$699 side by side or \$799 for French door

Yijing: For the 799 French door frige, can we see the image?

Donnie: Cheap price because I can get the three pieces in a package. \$1557 in package for everything.

Frig is 1,499 normally

Yijing: We have decided to cancel all 3 items with this brand. I'm looking at other brands.

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Brian / Eileen Tjahjadi



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Arizona Registrar of Contractors

DEC 04 2018

P.O. Box 18243

**INVESTIGATIONS**

Phoenix, AZ

85005 - 8243



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DEC 4 2018

**MAIL ROOM**



# ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffery L. Fleetham, Director

December 4, 2018

Eileen Yang Tjahjadi



Re: Case 2018-05749

Dear Eileen Yang Tjahjadi:

The Arizona Registrar of Contractors (AZROC) has received your complaint regarding Donald Libby (Donald Elliot Libby II). A check of our records has determined that this individual is not licensed with the AZROC and may have contracted with you in violation of Arizona state statutes A.R.S. §32-1151 and/or §32-1165.

Your case has been entered into our database under the above case number and assigned to Investigator Alex Figueroa #145. Investigator Alex Figueroa #145 will be in contact with you as soon as he begins the investigation of the case. If you have any questions about the investigations process before then, you may contact him via email at alex.figueroa@roc.az.gov or by telephone at (602) 771-6768.

For your information, per Arizona statute *A.R.S. Title 13-107. Time limitations*, the statute of limitations for submitting a misdemeanor case for prosecution is one year after discovery by the state.

Additionally, please be advised that if your investigator is unable to locate the suspect, or if the suspect denies having contracted with you, it may be necessary for you to identify the individual from a group of photographs. This can be done at an AZROC office, your home, a place of business, or through the mail – whichever is most convenient for you.

Sincerely,

/s/ **Debra Skow**

Unlicensed Investigations



Alex Figueroa &lt;alex.figueroa@roc.az.gov&gt;

**Re: ROC Case 2018-05749 RE: Donnie Libby**

2 messages

Eileen Yang Tjahjadi [REDACTED]  
To: Alex Figueroa <alex.figueroa@roc.az.gov>

Wed, Jan 9, 2019 at 7:33 PM

Hi, Alex

I have already sent the USB of the recorded phone calls by mail.  
I was watching the recorded phone calls, and just want you to know that Donnie IS a sub-contractor not an employee of Bellino LLC, even though I thought otherwise.  
He said so himself in the folder Nov. 26 2018, IMG\_3468 at around 1:18.  
Just for context, you will hear the name "Jerry" a lot in the videos. He is an employee of Donald Libby; I believe I wrote his name in the ROC complaint form page 2 as "Jerry AI".  
Can I make an appointment with you for January 14 (Mon) at 9 am to confirm the statement with my mom?  
My mom is still working on her statement but will be done before then.  
Thanks.

- Eileen Tjahjadi

On Jan 8, 2019, at 8:08 AM, Alex Figueroa <alex.figueroa@roc.az.gov> wrote:

Morning Eileen,

I will plan to meet you tomorrow between 10 and 1030 in the am.

Should something arise and we need to reschedule you can email me or contact me on my cell phone number below.

Best,

*Alex Figueroa #145  
Investigator-Unlicensed Activity  
Arizona Registrar of Contractors  
1700 W. Washington St. Suite 105  
Phoenix, AZ 85007  
Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520  
Email: alex.figueroa@roc.az.gov*

On Mon, Jan 7, 2019 at 10:27 PM Eileen Yang Tjahjadi <eileenyt355@gmail.com> wrote:

Hi, Alex

Can we meet at my house [REDACTED] on Jan 9 (Wed). You can come at any time.  
That way it would be easier to show you the missing equipment in the house.  
Thank you.

- Eileen Tjahjadi  
Phone: [REDACTED]

On Jan 4, 2019, at 1:38 PM, Alex Figueroa <alex.figueroa@roc.az.gov> wrote:

Afternoon Eileen,

This email is to set up a day and time for us to meet to expedite the above mentioned case.

I can come to you if you wish for an formal interview, or we can meet me at the ROC office, either way works for me.

I am available next week on 1/8, 1/9, and 1/11 from 9 am till 3:30 pm.

I am also available the following week on 1/14, 1/15, 1/16, and 1/18 from 9 am till 3:30 pm.

Let me know what day, time , and place and I will plan accordingly to interview you about the case.

Any questions feel free to call me at one of my numbers below.

Best,

*Alex Figueroa #145  
Investigator-Unlicensed Activity  
Arizona Registrar of Contractors  
1700 W. Washington St. Suite 105  
Phoenix, AZ 85007  
Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520  
Email: alex.figueroa@roc.az.gov*

---

**Alex Figueroa** <alex.figueroa@roc.az.gov>

To: Eileen Yang Tjahjadi [REDACTED]

Thu, Jan 10, 2019 at 12:08 PM

Thanks..I'll keep an eye out for it.

*Alex Figueroa #145  
Investigator-Unlicensed Activity  
Arizona Registrar of Contractors  
1700 W. Washington St. Suite 105  
Phoenix, AZ 85007  
Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520  
Email: alex.figueroa@roc.az.gov*

[Quoted text hidden]





Alex Figueroa &lt;alex.figueroa@roc.az.gov&gt;

## Fwd: Statement for undelivered items

4 messages

Eileen Yang Tjahjadi [REDACTED]  
To: alex Figueroa <alex.figueroa@roc.az.gov>

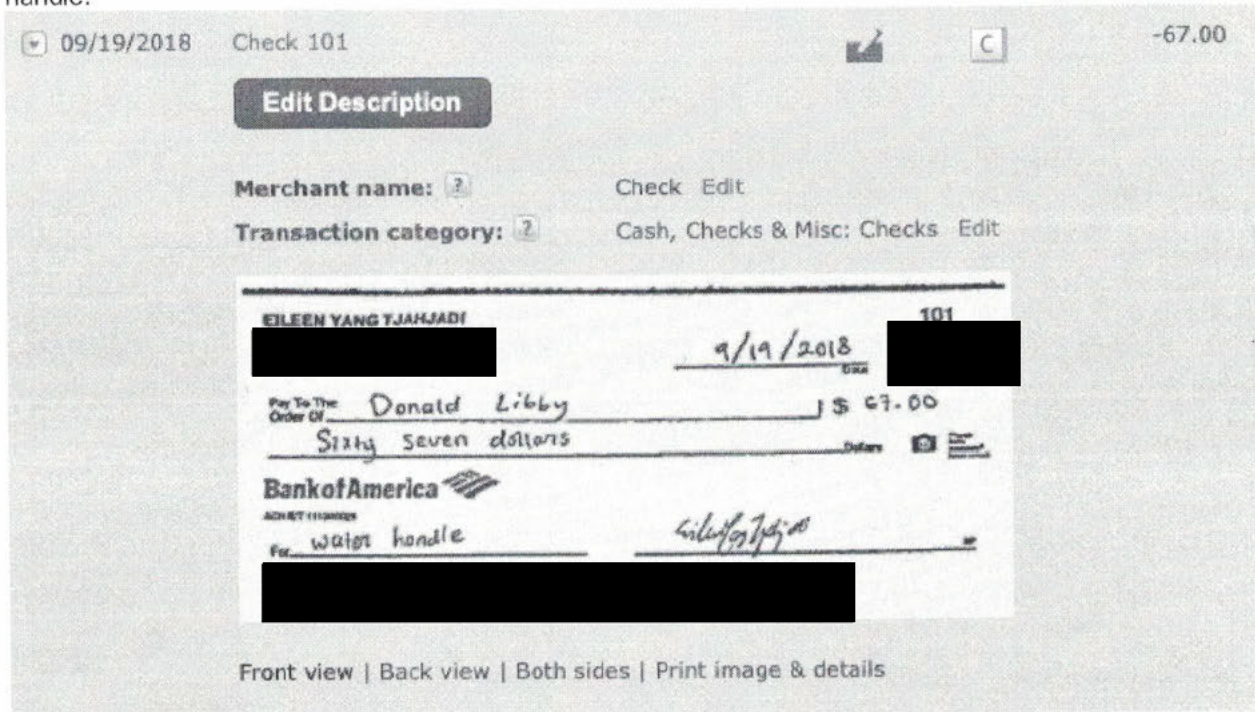
Sat, Jan 12, 2019 at 1:05 PM

Hi, Alex

Can I make an appointment with you on the Jan 14 to come to the house to confirm this statement with my mom on Skype?

Earliest you can (9 a.m, earlier the better). Address is 1711 W Gila Ln. Chandler.

There is another check I found that wasn't in your file. I attached it to this email. It was the check I wrote for a water handle.



- Eileen Tjahjadi

Begin forwarded message:

**From:** Yijing Yang [REDACTED]  
**Subject:** Statement for undelivered items  
**Date:** January 12, 2019 at 5:39:08 AM MST  
**To:** Eileen Tjahjadi [REDACTED]

To whom it may concern:

My name is Yijing Yang. I had a contract with Bellino Contracting in July 2018 for house renovation on [REDACTED]

The first time I met Tim Bellino was on July 5, 2018 when he came to our house to give us an estimate for whole house remodeling. Eileen Tjahjadi (my daughters), Brian Tjahjadi (my son) and myself were in the house to meet Tim.

The first time I met Donald Libby was in Floor and Decor, a few days after I signed the contract with Tim

Bellino. Donald Libby, Tim Bellino, Eileen Tjahjadi, Brian Tjahjadi and myself were all present.

The topic of business license had never come up before I wrote most of checks to Donald Libby, with the exception of the checks for water booster and water handle. Donald Libby approached me first to offer to buy water treatment and frameless shower doors for me. He didn't tell me he didn't have a business license when he asked for the payment of water treatment unit in July 2018. Instead he told me himself and reassured me through text messages that his friend who would install water treatment worked for a company and was licensed. When he approached me for ordering blinds through him, he told me his friend owned a store called "Budget Blinds", not too far from his house and he would get 50% off if he ordered it.

In the middle of Aug. 2018, he told me he didn't have business license after a neighbor came to the house to ask about the contractor. By the time I knew this, I had already written him most of the checks. On Sept. 17, 2018, I wrote him another check for water booster and Eileen wrote him a check for water handle, knowing that he didn't have license. The reason was because he said his friend who would install water treatment, booster and water handle, worked for a company and he was licensed. He said his friends would install everything for us, installation free and tax free.

The checks I wrote to Donald Libby were for whole house water treatment, water booster, water handle, blinds of white blackout and of sheer materials, 3 frameless shower doors and 3 pieces of appliances. I gave all the checks to Donald Libby in the house while he was there from July 2018 to Sept. 2018.

Donald Libby told me his friends would install all the items and he would come together with his friends to help out. He even gave us all the friends' names, phone numbers, text messages "they" sent to him, the dates his friends would come. He was back and forth telling me they couldn't make it and had to change the dates for many times. But nobody ever showed up. He even told me the fridge I ordered through him was on the way to be delivered but he gave the deliver guy wrong zip code. Lies like this were from the beginning to the end until we finally found out he had scammed us.

Donald Libby owes us \$6091. This total does not include 3 pieces of appliances, which I was told is out of the investigator's jurisdiction. And the \$6091 excludes the \$300 worth of white blackouts he has delivered. In fact he owes us around \$7,000. All the checks were written by me and one check for water handle was written by Eileen Tjahjadi. From the day he approached me to persuade me to order these items through him, he assured me that his friends were all professionals, licensed and had worked in their fields for many years and he knew them very well: from "the best man at his wedding" to his "long time childhood friend"...He told me he guaranteed they would install all the items for me and he guaranteed he would come with his friends to help out and to make sure jobs were properly done.

\*First check # 590 (7/7/18): \$1347 for 3 frameless shower doors.

\*Second check #592 (7/11/18) \$1899 for Vesta 5 stage water filtration system

\*Third check #597 (7/11/18): \$2560 for 2 types of blinds. He has delivered \$300 worth of the Bali blackout blinds. This \$300 is estimated from the retail price in Home Depot. And the \$300 has already been subtracted from the total of \$6391 he received from us. Now he owes us \$6091.

\*Fourth check #616 (9/17/18): \$518 for water booster. This check was given to Donald Libby after he said he was not licensed.

\*Fifth check (9/19/18): \$67 for water handle. This check was written and given by Eileen Tjahjadi to Donald Libby in the house.

I'm living overseas now. I'm prepared to come back to Arizona to help with the prosecution. I'm asking for restitution of the undelivered items from Donald Libby.

Yijing Yang



Mon, Jan 14, 2019 at 8:51 AM

**Alex Figueroa** <alex.figueroa@roc.az.gov>

To: Eileen Yang Tjahjadi &lt;[REDACTED]&gt;

Morning Eileen,

I am seeing your email for the first time just now. Sorry, but of course I will not be able to make it this morning.

I am available tomorrow morning (01/15) or Friday (01/18) and can arrive at the requested time.

I can also look at my next week schedule if those two days do not work.

Let me know and thanks,

**Alex Figueroa #145**

**Investigator-Unlicensed Activity**

**Arizona Registrar of Contractors**

**1700 W. Washington St. Suite 105**

**Phoenix, AZ 85007**

**Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520**

**Email: alex.figueroa@roc.az.gov**

[Quoted text hidden]

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**Eileen Yang Tjahjadi** <[REDACTED]>

Mon, Jan 14, 2019 at 11:02 AM

To: Alex Figueroa &lt;alex.figueroa@roc.az.gov&gt;

Ok.

Friday it is at 9.

Sent from my iPhone

On Jan 14, 2019, at 8:51 AM, Alex Figueroa <alex.figueroa@roc.az.gov> wrote:

Morning Eileen,

I am seeing your email for the first time just now. Sorry, but of course I will not be able to make it this morning.

I am available tomorrow morning (01/15) or Friday (01/18) and can arrive at the requested time.

I can also look at my next week schedule if those two days do not work.

Let me know and thanks,

**Alex Figueroa #145**

**Investigator-Unlicensed Activity**

**Arizona Registrar of Contractors**

**1700 W. Washington St. Suite 105**

**Phoenix, AZ 85007**

**Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520**

**Email: alex.figueroa@roc.az.gov**

On Sat, Jan 12, 2019 at 1:05 PM Eileen Yang Tjahjadi <[REDACTED]> wrote:

Hi, Alex



Can I make an appointment with you on the Jan 14 to come to the house to confirm this statement with my mom on Skype?

Earliest you can (9 a.m, earlier the better). Address is 1711 W Gila Ln. Chandler.

There is another check I found that wasn't in your file. I attached it to this email. It was the check I wrote for a water handle.

<Screen Shot 2019-01-12 at 1.36.31 AM.png>

- Eileen Tjahjadi

Begin forwarded message:

**From:** Yijing Yang <[REDACTED]>  
**Subject:** Statement for undelivered items  
**Date:** January 12, 2019 at 5:39:08 AM MST  
**To:** Eileen Tjahjadi <[REDACTED]>

To whom it may concern:

My name is Yijing Yang. I had a contract with Bellino Contracting in July 2018 for house renovation on [REDACTED]

The first time I met Tim Bellino was on July 5, 2018 when he came to our house to give us an estimate for whole house remodeling. Eileen Tjahjadi (my daughters), Brian Tjahjadi (my son) and myself were in the house to meet Tim.

The first time I met Donald Libby was in Floor and Decor, a few days after I signed the contract with Tim Bellino. Donald Libby, Tim Bellino, Eileen Tjahjadi, Brian Tjahjadi and myself were all present.

The topic of business license had never come up before I wrote most of checks to Donald Libby, with the exception of the checks for water booster and water handle. Donald Libby approached me first to offer to buy water treatment and frameless shower doors for me. He didn't tell me he didn't have a business license when he asked for the payment of water treatment unit in July 2018. Instead he told me himself and reassured me through text messages that his friend who would install water treatment worked for a company and was licensed. When he approached me for ordering blinds through him, he told me his friend owned a store called "Budget Blinds", not too far from his house and he would get 50% off if he ordered it.

In the middle of Aug. 2018, he told me he didn't have business license after a neighbor came to the house to ask about the contractor. By the time I knew this, I had already written him most of the checks. On Sept. 17, 2018, I wrote him another check for water booster and Eileen wrote him a check for water handle, knowing that he didn't have license. The reason was because he said his friend who would install water treatment, booster and water handle, worked for a company and he was licensed. He said his friends would install everything for us, installation free and tax free.

The checks I wrote to Donald Libby were for whole house water treatment, water booster, water handle, blinds of white blackout and of sheer materials, 3 frameless shower doors and 3 pieces of appliances. I gave all the checks to Donald Libby in the house while he was there from July 2018 to Sept. 2018.

Donald Libby told me his friends would install all the items and he would come together with his friends to help out. He even gave us all the friends' names, phone numbers, text messages "they" sent to him, the dates his friends would come. He was back and forth telling me they couldn't make it and had to change the dates for many times. But nobody ever showed up. He even told me the fridge I ordered through him was on the way to be delivered but he gave the deliver guy wrong zip code. Lies like this were from the beginning to the end until we finally found out he had scammed us.

Donald Libby owes us \$6091. This total does not include 3 pieces of appliances, which I was told is out of the investigator's jurisdiction. And the \$6091 excludes the \$300 worth of white blackouts he has delivered. In fact he owes us around \$7,000. All the checks were

written by me and one check for water handle was written by Eileen Tjahjadi. From the day he approached me to persuade me to order these items through him, he assured me that his friends were all professionals, licensed and had worked in their fields for many years and he knew them very well: from "the best man at his wedding" to his "long time childhood friend"...He told me he guaranteed they would install all the items for me and he guaranteed he would come with his friends to help out and to make sure jobs were properly done.

\*First check # 590 (7/7/18): \$1347 for 3 frameless shower doors.

\*Second check #592 (7/11/18) \$1899 for Vesta 5 stage water filtration system

\*Third check #597 (7/11/18): \$2560 for 2 types of blinds. He has delivered \$300 worth of the Bali blackout blinds. This \$300 is estimated from the retail price in Home Depot. And the \$300 has already been subtracted from the total of \$6391 he received from us. Now he owes us \$6091.

\*Fourth check #616 (9/17/18): \$518 for water booster. This check was given to Donald Libby after he said he was not licensed.

\*Fifth check (9/19/18): \$67 for water handle. This check was written and given by Eileen Tjahjadi to Donald Libby in the house.

I'm living overseas now. I'm prepared to come back to Arizona to help with the prosecution. I'm asking for restitution of the undelivered items from Donald Libby.

Yijing Yang

---

**Alex Figueroa** <alex.figueroa@roc.az.gov>

Mon, Jan 14, 2019 at 11:37 AM

To: Eileen Yang Tjahjadi [REDACTED]

okay see you Friday morning...I'll try to get there a bit earlier.

**Alex Figueroa #145**  
**Investigator-Unlicensed Activity**  
**Arizona Registrar of Contractors**  
**1700 W. Washington St. Suite 105**  
**Phoenix, AZ 85007**  
**Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520**  
**Email: alex.figueroa@roc.az.gov**

[Quoted text hidden]





Alex Figueroa &lt;alex.figueroa@roc.az.gov&gt;

**Fwd: Donnie statement.**

2 messages

**Eileen Yang Tjahjadi** [REDACTED]  
To: alex Figueroa <alex.figueroa@roc.az.gov>

Mon, Jan 21, 2019 at 10:45 PM

Case #. 2018-05749

This is my brother, Brian Tjahjadi's statement. I don't know if it's specific enough or adequate, but his text messages with Donald Libby are in the USB.

- Eileen Tjahjadi

Begin forwarded message:

**From:** Milk Carton [REDACTED]  
**Subject:** Donnie statement  
**Date:** January 21, 2019 at 9:24:29 PM MST  
**To:** Eileen Tjahjadi [REDACTED]

Donald Libby always delayed the work he promised which frustrated my sister who had to deal with him. I took over dealing with him which involves calling and text messaging to organize the time he could come. I started dealing with him around the end of October. He promised that his friend would come but they still never came. He gave me many excuses on why the work could not be done that day. Some of these are from my text messages and some from phone calls. The most common excuse he makes is that his "friends" are too busy with work to come and do the installation. He even pretended to have pneumonia so he had to go to the hospital for a couple of weeks to delay the work. Other excuses he gives is that his truck broke down and when he went to home depot to rent one there was none available he said. He sent a fake forwarded text message that he typed up himself from his "friends" who expressed concern over his pneumonia in order to convince us it was real. He also sent me a fake text message screenshot of his conversation with the fridge deliveryman who was actually his son (since it says Dalton Libby at the top of the conversation). I told him to just deliver the stuff to the house without installation through text message and was ignored. Predictably, none of the stuff arrived and no one came to the house either.

I became suspicious afterwards and typed up his name on google and found that he scammed many people before. I confronted him about it and he said that it was in the past and that he was not trying to scam us. He agreed to give us a refund but always delays it and never gave us anything.

**Alex Figueroa** <alex.figueroa@roc.az.gov>  
To: Eileen Yang Tjahjadi [REDACTED]

Thu, Jan 24, 2019 at 2:46 PM

Got it, thanks!

**Alex Figueroa #145**  
**Investigator-Unlicensed Activity**  
**Arizona Registrar of Contractors**  
**1700 W. Washington St. Suite 105**  
**Phoenix, AZ 85007**  
**Office: (602) 771-6768 Cell: (602) 568-1683 FAX: (602) 542-1520**  
**Email: alex.figueroa@roc.az.gov**

[Quoted text hidden]



- ROC Review
- C & D
- CIVIL CITATION
- CITATION
- CRIMINAL
- FELONY

# REGISTRAR OF CONTRACTORS

## STATE OF ARIZONA

### INVESTIGATION UNIT

Case Number  
2018-05749

Date Reported December 4, 2018		Type of Offense Contracting w/o a License			Statute Code 32-1164		County Maricopa			
Date of Violation 7/7/2018		Location of Offense [REDACTED]			City Chandler, 85224					
C&D Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Ctr <input type="checkbox"/> Adv <input type="checkbox"/> A&A Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		C&D Served Date N/A	Citation # Long Form	Property Type Com <input type="checkbox"/> Res <input checked="" type="checkbox"/>		Type of Work Remodel		Job Site Date N/A		
<b>COMPLAINANT</b> <input type="checkbox"/> and/or <b>VICTIM</b> <input checked="" type="checkbox"/>										
Name Tjahjadi, Eileen Yang				Address [REDACTED]						
Home Phone No. [REDACTED]		Business Address N/A			City N/A					
Business Phone No. N/A		Amt. of Contract/Bid \$8,200.00		Amt. Paid \$8,123.00	Bid Date 7/7/2018		Permit Req. / Permit No. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A			
Gender	Weight	Height	Hair	Eyes	Race	D.O.B.	S.S.NO.	Driver License #	Issued State	scars/tattoos/marks
[REDACTED]										
<b>SUSPECT</b> <input checked="" type="checkbox"/> and/or <b>RESPONDENT</b> <input type="checkbox"/>										
Name Libby II, Donald Elliot AKA Donnie Libby				Address [REDACTED]						
Home Phone No. 480-381-5229		Business Name N/A			License Number (if any) N/A					
Business Address N/A					Business Phone No. N/A					
[REDACTED]										
<b>Additional Participants</b>										
	Name		Address				Home No.		Bus. No.	
W	Yijing Yang (AKA Jenny Yang), mother of Eileen Tjahjadi		[REDACTED]				[REDACTED]		N/A	
W	[REDACTED] adi		[REDACTED]				[REDACTED]		N/A	
S	N/A		[REDACTED]				N/A		N/A	
S	N/A		[REDACTED]				N/A		N/A	
Alex Figueroa #145					County MARICOPA			Page 1 of 6		

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2018-05749

### SYNOPSIS

On or about July 7, 2018, Donald E. Libby AKA Donnie Libby (LIBBY), an unlicensed contractor, entered into an agreement with Yijing Yang AKA Jenny Yang (Jenny) and her daughter Eileen Tjahjadi (Eileen) to perform a remodel job at their home located at 1711 W Gila Ln. Chandler, AZ 85224 for a cost of \$8,200. In excess of the handyman exemption limit of \$1,000 per ARS 32-1121 #14, ARS 32-1151, and ARS 32-1164.

This work would have required an R-61 contractor license, Residential Carpentry, Remodeling, and Repairs.

### NARRATIVE

On December 4, 2018, the Registrar of Contractors (ROC) office received a complaint from Eileen against LIBBY for abandonment of work. Included with the complaint was the following documentation as evidence:

### EVIDENCE

1. Copies of the front and backside of the following checks:

Check #	Date	Issued to	Issued From	Amount	Notes
590	7/7/18	LIBBY	Jenny	\$1,347.00	(see attached)
592	7/11/18	LIBBY	Jenny	\$1,899.00	(see attached)
597	8/12/18	LIBBY	Jenny	\$2,560.00	(see attached)
602	8/18/18	LIBBY	Jenny	\$1,557.00	(see attached)
603	8/19/18	LIBBY	Jenny	\$242.00	(see attached)
616	9/17/18	LIBBY	Jenny	\$518.00	(see attached)
			<b>Total Paid=</b>	<b>\$8,123.00</b>	

2. Text screenshots which are subtitled explaining the problems with LIBBY and transcribed text messages (see attached).

I as a custodian of records performed a check of the ROC database for any current or historical contractor licenses for LIBBY. A check revealed the following:

- License Name: D and Z Custom Tile ROC #125736  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: Expired 07/01/2004  
Qualifying Party: **Donald E. Libby**
- License Name: D and Z Custom Tile ROC #156102  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: Cancelled 11/09/2006  
Qualifying Party: **Donald E. Libby**
- License Name: D and Z Custom Tile ROC #226675  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: Expired 12/08/2011  
Qualifying Party: **Donald E. Libby**
- License Name: D and Z Custom Tile ROC #226676  
License Type: CR-48 Ceramic, Plastic, and Metal Tile  
Status: Expired 12/08/2011  
Qualifying Party: **Donald E. Libby**

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2018-05749

A check was made for any previous unlicensed complaints. A check revealed 10 previous complaints, three Guilty plea agreements, and an ongoing complaint in the following Maricopa Justice Courts for Contracting charges.

- White Tank Justice Court: JC2015-102139
- Hassayampa Justice Court: JC2014-140186
- Dreamy Draw Justice Court: JC2016-141014
- Country Meadows Justice Court: JC2019-102772

On January 9, 2019, I drove to the property in question and met with Eileen (daughter). I presented Eileen with a photographic lineup to identify LIBBY. Eileen properly identified photograph #5 in the lineup as LIBBY (see attached). Photograph #5 is the driver license picture of LIBBY obtained from the Arizona Motor Vehicle Division.

Eileen stated that they met LIBBY thru a contractor who was remodeling their home, Tim Bellino (Bellino) DBA Bellino Contractors. Eileen explained that LIBBY was supposed to coordinate purchasing appliances initially only thru Bellino. Bellino finished his contracted work and LIBBY was supposed to deliver the appliances. Instead LIBBY explains he could perform additional work such as install shower doors, install blinds throughout the home, install a water treatment system, and a water booster to boost water pressure in the home.

Eileen explained that her mother (Jenny) handled the agreement with LIBBY and that her mother (Jenny) paid LIBBY with the checks. She (Eileen) was present, but that her mom (Jenny) would need to be interviewed to answer questions about the agreement and what the checks were paid for. Eileen elaborated that her mother left back to Indonesia on or about 9/20/2018 and handed the responsibility to her (Eileen) to make sure the work was completed. Eileen explained that she was unable to get LIBBY to finish any of the work and asked her brother Brian Tjahjadi (Brian) who was living at the property at that time to assist.

The only thing LIBBY did was deliver the appliances.

I asked to interview her mother, Jenny. Eileen explained that Jenny lives in Indonesia and that she would need to schedule a Skype call on another day because of the time difference. I asked Eileen to have her mother also type up a written statement of the events with LIBBY and the payments made to LIBBY.

Eileen explained that Brian currently lives in California and would be available to speak to me on the weekend. I asked Eileen to also have her brother provide a written statement, since the ROC office is closed on the weekends.

Eileen also mentioned that she has recorded video of LIBBY, and that she would send me that also.

On January 12, 2018, I received a forwarded email from Eileen which contained a statement from her mother, Jenny.

### EVIDENCE

3. Typed statement from Jenny explaining her side of events with LIBBY (see attached).

On January 15, 2018, I received a USB which contained the following additional evidence, in the mail from Eileen.

### EVIDENCE

4. Text messages between Brian and LIBBY.
5. Checks paid to LIBBY.
6. Pictures and video of phone calls with LIBBY (see attached).



## REGISTRAR OF CONTRACTORS

### CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2018-05749

On January 18, 2019, I returned to the property in question for a video chat with Jenny (mother) alongside Eileen. During this video chat I held up the photographic lineup asking Jenny to identify LIBBY. Jenny properly identified photograph #5 in the lineup as LIBBY. I was unable to have her sign the lineup, but proper identification was made.

I read over the emailed statement Jenny prepared and she acknowledged writing the statement.

Jenny explained that LIBBY failed to disclose his unlicensed status and that she failed to ask. However, LIBBY assured Jenny that he was friends whom are licensed and that he (LIBBY) could get great deals.

I read over the statement to Jenny about the work LIBBY was to perform which included the shower doors installation, a water filtrations system, blinds, and plumbing work to install a plumbing booster.

Jenny explained that she did handle the agreement verbally with LIBBY and that this started on or about 7/7/2018, when the first check was made for \$1,347 (evidence #1). That money was for the shower doors. Jenny would provide additional checks to LIBBY as he requested.

The second check for \$1,899 was for the water filtration system that she (Jenny) handed to LIBBY.

The third check was for \$2,560 and was for blinds to be installed in the home.

Jenny explained that she continued to hand checks to LIBBY until 9/19/2018, when she was leaving back to Indonesia. The final check was given to her daughter Eileen, to hand to LIBBY. Jenny later learned LIBBY was unlicensed.

When LIBBY failed to perform the work or deliver the materials her children took over asking to refund the money.

Jenny explained that she is prepared to aid in prosecution and would return to Arizona if she is given enough notice for a criminal trial.

I informed Jenny that the ROC case would be filed for prosecution review for only the contracting and that the appliances such as the fridge (which were delivered) are not part of the contracting, that delivering appliances does not require a license.

Jenny understood and explained in her statement she is aware. She explained that the project was one ongoing project and that the amount she would be seeking is \$6,091 for work LIBBY never performed.

On January 21, 2018, I received an email from Eileen with a written statement from her brother Brian (see attached).

On February 12, 2019, telephone contact was made with LIBBY. This is a recorded conversation and the following is paraphrasing of the of the interview (see attached audio).

During the interview I requested LIBBY for his date of birth to verify I was speaking with him. LIBBY complied and proper identification was made. LIBBY also confirmed his current address to me as 3725 W Redfield Rd. in Phoenix.

LIBBY acknowledged that the property in question. LIBBY initially denied doing the job, I explained that he received payments in his name totaling more than \$8,000. LIBBY explained that he was supposed to get a better deal for blinds, shower doors, and cabinets. The work stalled because Jenny returned to Indonesia and her kids were never home to allow the project to start.

LIBBY acknowledged that Tim Bellino finished his project and LIBBY started a new job on the side. LIBBY stated he tried calling the kids (Eileen and Brian), but the kids google searched him and saw his past and demanded a reund and no longer wanted to speak with him anymore.

## REGISTRAR OF CONTRACTORS

### CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

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I discussed with LIBBY after Tim Bellino finished, the scope of the work Jenny explained that he (LIBBY) was supposed to perform (away from Tim Bellino) which included the blinds, shower doors, a water booster, and water filtration. LIBBY stated that was correct, but that the work was not thru him, it was thru the company the stuff was ordered thru.

To clarify I asked LIBBY if Tim Bellino has a contract with Jenny for the scope of work I just explained. LIBBY stated no, it has nothing to do with Tim Bellino. I asked LIBBY to clarify why he thinks he is not the contractor. LIBBY described himself as the superintendent on the job. Jenny asked LIBBY to get good prices on other work that Tim Bellino had refused to do, such as the shower doors, etc. LIBBY informed Jenny he has contacts and could get good deals.

I asked LIBBY a third time that the shower doors, the water booster, and water filtration system was not thru Tim Bellino. LIBBY stated no.

I explained to LIBBY that they gave him (LIBBY) the money to get that work completed, LIBBY stated yes. LIBBY added that he was supposed to get other people to do the work for Jenny. LIBBY stated he has receipts for the work to be completed.

LIBBY explained that some appliances were delivered and installed. LIBBY stated that's when Brian wanted a refund (around November). Then the media called him in an attempt to get work completed. LIBBY stated that he has tried to get the work done, but that they (Brian and Eileen) do not answer his calls or return any emails to have the work completed.

I asked LIBBY if there was anything else he would like to say that I did not ask. LIBBY stated he tried helping them out. I asked LIBBY for the receipts he claims to have. LIBBY stated he would send it to me by the end of this week.

LIBBY added that he was not a contractor and that the kids (Brian and Eileen) would sleep all day and never get back to him.

Investigator Note: I have informed LIBBY multiple times in the past that hiring other contractors to perform installs and accepting money to pay installers is acting in the capacity of a contractor per ARS 32-1101 #3 (definition of a contractor). LIBBY has acted in the capacity of an unlicensed general contractor. I will attach any supporting documentation LIBBY provides me with for this report, if that documentation is provided.

### DISPOSITION

This case is being forwarded to the City of Chandler's prosecutors office for prosecution review against LIBBY for Contracting Without a License at [REDACTED]

The victims are seeking restitution.

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Alex Figueroa #145

Case No: 2018-05749

Date January 28, 2019

Attachments	
Check one	
Yes	No

<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. Copy of Original Complaint
<input checked="" type="checkbox"/>	<input type="checkbox"/>	2. Additional correspondence from complainant
<input type="checkbox"/>	<input checked="" type="checkbox"/>	3. Contract, if available
<input type="checkbox"/>	<input checked="" type="checkbox"/>	4. Business cards, ads, etc.
<input checked="" type="checkbox"/>	<input type="checkbox"/>	5. Checks (front and back)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	6. Building Permits
<input type="checkbox"/>	<input checked="" type="checkbox"/>	7. Photos of jobsite
<input checked="" type="checkbox"/>	<input type="checkbox"/>	8. Photo lineup
<input type="checkbox"/>	<input checked="" type="checkbox"/>	9. Affidavit (when required)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	10. Cease and Desist
<input type="checkbox"/>	<input checked="" type="checkbox"/>	11. Citation
<input type="checkbox"/>	<input checked="" type="checkbox"/>	12. County Attorney's Office complaint request card
<input type="checkbox"/>	<input checked="" type="checkbox"/>	13. Court receipt
<input checked="" type="checkbox"/>	<input type="checkbox"/>	14. Other: <u>Audio of interview and video evidence from Eileen</u>