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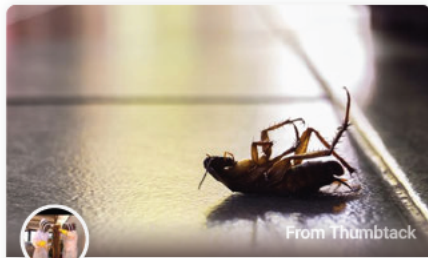
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Classifieds > Arizona > Wittmann > Services

# Wittmann Services

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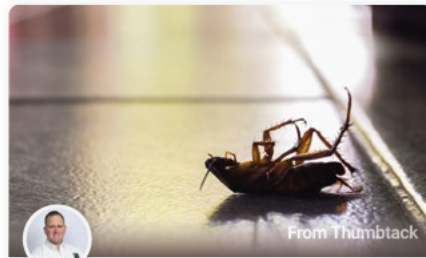
## Local Professionals



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**Desert Sky Pest Control**

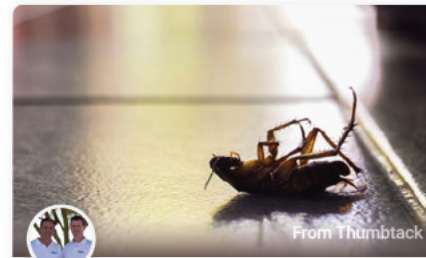
Wittmann, AZ



From Thumbtack

**Bulwark Exterminating**

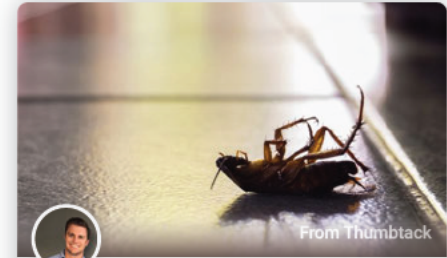
Wittmann, AZ



From Thumbtack

**First Inspection Termite and Pest**

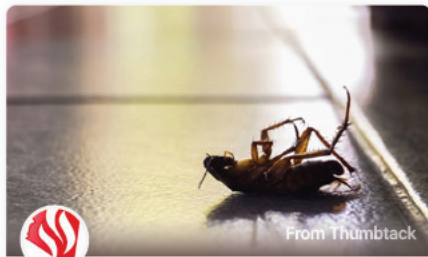
Wittmann, AZ



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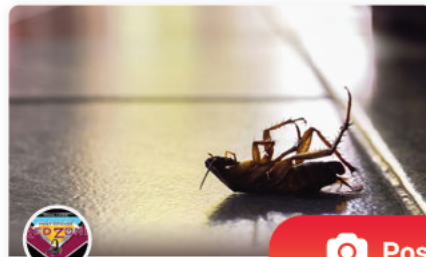
**Green Home Termite & Pest Control**

Wittmann, AZ



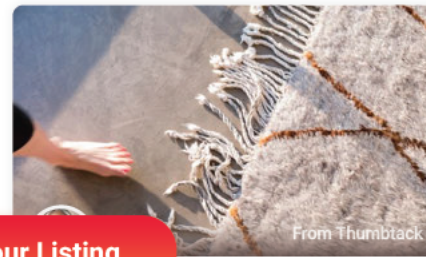
From Thumbtack

**Arizona Heat Pest Services - Red Bug Specialists**



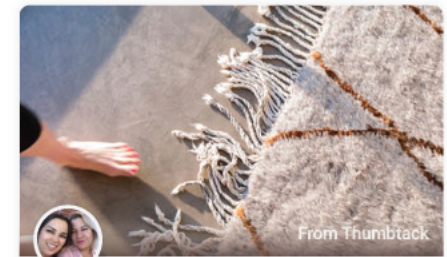
From Thumbtack

**Red Zone Pest Defense and Real Care**



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**Equinox Express Cleaning**



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**Clean & Bling**

Wittmann, AZ

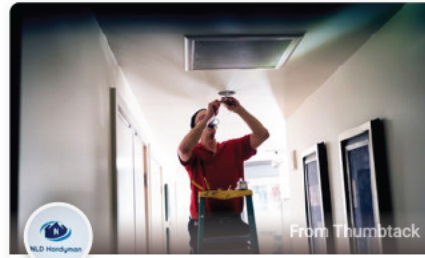


From Thumbtack



**Mr. Clean**

Wittmann, AZ

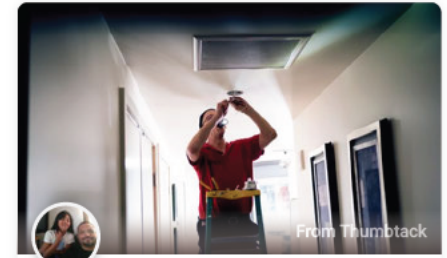


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**NLD Handyman**

Wittmann, AZ

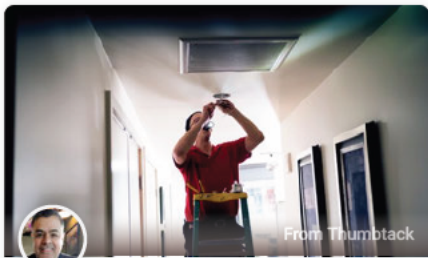


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**Roberto C.**

Wittmann, AZ

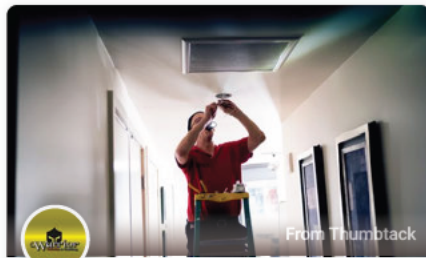


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**AZ Project Pros**

Wittmann, AZ

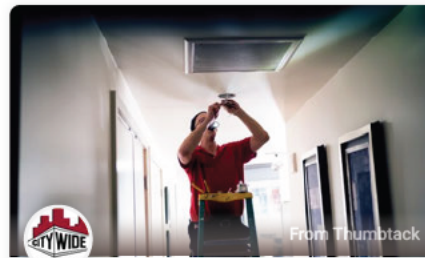


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**Warrior Heating & Cooling, LLC**

Wittmann, AZ

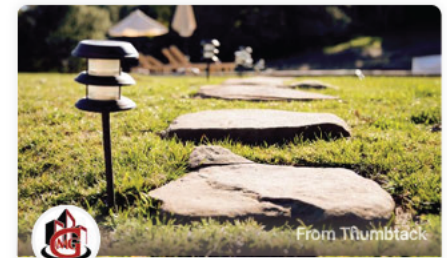


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**City Wide of Phoenix**

Wittmann, AZ



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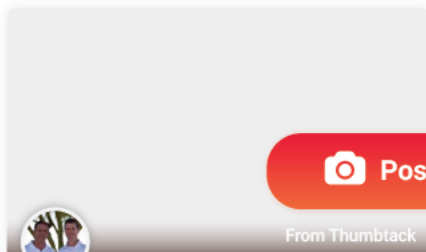


**MG Janitorial, Inc**

Wittmann, AZ



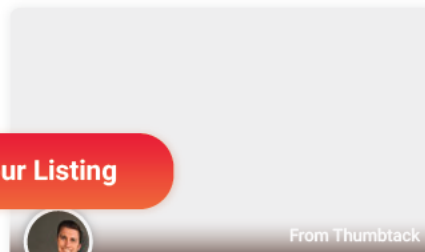
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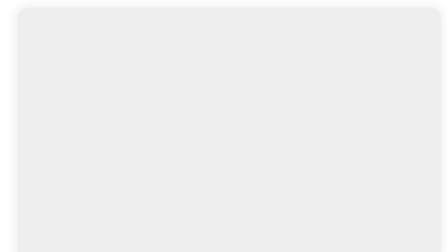
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Assigned Officer:

Investigator:

Hotline #: 11559

Tips Hotline Results

Allegation: Contractor who is on your Top 10 list gave us a bid this week

Suspect Information

Suspect Name: Donald L bby

Suspect Company Name: NLD Handyman Office

Suspect Address: [Redacted]

Suspect City: [Redacted]

Suspect State: FL

Suspect Zip: 33543

Suspect Phone: [Redacted]

Jobsite Information

Jobsite Address: [Redacted]

Jobsite City: Tempe

Jobsite State: AZ

Jobsite Zip: 85284-1415

Residential or Commercial?: residential

Violation Date: 2020-05-28

Job Status: unknown

Other Information: We found him on Thumbtack and he came to our home and gave a bid this week - on May 28th. followed up with a bid to us. was fast and prompt and bid was about \$10,000 less than others. we googled him and found a news story about his warrant and that he is on your top-10 list. we promptly cancelled with him and told him we aren't interested. we are also filing a complaint with Thumbtack.

If this contractor is advertising online, please paste any relevant URLs here: [https://www.thumbtack.com/?utm\\_medium=cpc&utm\\_source=cma-google&utm\\_campaign=s-c-1664689605-59670161890-321162491203-kwd-301400290465-e&gclid=CjwKCAjwiMj2BRBFEiwAYftbCoLs5SCLjcbdi0ZGlivbnP88TleYgPZLoRceqFjkOKLj6-cOe5z5iRoCnD8QAvD\\_BwE&branch\\_match\\_id=792071281296634346](https://www.thumbtack.com/?utm_medium=cpc&utm_source=cma-google&utm_campaign=s-c-1664689605-59670161890-321162491203-kwd-301400290465-e&gclid=CjwKCAjwiMj2BRBFEiwAYftbCoLs5SCLjcbdi0ZGlivbnP88TleYgPZLoRceqFjkOKLj6-cOe5z5iRoCnD8QAvD_BwE&branch_match_id=792071281296634346)

He is under Nld Handyman Office; 1420 Appleton; Wesley Chapel, FL 33543 480-400-9060 buffbird@yahoo.com

Reported By Contact Information

First Name: Erik

Last Name: Cole

Email: [Redacted]

Telephone: [Redacted]

Fax:

NOTES:

☰ State Agencies (<https://az.gov/agency-directory>)

⚙️ State Services (<https://az.gov/directory/service/all>)

📖 Visit OpenBooks (<https://openbooks.az.gov>)

🗉 Ombudsman-Citizens Aide (<http://www.azoca.gov>)

🔍 AZ.Gov (<https://az.gov/search/>)



(<https://az.gov>)

## COVID-19 - Registrar of Contractors Remains Open for Business - In-Person Services by Appointment Only

The CDC recommends continued physical distancing and in Phase 1 and 2, the ROC Offices will remain open to the public by appointment only. During this time, you should know you can interact with the ROC online and as an Agency, our staff continues to process license applications and changes to licenses and complaints also continue to move through the administrative process. For contact information and additional information related to any process changes at ROC at this time, please visit our [Services Related to COVID-19 \(https://roc.az.gov/services-related-covid-19\)](https://roc.az.gov/services-related-covid-19) tab. Though we encourage you to use online services or give us a call at (877) 692-9762 at this time, the Phoenix and Tucson Offices are open to the public by appointment only. ([https://docs.google.com/forms/d/e/1FAIpQLSd1XuWkDkwXThvyftMT41IVINTWvmyz6tW6z6V9sZbMAGXM1A/viewform?usp=sf\\_link](https://docs.google.com/forms/d/e/1FAIpQLSd1XuWkDkwXThvyftMT41IVINTWvmyz6tW6z6V9sZbMAGXM1A/viewform?usp=sf_link))

**[NEW APPLICANT or NEED TO FILE A COMPLAINT?](#)**

**[RENEW A LICENSE?](#)**

**[OTHER CHANGES TO YOUR LICENSE?](#)**

**[NEED TO CONTACT US?](#)**

## Previous Most Wanted Unlicensed Entities Added Back to AZ ROC Most Wanted List

Wednesday, August 28, 2019

[Back \(https://roc.az.gov/news\)](https://roc.az.gov/news)

The image is a banner for the Arizona Registrar of Contractors. On the left is the circular logo with the text 'Arizona Registrar of Contractors' and '1931'. To the right of the logo, the text 'REGISTRAR OF CONTRACTORS' is written in a smaller font, and 'MOST WANTED' is written in a large, bold, black font. Below this text are two mugshots. The first mugshot is of a man with short, dark hair, wearing a dark shirt, with the caption 'Donald Elliot Libby II' below it. The second mugshot is of a man with short, dark hair, wearing a light-colored shirt, with the caption 'Joseph William Wharton II' below it.

FOR IMMEDIATE RELEASE

Wed., August 28, 2019

CONTACT:

Breanna Bang, Public Information Liaison

## **Previous Most Wanted Unlicensed Entities Added Back to AZ ROC Most Wanted List**

PHOENIX, Ariz., (August 28, 2019) –The Arizona Registrar of Contractors (AZ ROC) is adding Joseph William Wharton II, 32 of Chandler, and Donald Elliot Libby II, 55 of Phoenix, to the Most Wanted Unlicensed Entities List, again.

Both Wharton and Libby were previously on the Most Wanted list, but were removed after all active warrants were quashed and they were no longer “wanted.”

On August 14, 2019, the East Mesa Justice Court ordered a warrant for Wharton after he failed to pay court-ordered restitution. Wharton pleaded guilty to Contracting Without a License, a Class 1 Misdemeanor on September 20, 2018. After the June 25, 2019 restitution hearing, Wharton was ordered to pay \$7,900 in restitution to the victim. The charges stemmed from an AZ ROC investigation that found Wharton was paid \$7,900 by an 86 year old Mesa homeowner for roof repairs following a leak. Wharton did perform some work, however, the quality was poor and the materials were not appropriate for the job.

On July 9, 2019, the Pinal County Superior Court issued a warrant for Libby, who is wanted on the charge of Contracting Without a License, a Class 1 Misdemeanor. The charge was filed by the Pinal County Attorney's Office and stems from an AZ ROC investigation that found Libby was paid \$1,400 for a granite countertop installation after the homeowner found Libby via the popular app Offerup. Libby never returned to start the job or deliver materials after receiving payment.

Libby is also wanted on a Failure to Appear warrant issued by the County Meadows Justice Court on February 19, 2019. The charges stem from an AZ ROC investigation that found Libby was paid \$1,200 by a Phoenix homeowner to fabricate and install new countertops. The homeowner hired Libby after finding his advertisement on Craigslist. No work was performed and no materials were delivered.

To see the full list of individuals on the AZ ROC's Most Wanted Unlicensed Entity List and all Unlicensed Violations click here (<https://roc.az.gov/roc-wanted>).

AZ ROC frequently receives complaints where an unlicensed entity claims a license is not required for the project because they are either working under a “handyman exemption” or as a consultant on the job. There is no exemption from licensure for handymen. If hiring someone else to do the work and the entire project, including labor and materials, is over \$1,000 or requires a permit by the local municipality, a license is required by Arizona Revised Statute 32-1121.

### **Background**

AZ ROC investigated 10 cases involving Joseph William Wharton II between 2005 and 2017. Nine cease and desists were issued, and two cases also resulted in the Agency ordering a total of \$4,000 in civil penalties. Five cases were submitted to the county attorney's office for prosecution review.

AZ ROC investigated 10 cases involving Donald Elliot Libby II between 2013 and 2019. Nine of those cases were submitted to the county attorney's office for prosecution review. One case was closed at the victims request after they negotiated a settlement with Libby.

###



Handyman

85001



What needs work?

Skip >

- Doors
- Windows
- Walls (inside)
- Walls (outside)
- Gutters
- Cabinets
- Shelving
- Molding or baseboards
- Flooring
- Tiling
- Appliances
- Plumbing
- Electrical
- Lighting
- Wall hangings
- Furniture
- Other



Idnam Gonzalez

\$50/hour  
estimated cost

Great 4.8 ★★★★★ (58) Great 4.8 ★ (58)

Great value

62 hires on Thumbtack  
5 similar jobs done near you

Online now

"I would recommend him to my friends and family that need some handyman work around the

View profile



NLD Handyman

\$60/hour  
estimated cost

Great 4.7 ★★★★★ (27) Great 4.7 ★ (27)

In high demand Discounts available

26 hires on Thumbtack  
6 similar jobs done near you

"Full-disclosure: if you need a rigid, structured process with a super polis..." See more

View profile



LoneWing Solutions LLC

\$60/hour  
estimated cost

Excellent 4.9 ★★★★★ (11) Excellent 4.9 ★ (11)

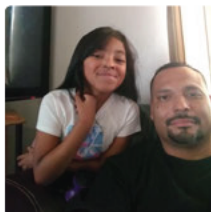
Responds quickly

9 hires on Thumbtack  
2 similar jobs done near you

Online now

"Hired LoneWing Solutions to troubleshoot 4 failed outdoor LED coach lights..." See more

View profile



Roberto C.

\$75/hour  
estimated cost

Good 3.8 ★★★☆☆ (18) Good 3.8 ★ (18)

Responds quickly Discounts available

17 hires on Thumbtack  
Serves Phoenix, AZ

Online now

"Roberto came to my home and replaced a leaking kitchen faucet. I am more

View profile

Filters

\$50/hour





Handyman

85001



< See pros

About Photos Reviews FAQs



## NLD Handyman

Great 4.7 ★★★★★ (27)

Great 4.7 ★ (27)

\$ Discounts available

Share

Thumbtack // Handyman // NLD Handyman

**Introduction:** Our focus is quality! We want you, the customer to be happy!

### Overview

Hired 26 times

6 similar jobs done near you

3 employees

6 years in business

### Payment methods

Cash, Check, Venmo, Zelle

Message

Check availability

Request a call

**This pro indicated that they reviewed CDC safety guidelines for COVID-19 and pledged to do the following:**

- ✓ Maintain 6 feet of distance from customers

**\$60/hour**

estimated cost

### Location

85001

### Work focus

Select answer(s)

### When do you want to start?

Select date

### Property type

Select answer

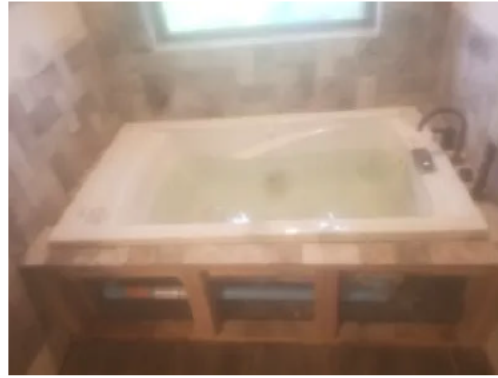
Check availability

It's free with no obligation to hire

### Featured Projects



**Floor install**  
Approx. \$1500



**Bathtub install**  
Approx. \$500

### Photos and Videos

11 photos



## Specialties

### Project type

- ✓ Repairs, Installation
- ✗ Maintenance, Assembly, Painting, Cleaning

### Work focus

- ✓ Doors, Windows, Walls (inside), Walls (outside), Gutters, Cabinets, Shelving, Molding or baseboards, Flooring, Tiling, Appliances, Plumbing, Electrical, Lighting, Wall hangings, Furniture

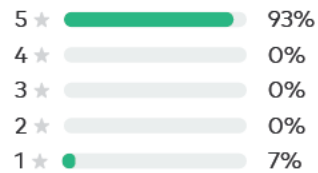
## Reviews

Customers rated this pro highly for **value**, **punctuality**, and **responsiveness**.

Great 4.7



27 reviews



Most relevant ▼

### Lois G.

Handyman



I am very happy with the job these guys did. They are efficient, knowledgeable, and friendly. Will ask them again when I need a **handyman!**

Feb 28, 2020 • Verified

#### NLD Handyman's reply

thank you lois ,look forward to working together in the future

### Kevin L.

Handyman



My review: Don was awesome. Friendliest person you'll ever work with. His confidence with the project and questions he asked made us feel completely at ease with the work he'd be tackling (the majority of a BINSR repair list for a home we were selling). I'll definitely hire NLD again for upcoming electrical work that I need completed. Full-disclosure: if you need a rigid, structured process with a super polished paper trail and estimate documentation, this probably isn't the **handyman** for you, but ultimately that didn't matter to us; we needed the work done, and Don went beyond expectations to take care of it. My Realtor's review: As a real estate professional it is not often I come across a truly helpful **handyman** to address the many miscellaneous repairs that are requested following detailed Home Inspections for Buyers. Don Libby went above and beyond to make sure each and every repair was given the attention required. In addition, he followed up several times with me personally to make extra trips back to the property in order to be sure sure everything met expectation. Not only would I highly recommend his services but I'll be sure to call on him again!

Jun 4, 2020 • Verified

#### NLD Handyman's reply

thank you Kevin hope to do further work in the future

**Jennifer G.**



I am very satisfied with the work that was completed. The quality and value of the work was exceptional and I also appreciated having a charismatic team that made me comfortable with them. I would hire them again and I will recommend to friends and family who are looking for **handyman** work!

May 20, 2020

#### NLD Handyman's reply

thank you jen,it was a pleasure to help you with your repairs hope you have a safe trip



**Amber T.**

Handyman



Recentered and replaced some ceiling fans for me and they did a great job...can't even see where the old fans were. Will definitely recommend and use again for future projects!

May 19, 2020 • Verified

**NLD Handyman's reply**

thank you amber hope to help you again in the future

**Ronald E.**

Handyman



They did a great job building a wall in my loft to turn it into a bedroom. They added a closet, door, moved a light switch, and did all the finishing work to make it a complete bedroom. They finished in the time frame they said they would and were always worked the schedule they said they would. They were friendly and were always willing to work around our schedule with having a new baby in the house. I really appreciate them making the project work around the budget I had. I would definitely recommend them and hire them again if I have another project in the future.



Jul 5, 2020 • Verified

**NLD Handyman's reply**

thanks ron, appreciate the kind words. call us anytime



---

## FAQs

### **What should the customer know about your pricing (e.g., discounts, fees)?**

we are a family oriented company with the knowledge to do any type of job

---

### **What is your typical process for working with a new customer?**

meet customer and bid job scedule job and finish promptly

---

### **What education and/or training do you have that relates to your work?**

my head guy has 35 years experience. om all aspects of remodel

---

### **How did you get started doing this type of work?**

i started few years ago .my workers each have at least 25 years experience

---

### **What types of customers have you worked with?**

we have worked for residential and commercial property

---

### **Describe a recent project you are fond of. How long did it take?**

just finished a 114 room hotel.we did all the quartz countertops

---

### **What advice would you give a customer looking to hire a provider in your area of work?**

make sure you know all the details about your job including timeline

## What questions should customers think through before talking to professionals about their project?

ask all details about the project and length of projects

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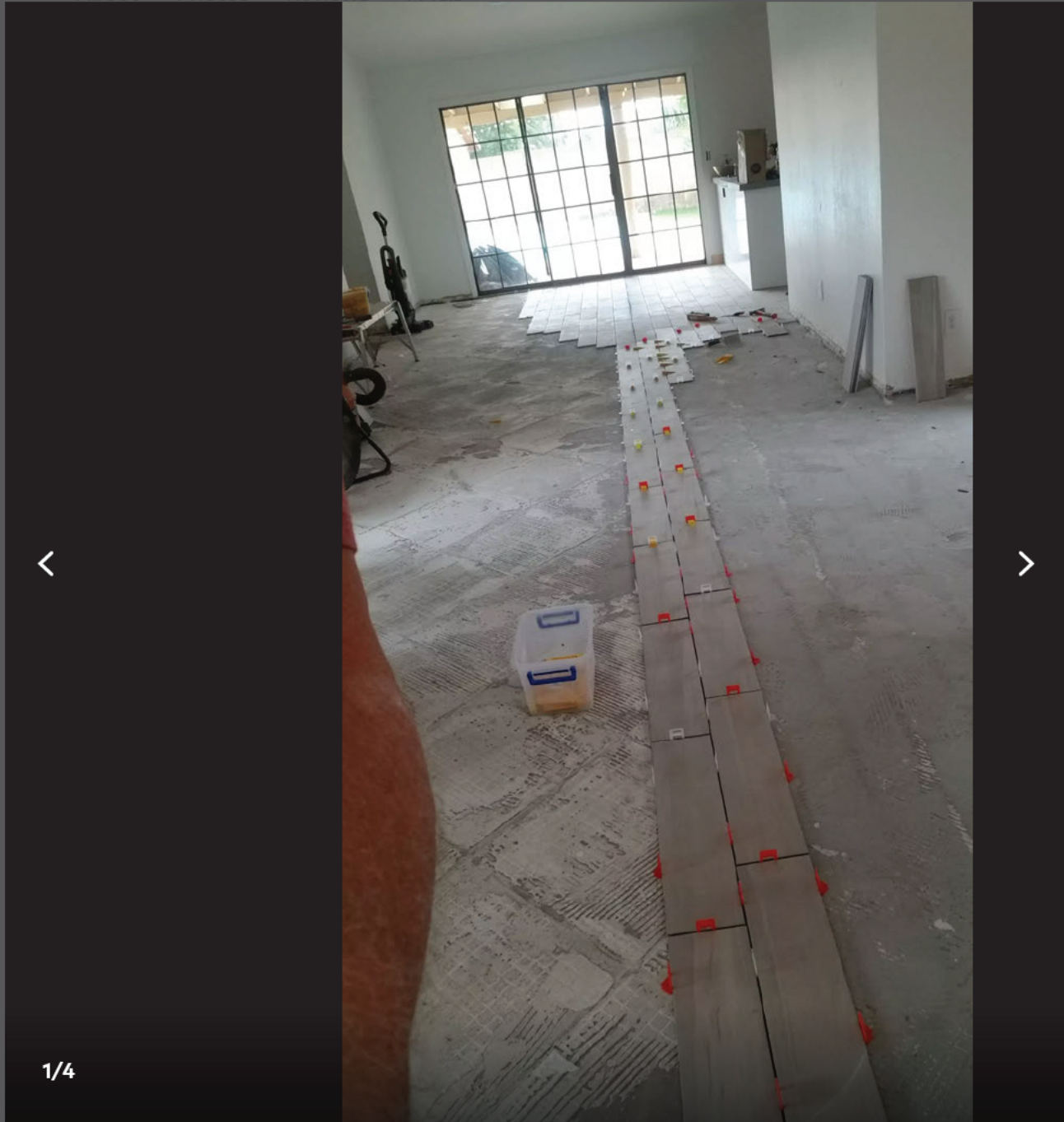
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About Photos Reviews FAQs



## Floor install

### Job type

Floor Installation or Replacement

### Location

Phoenix, AZ

### Cost

Approx. \$1500

### Duration

7 days

### Year

2020

1/4

X Maintenance, Assembly, Painting, Cleaning

Work focus

About Photos Reviews FAQs



1/2



## Bathtub install

### Job type

Handyman

### Location

Phoenix, AZ

### Cost

Approx. \$500

### Duration

2 days

### Year

2020

Did plumbing and framing for sunken tub

✓ Repairs, Installation

✗ Maintenance Assembly Painting Cleaning



## ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director

Donald Elliot Libby  
[REDACTED]

Arizona Revised Statutes, Title 32, Chapter 10 requires a person have a contractor license before (1) advertising to perform services that require a contractor's license, and/or (2) acting in the capacity of a contractor without a license. It has come to the attention of the Registrar of Contractors that **on or about 07/17/2020**, you have advertised services of a contractor {NLD Handyman} without displaying a valid ROC license number or disclosing your unlicensed status by placing the phrase "Not a Licensed Contractor" on all of your advertisements, **[via Thumbtack and New Break Classified Ads Listings]** in violation of A.R.S. § 32-1165 and A.R.S. § 32-1121A.14c and/or restricting the value of the work to under \$1,000. The exemption from licensure for contractors operating under the "handyman exemption," Arizona Revised Statute 32-1121(A)(14), subparagraph (c), requires any advertising include the phrase "**Not a Licensed Contractor.**" An unlicensed contractor who fails to include "Not a Licensed Contractor," in advertisements loses their exemption status from licensure and is subject to criminal prosecution or civil fines for unlicensed advertising and possibly unlicensed contracting.

If you have any questions, please contact me at the Investigations Division, at (602) 771-6758.

Sincerely,

*/s/ Mike Nation #187*  
Mike Nation #187, Investigator  
1700 W. Washington St. Ste. 105  
Phoenix, AZ 85007-2812  
Phone: (602) 771-6758



## ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director

### Notice to Recipient

Pursuant to **Arizona Revised Statutes § 32-1166**, you have been issued a cease and desist order or a cease and desist order and civil citation for violation(s) of **A.R.S. § 32-1151**, Contracting Without a License, and/or **A.R.S. § 32-1165**, Advertising Without a License.

If you received just a cease and desist order and wish to appeal such decision, see the Request a Hearing section below. If you received a cease and desist order and civil citation, you have three possible actions you may take in response: (a) pay the civil penalty assessed by the citation, (b) obtain a contractor's license and pay a potentially reduced civil penalty, or (c) request a hearing to dispute the order. Failure to comply with the provisions of the order may result in further civil or criminal action against you, including, but not limited to, collection activities by the office of the Attorney General of Arizona.

#### Pay the Civil Penalty:

The civil penalty is payable either in person at the Registrar's office at 1700 West Washington Street, Suite 105, Phoenix, Arizona 85007, or by mail to P.O. Box 6748, Phoenix, Arizona 85005-6748. Mailed payments must be in the form of a cashier's check or money order payable to the Registrar of Contractors. **Do not mail cash.**

#### Obtain a Contractor's License:

A.R.S. § 32-1166.07 allows the registrar to waive a portion of the civil penalty if the person against whom the civil penalty is assessed completes all of the requirements for, and is issued, a contractor's license. To obtain a license the person must meet all the qualifications for a license (*see* A.R.S. § 32-1122) and remedy any loss or damage caused to the public by the violator's activity. Additionally, pursuant to A.R.S. § 32-1123 the person must not have bid on a project with an aggregate worth of \$20,000 or more within the past year.

#### Request a Hearing:

The action taken in this matter is an "appealable agency action" pursuant to A.R.S. § 41-1092. You have the right to obtain a hearing by filing a **Request for Hearing**. A Request for Hearing should be sent to the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243. The request must be received by the Registrar within 30 days of your receipt of the order. The Request for Hearing must identify the party appealing, the party's address, and a concise statement of the reason(s) for the appeal. The subject of the hearing will be limited to the violation(s) alleged, the scope of the order to cease and desist, and/or the amount of the civil penalty assessed, if any. The Registrar will serve a Notice of Hearing at least 30 days before the hearing, which will inform you of the date, time, and location of the hearing as well as the issue(s) in controversy.

If you file a Request for Hearing, you may also request an Informal Settlement Conference by filing a written request with the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243 no later than 20 days before the scheduled hearing. Any statements, either written or oral, made by you at the settlement conference, including any written documents, created or expressed solely for the purpose of settlement negotiations are inadmissible in any subsequent hearing.

If you have any questions regarding this matter, you may call our Phoenix or Tucson office weekdays between 8 AM and 5 PM at the numbers listed above.





# ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director

### CEASE AND DESIST ORDER

The Registrar has reasonable cause to believe that you are acting as an unlicensed contractor in violation of A.R.S. § 32-1151 and/or A.R.S. § 32-1165. As authorized by A.R.S. § 32-1166, **the Registrar orders you to immediately cease and desist all unlicensed contracting and advertising in the State of Arizona.** Violation of these statutes is a class 1 misdemeanor, punishable by imprisonment of up to six months and/or fines of up to \$2,500 (see A.R.S. §§ 32-1164, 13-707, and 13-802).

### CIVIL CITATION

Case Number 2020-03447    Residential     Commercial     Victims

Issued by Investigator Mike Nation #187    Date of Issuance 07/21/2020

### UNLICENSED RESPONDENT

Full Name: Donald Elliot Libby (aka Don Libby, Donnie Libby, Donald Elliot Libby II)

Residential Address [REDACTED]

City Phoenix State AZ Zip 85053

Home Telephone    Mobile Telephone [REDACTED]

Gender [REDACTED]

Driver [REDACTED]

### VIOLATIONS

On 07/17/2020 at 9:30 AM Website Listing (Internet)

Location 1700 W Washington St Ste 105 City Phoenix State AZ Zip 85007

The above Respondent committed the following offenses(s):

- 1. \_ ARS § 32-1151 Contracting without a license Civil Penalty Assessed 0.00
  - 2. **X** ARS § 32-1165 Advertising without a license Civil Penalty Assessed \$1,500.00
- Total \$1,500.00**

Respondent must remit **\$1,500.00** to the Arizona Registrar of Contractors or request a hearing pursuant to A.R.S. § 41-1092 *et seq.* within thirty (30) days of receipt of this Cease and Desist Order and Civil Citation. If a request for hearing is filed, you have the right to request an informal settlement conference pursuant to A.R.S. § 41-1092.03. If no hearing is requested within the time frame specified above, then this Cease and Desist Order and Civil Citation shall become the **Final Order of the Registrar.**

### SERVICE

In Person (Initials) Certified Mail # **7018 1830 0001 5926 3996.**

Without admitting responsibility, I acknowledge the receipt of this Cease and Desist Order and Civil Citation.

Donald Elliot Libby II

Printed Name of Unlicensed Respondent

\_\_\_\_\_  
Signature of Unlicensed Respondent

Affidavit of Personal Delivery: I attest that I personally delivered a true and correct copy of this Cease and Desist Order and Civil Citation to Donald Elliot Libby II, the unlicensed Respondent listed above, on date \_\_\_\_\_ at \_\_\_\_\_ AM at location \_\_\_\_\_.

*/s/ Mike Nation, #187*

ROC Investigator Mike Nation, #187

cc Local Building Permit Department

- ROC Review
- C & D
- CIVIL CITATION
- CITATION
- CRIMINAL
- FELONY

**REGISTRAR OF CONTRACTORS  
STATE OF ARIZONA**

**INVESTIGATION UNIT**

Case Number  
2020-03447

Date Reported July 17, 2020		Type of Offense Advertising w/o a License			Statute Code 32-1165		County Maricopa			
Date of Violation 07/17/2020		Location of Offense Website Listing (Internet) 1700 W Washington St Ste 105			City Phoenix, AZ 85007					
C&D Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Ctr <input type="checkbox"/> Adv <input checked="" type="checkbox"/> A&A Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		C&D Served Date 07/21/2020	Citation # N/A	Property Type Com <input type="checkbox"/> Res <input type="checkbox"/> N/A		Type of Work Handyman	Job Site Date N/A			
<b>COMPLAINANT</b> <input checked="" type="checkbox"/> <b>and/or VICTIM</b> <input type="checkbox"/>										
Name AZ Registrar of Contractors				Address 1700 W Washington St Ste 105 Phoenix, AZ 85007						
Home Phone No. N/A		Business Address N/A			City N/A					
Business Phone No. [REDACTED]		Amt. of Contract/Bid N/A		Amt. Paid N/A	Bid Date N/A	Permit Req. / Permit No. N/A Yes <input type="checkbox"/> No <input type="checkbox"/>				
Gender N/A	Weight N/A	Height N/A	Hair N/A	Eyes N/A	Race N/A	D.O.B. N/A	S.S.NO. N/A	Drivers License Number N/A	Issued in state N/A	scars/tattoos/marks N/A
<b>SUSPECT</b> <input type="checkbox"/> <b>and/or RESPONDENT</b> <input checked="" type="checkbox"/>										
Name Donald Elliot Libby (aka Don Libby, Donnie Libby, Donald Elliot Libby II)				Address [REDACTED] Phoenix, AZ 85053						
Home Phone No. [REDACTED]		Business Name NLD Handyman			License Number (if any) ROC 000000					
Business Address Same As Address					Business Phone No. [REDACTED]					
Gender	Weight	Height	Hair	Eyes	Race	D.O.B.	S.S.NO.	Drivers License Number	Issued in State	scars/tattoos/marks
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
<b>Additional Participants</b>										
	Name		Address				Home Phone No.		Bus.Phone No.	
N/A	N/A						N/A		N/A	
Mike Nation #187						County MARICOPA		Page 1 of 7		

# REGISTRAR OF CONTRACTORS

CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

## SYNOPSIS:

On Friday, 07/17/2020 while conducting internet inspections at the ROC Office, 1700 W. Washington Street, Suite 105, Phoenix, AZ 85007, Donald Elliot LIBBY (aka Don Libby, Donnie Libby, Donald Elliot Libby II), an unlicensed entity/person, DBA NLD Handyman at [REDACTED], advertised a variety of handyman type services on his Thumbtack Listing, along with News Break Classifieds Listings for Surprise and Wittmann Services. LIBBY failed to disclose on his Thumbtack Listings and News Break Classified Ads, that he was, "Not a Licensed Contractor," in violation of ARS 32-1165. ***LIBBY is a Repeat Offender and has fourteen (x14) unlicensed ROC Complaints, with four (x4) convictions based on plea agreements.***

<u>Date of Violation</u>	<u>ROC Case</u>	<u>Charge</u>	<u>Court Info</u>	<u>Dispo Date</u>	<u>Adjudicated</u>
1. 08/24/2013	2014-736	CWOL	White Tank Justice Court (JC2015-102139)	04/07/2016	Guilty
2. 08/27/2013 & 09/10/2013	2013-5422	CWOL & AWOL	Hassayampa Justice Court (JC2014-140186)	05/19/2016	Guilty
3. 04/14/2016	2016-1710	CWOL	Dreamy Draw Justice Court (JC2016-141014)	02/03/2017	Guilty
4. 07/14/2016	2015-3780	CWOL	Desert Ridge Justice Court (JC2016-133438)	02/14/2017	Dismissed-at request of Prosecutor
5. 11/11/2017	2018-04529	CWOL	Country Meadows Justice Court (JC2019-102772)	05/27/2020	Guilty
				<b>Total Convictions = 4</b>	

## QUERRIES:

- A query of AZ ROC license records revealed no active, inactive or pending license status for Donald Elliot LIBBY, (aka Don Libby, Donnie Libby, Donald Elliot Libby II) DBA NLD Handyman. A check of historical contractor licenses revealed the following:
  - ▶ License Name: D and Z Custom Tile ROC #125736 License Type: CR-48 Ceramic, Plastic, and Metal Tile Status: Expired 07/01/2004  
Qualifying Party: **Donald E. Libby**
  - ▶ License Name: D and Z Custom Tile ROC #156102 License Type: CR-48 Ceramic, Plastic, and Metal Tile Status: Cancelled 11/09/2006  
Qualifying Party: **Donald E. Libby**
  - ▶ License Name: D and Z Custom Tile ROC #226675 License Type: CR-48 Ceramic, Plastic, and Metal Tile Status: Expired 12/08/2011  
Qualifying Party: **Donald E. Libby**

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

- ▶ License Name: D and Z Custom Tile ROC #226676 License Type: CR-48 Ceramic, Plastic, and Metal Tile Status: Expired 12/08/2011  
Qualifying Party: **Donald E. Libby**
- A query of AZ ROC enforcement records revealed **fourteen (x14) previous unlicensed complaints** against Donald Elliot LIBBY, and **four (x4) convictions for CWOL**, with **one prior conviction for AWOL**. Between 2013 and 2019, the AZ ROC investigated 10 cases involving Donald Elliot Libby. Nine (x9) of those cases were submitted to the county attorney's office for prosecution review. One case was closed at the victim's request - after they negotiated a settlement with Libby.
- A query of the Arizona Corporation Commission records revealed negative search results for Donald Elliot LIBBY, DBA NLD Handyman.
- An ACJIS inquiry revealed a valid Arizona Operator's License for Donald Elliot LIBBY with a current residential address of [REDACTED] Phoenix, AZ 85053.

### **EVIDENCE:**

1. **Copy of Thumbtack Listing, dated 07/17/2020 – for NLD Handyman, with Don Libby. The Thumbtack Listing advertised a variety of handyman {Thumbtack//Handyman/NLD Handyman} type repairs and installation** with a work focus on: Doors, Windows, Walls (inside), Walls (outside), Gutters, Cabinets, Shelving, Molding or baseboards, Flooring, Tiling, Appliances, Plumbing, Electrical, Lighting, Wall hangings, Furniture. In addition, the Thumbtack Listing had a posting of a photo with a Featured Project listed as, **Floor install, Approx. \$1500 {well in excess of the amount outlined in the "Handyman" exemption ARS 32-1121.A.14 of less than \$1,000.00 aggregate material and labor AND would have required a contractor's license}**. In one of the reviews by Kevin L., dated Jun 4, 2020 Verified, it referred to Donald Libby and stated, **"Don Libby went above and beyond to make sure each and every repair was given the attention required."** [ [https://www.thumbtack.com/az/phoenix/handyman/nld/handyman/service/379803915593113601?category\\_pk=109125193401647362&utm\\_medium=partnership&utm\\_source=cma-newsbreak&zip\\_code=85379&project\\_pk=](https://www.thumbtack.com/az/phoenix/handyman/nld/handyman/service/379803915593113601?category_pk=109125193401647362&utm_medium=partnership&utm_source=cma-newsbreak&zip_code=85379&project_pk=) ].  
**The Thumbtack Listing advertisement failed to include the phrase; "Not a Licensed Contractor."**
2. **Copy of News Break Classifieds Listing - Surprise Services, dated 07/17/2020, for NLD Handyman.** The News Break Classified posting allows you to open the Thumbtack Listing, with Don Libby. **The News Break Classifieds Listing - Surprise Services for NLD Handyman advertisement failed to include the phrase; "Not a Licensed Contractor."**

# REGISTRAR OF CONTRACTORS

## CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

3. **Copy of News Break Classifieds Listing - Wittmann Services, dated 07/17/2020, for NLD Handyman.** The News Break Classified posting allows you to open the Thumbtack Listing, with Don Libby. **The News Break Classifieds Listing - Wittmann Services for NLD Handyman advertisement failed to include the phrase; “Not a Licensed Contractor.”**
4. **Libby Hotline Complaint #11559 - under ROC Case 2020-02678**, which reported Donald Libby, NLD Handyman Office at 480-400-9060.
5. **Complaint history on Donald Elliot Libby II (Respondent) as per Salesforce database, dated 07/17/2020 – Donald Elliot Libby II had a total of 14 UL Complaints.**
6. **Previous Most Wanted UL Entities Added Back to AZ ROC Most Wanted List Aug 28, 2019** – on Donald Elliot Libby II.

## NARRATIVE:

### **Assignment:**

This investigation was initiated by Investigator Nation on 07/17/2020, while conducting a search of handyman repair internet advertisements to ensure compliance with contracting laws. I determined the identity of Donald Elliot LIBBY (aka Don Libby, Donnie Libby, Donald Elliot Libby II) by requesting an ACJIS inquiry for an Arizona Driver’s License and from information obtained by Libby Hotline Complaint #11559 - under ROC Case 2020-02678, which reported Donald Libby, NLD Handyman Office at 480-400-9060.

### **Investigation:**

On Friday, 07/17/2020, at approx. 9:30 AM, I was conducting a search of handyman service advertisements on listings for Thumbtack and News Break Classifieds ads to ensure compliance with contracting laws. My search revealed several advertisement listings when I recognized a Thumbtack Listing with the business name of NLD Handyman, with Donald Libby (which was mentioned in one of the reviews by Kevin L., dated Jun 4, 2020 Verified). The Thumbtack Listing revealed **dated 07/17/2020 – for NLD Handyman, with Don Libby.** I reviewed the following internet advertisements and determined the following information.

**The Thumbtack Listing [EVID. #1], dated 07/17/2020 – for NLD Handyman, with Don Libby advertised a variety of handyman {Thumbtack//Handyman//NLD Handyman} type repairs and installation with a work focus on: Doors, Windows, Walls (inside), Walls (outside), Gutters, Cabinets, Shelving, Molding or baseboards, Flooring, Tiling, Appliances, Plumbing, Electrical, Lighting, Wall hangings, Furniture. In addition, the Thumbtack Listing had a posting of a photo with a Featured Project listed as, **Floor install, Approx. \$1500 {well in excess of the amount outlined in the “Handyman” exemption ARS 32-1121.A.14****

# REGISTRAR OF CONTRACTORS

CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

***of less than \$1,000.00 aggregate material and labor AND would have required a contractor's license}.***

In one of the reviews by Kevin L., dated Jun 4, 2020 Verified, it referred to Donald Libby and stated, "***Don Libby went above and beyond to make sure each and every repair was given the attention required.***"

In another review, by Paul T., dated Jun 17, 2020 Verified, it stated, "***Shortly after I made my request, I received an email from Donnie to connect and go over the areas I wanted addressed.***" (which reflects Donald Elliot LIBBY as the main point of contact for the Thumbtack Listing). ***The Thumbtack Listing advertisement failed to include the phrase; "Not a Licensed Contractor."***

**The News Break Classifieds ad Listing - Surprise Services [EVID. #2] dated 07/17/2020, for NLD Handyman,** This posting allowed you to open the Thumbtack Listing, with Don Libby. **The News Break Classifieds Listing - Surprise Services for NLD Handyman advertisement failed to include the phrase; "Not a Licensed Contractor."**

**The News Break Classifieds ad Listing - Wittmann Services [EVID. #3] dated 07/17/2020, for NLD Handyman,** This posting allowed you to open the Thumbtack Listing, with Don Libby. **The News Break Classifieds Listing - Wittman Services for NLD Handyman advertisement failed to include the phrase; "Not a Licensed Contractor."**

I recognized the names from a prior **Libby Hotline Complaint #11559 [EVID. #4]** - under ROC Case 2020-02678, which reported Donald Libby, NLD Handyman Office at [REDACTED]. In addition, I discovered the **Complaint History on Donald Elliot Libby II [EVID. #5] to include a total of fourteen (x14) Unlicensed Complaints,** as per the ROC Salesforce database, dated 07/017/2020. **I also recognized Donald Libby to be a repeat offender, who was reported on the ROC Website as [EVID. #6] Previous Most Wanted UL Entities Added Back to AZ ROC Most Wanted List,** Aug 28, 2019 – on Donald Elliot Libby II.

On 07/17/2020 at 9:43 AM, I spoke with ROC Investigator Alex Figueroa about Donald Elliot Libby II and his prior complaints, as Investigator Figueroa is the most familiar with the unlicensed activities of this repeat offender. ROC Investigator Figueroa related Donald Elliot Libby II has numerous complaints with four convictions for Contracting without a License, along with a conviction for Advertising without a License. ROC Investigator Figueroa advised he has informed Donald Libby (on more than one occasion) about the licensing laws for Advertising which required the phrase, "Not A Licensed Contractor," to be disclosed on all forms of advertisements and has also reviewed the Handyman exemption.

I ran query of AZ ROC license records for Donald Elliot LIBBY, DBA NLD Handyman, which revealed no active, inactive or pending licensed status and fourteen (x14) previous unlicensed complaints. A query of the Arizona Corporation Commission records revealed negative search results for Donald Elliot LIBBY, DBA NLD Handyman. An ACJIS inquiry revealed a valid Arizona Operator's License for Donald Elliot LIBBY.

Upon investigation, I determined Donald Elliot LIBBY, DBA NLD Handyman, to be an unlicensed entity/person, and failed to disclose on his internet listing advertisements that he was, "Not A Licensed Contractor," in violation of ARS 32-1165.

# REGISTRAR OF CONTRACTORS

CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

On Friday, 07/17/2020 while conducting internet inspections at the ROC Office, 1700 W. Washington Street, Suite 105, Phoenix, AZ 85007, Donald Elliot LIBBY (aka Don Libby, Donnie Libby, Donald Elliot Libby II), an unlicensed entity/person, DBA NLD Handyman at 480-400-9060, advertised a variety of handyman type services on his Thumbtack Listing, along with News Break Classifieds Listings for Surprise and Wittmann Services. LIBBY failed to disclose on his Thumbtack Listings and News Break Classified Ads, that he was, "Not a Licensed Contractor," in violation of ARS 32-1165. ***LIBBY is a Repeat Offender and has fourteen (x14) unlicensed ROC Complaints, with four (x4) convictions based on plea agreements.***

## **DISPOSITION:**

On 07/21/2020, a **Cease and Desist order** was issued to, (with a **Civil Penalty of \$2500.00**), and sent via Certified Mail under **Receipt 7018 1830 0001 5926 3682**.

**CASE CLOSED – pending response from Respondent.**



# REGISTRAR OF CONTRACTORS

CONTINUATION SHEET AND CHECKLIST

Investigator: Mike Nation

Case No: 2020-03447

Date July 20, 2020

## Attachments

Check one

Yes No

<input checked="" type="checkbox"/>	<input type="checkbox"/>	1. Copy of Original Complaint
<input type="checkbox"/>	<input checked="" type="checkbox"/>	2. Additional correspondence from complainant
<input type="checkbox"/>	<input checked="" type="checkbox"/>	3. Contract, if available
<input checked="" type="checkbox"/>	<input type="checkbox"/>	4. Business cards, <b>ads</b> , etc.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	5. Checks (front and back)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	6. Building Permits
<input type="checkbox"/>	<input checked="" type="checkbox"/>	7. Photos of jobsite
<input type="checkbox"/>	<input checked="" type="checkbox"/>	8. Photo lineup
<input type="checkbox"/>	<input checked="" type="checkbox"/>	9. Affidavit (when required)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	10. Cease and Desist
<input type="checkbox"/>	<input checked="" type="checkbox"/>	11. Citation
<input type="checkbox"/>	<input checked="" type="checkbox"/>	12. County Attorney's Office complaint request card
<input type="checkbox"/>	<input checked="" type="checkbox"/>	13. Court receipt
<input checked="" type="checkbox"/>	<input type="checkbox"/>	14. Other: <u>AZ DL Info w/Photo of Donald Elliot Libby II.</u>



A note to our community regarding COVID-19. [Learn more](#)



Floor Installation or Replacement

85037



[See all flooring specialists](#)

[About](#) [Photos](#) [Reviews](#) [FAQs](#)



## NLD Handyman

Great 4.7 (28)

Great 4.7 (28)

● Online now

Offers remote services

Discounts available

Share

Thumbtack // Handyman // NLD Handyman

**Introduction:** Not a licensed contractor. We want to help you with your handyman needs!

### Overview

Hired 26 times

3 employees

6 years in business

[View all details](#)

### Payment methods

Cash, Check, Venmo, Zelle

Message

Check availability

Request a quote

**This pro indicated that they reviewed CDC safety guidelines for COVID-19 and pledged to do the following:**

- ✓ Maintain 6 feet of distance from customers



contact for price

### Service

Floor Installation or Replac

### Location

85037

### Floor size

Select answer

This pro might not be the best match for your project.

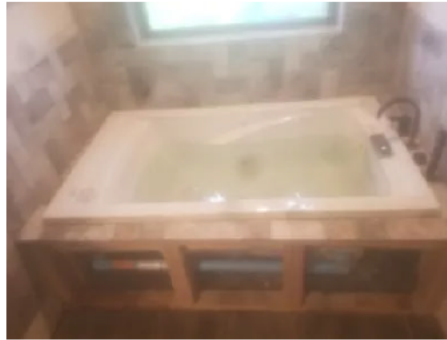
[See other pros](#)

---

### Featured Projects



**Floor install**  
Approx. \$999



**Bathtub install**  
Approx. \$500

---

### Photos and Videos

11 photos



---

### Specialties



James Nation <mike.nation@roc.az.gov>

**New Mail for 7/28/20**

1 message

**Randy Cason** <randy.cason@roc.az.gov>  
To: James Nation <mike.nation@roc.az.gov>

Tue, Jul 28, 2020 at 5:10 PM

Hi Mike,

I attached new mail from 7/28/20 to this email. Please process appropriately,

Thank you,

*Randy Cason*  
Assistant Chief of Investigations

1700 W Washington St Ste 105  
Phoenix, AZ 85007  
Phone(602) 771-6747  
E-mail Randy.Cason @ ROC.AZ.GOV

ROC Logo/ [To ROC Home Page](#) ROC Investigator Badge/ [Link to Investigations menu](#)

The ROC is now on social media!  
Make sure to follow us on:

facebook 4 twitter 2

**Fill out AZ ROC's survey to let us know how we're doing and how we can better serve you!**

CONFIDENTIALITY NOTICE: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

**7 attachments**



**image004.png**  
10K



**image002.jpg**  
2K

**image001.jpg**



3K



**image003.png**

9K



**image005.jpg**

3K



**20200728173327966-Mike N.pdf**

363K



**20200728173327966-Mike N.pdf**

363K

UN ENV.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
  - Print your name and address on the reverse so that we can return the card to you.
  - Attach this card to the back of the mailpiece, or on the front if space permits.
1. Article Addressed to: 2020-03447/MN

DONALD ELLIOT LIBBY  
 3725 W. REDFIELD ROAD  
 PHOENIX, AZ 85053



9590 9402 1828 6104 5699 03

2 Article Number (transfer from service label)  
 7018 1830 0001 5926 3996

PS Form 3811, July 2015 PSN 7530-02-000-9053

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature  
 X JN 5316 CIA  Agent  Addressee

B. Received by (Printed Name) C. Date of Delivery  
 D Libby 7-22-2020

D. Is delivery address different from Item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type

<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®
<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™
<input checked="" type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery
<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise
<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation™
<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery
<input type="checkbox"/> all Restricted Delivery	

Domestic Return Receipt

For delivery information, visit our website at www.usps.com®

**OFFICIAL USE**

Postmark Here

7-22-2020

Certified Mail Fee \$

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$

Postage \$

Total Postage and Fees \$

Sent to DONALD ELLIOT LIBBY  
 Street and Apt. No., or PO Box No. 3725 W. REDFIELD ROAD  
 City, State, and ZIP+4® PHOENIX AZ 85053

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

7018 1830 0001 5926 3996



# ARIZONA REGISTRAR OF CONTRACTORS



*Douglas A. Ducey, Governor*

*Jeffrey L. Fleetham, Director*

IN THE MATTER OF THE CIVIL PENALTY  
CITATION ISSUED TO:

Donald Elliot Libby

RESPONDENT.

Case No. 2020-03447

**FINAL ORDER REQUIRING  
PAYMENT OF CIVIL PENALTY**

The Registrar issued a Cease and Desist Order and Civil Citation (Civil Citation) in this matter. Based upon the entire record in this matter, the following Findings of Fact, Conclusions of Law, and Order are made:

## FINDINGS OF FACT

- 1) Respondent does not possess a valid contractor's license.
- 2) Respondent engaged in an act of contracting, practice, or transaction which violated title 32, chapter 10.
- 3) The Registrar served the Civil Citation on Respondent by certified mail or by personal service at the last known business address or residence address of the Respondent, in accordance with A.R.S. § 32-1166.01.
- 4) The Registrar assessed a civil penalty totaling \$1,500.00.
- 5) The administrative review procedures pursuant to title 41, chapter 6, article 10 are exhausted.
- 6) Respondent did not seek judicial review under title 12, chapter 7, article 6.
- 7) Respondent did not pay the required penalty to the Registrar.





# ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director


## CONCLUSIONS OF LAW

- 1) Respondent violated the provisions of A.R.S. § 32-1151.
- 2) The Registrar is authorized to collect civil penalties pursuant to A.R.S. § 32-1166.
- 3) This Order is authorized pursuant to A.R.S. § 32-1166.06.

## ORDER

Based on the foregoing, IT IS ORDERED that Respondent pay a civil penalty in the amount of \$1,500.00, to be paid in certified funds to the Registrar. This Order is effective immediately upon the date of mailing shown below.

Dated June 1, 2021.

  
 -----  
 RANDY CASON  
 Assistant Chief of Investigations  
 Arizona Registrar of Contractors

Mailed via USPS First Class mail  
 this June 1, 2021 to:

**Respondent**  
 Donald Elliot Libby  
 3725 W Redfield Rd  
 Phoenix, AZ 85053

Interoffice Delivery this  
 June 1, 2021 to:

Office of the Arizona Attorney General  
 Collection Enforcement Department

I hereby certify that this is a true and correct copy of Final Order on file in the office of the Registrar of contractors.

By   
 REGISTRAR OF CONTRACTORS

Date 6/1/2021



CLIENT AGENCY COVER SHEET

DEBT COLLECTION REFERRAL

REGISTRAR OF CONTRACTORS – Civil  
Penalty  
(ROC)

TO ARIZONA ATTORNEY GENERAL

Agency I.D. No.	Claim Amount	Referral Date	Referred By
2020-03447	\$1,500.00	June 1, 2021	Debra Skow, Legal Assistant II

Date Administrative Order Became Final or Date Judgment was Entered: June 1, 2021

Statutory Authority For Action Taken By Agency: A.R.S. § 32-1166.01

Donald Elliot Libby

Under What Name is Corporation, Partnership, or Sole Proprietorship Doing Business?

CORPORATIONS

Full Name of Corporation | President/CEO

Address of Business Headquarters | State of Incorporation

Statutory Agent and Address

PARTNERSHIPS

Full Name of Partnership

Address of Business Headquarters

Names and Addresses of General Partners

SOLE PROPRIETORSHIPS

Libby, Donald Elliot | [Redacted] | [Redacted]  
Owner's Name (Last, First, MI) | SSN | DOB

Spouse's Name (Last, First, MI) | SSN | DOB

Libby, Donald Elliot  
[Redacted]  
Phoenix, AZ 85053  
[Redacted]  
Address and Phone Number

AG USE ONLY

AG FILE TAX | Collector | Opening Date | DSO Entered  
350032



# ARIZONA REGISTRAR OF CONTRACTORS



*Douglas A. Ducey, Governor*

*Jeffrey L. Fleetham, Director*

Respondent:  
Donald Elliot Libby  
DBA: NLD Handyman  
[REDACTED]  
Phoenix, AZ 85053



## ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director

Donald Elliot Libby

Phoenix, AZ 85053

Arizona Revised Statutes, Title 32, Chapter 10 requires a person have a contractor license before (1) advertising to perform services that require a contractor's license, and/or (2) acting in the capacity of a contractor without a license. It has come to the attention of the Registrar of Contractors that **on or about 07/17/2020**, you have advertised services of a contractor {NLD Handyman} without displaying a valid ROC license number or disclosing your unlicensed status by placing the phrase "Not a Licensed Contractor" on all of your advertisements, [via Thumbtack and New Break Classified Ads Listings] in violation of A.R.S. § 32-1165 and A.R.S. § 32-1121A.14c and/or restricting the value of the work to under \$1,000. The exemption from licensure for contractors operating under the "handyman exemption," Arizona Revised Statute 32-1121(A)(14), subparagraph (c), requires any advertising include the phrase "**Not a Licensed Contractor.**" An unlicensed contractor who fails to include "Not a Licensed Contractor," in advertisements loses their exemption status from licensure and is subject to criminal prosecution or civil fines for unlicensed advertising and possibly unlicensed contracting.

If you have any questions, please contact me at the Investigations Division, at (602) 771-6758.

Sincerely,

*/s/ Mike Nation #187*  
Mike Nation #187, Investigator  
1700 W. Washington St. Ste. 105  
Phoenix, AZ 85007-2812  
Phone: (602) 771-6758

1700 W. Washington Street, Suite 105 · Phoenix AZ 85007-2812  
602.542.1525 · Within AZ 877.692.9762 · Fax 602.542.1599 · roc.az.gov

Co27 08/19



# ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeff Fleetham, Director

## Notice to Recipient

Pursuant to Arizona Revised Statutes § 32-1166, you have been issued a cease and desist order or a cease and desist order and civil citation for violation(s) of A.R.S. § 32-1151, Contracting Without a License, and/or A.R.S. § 32-1165, Advertising Without a License.

If you received just a cease and desist order and wish to appeal such decision, see the Request a Hearing section below. If you received a cease and desist order and civil citation, you have three possible actions you may take in response: (a) pay the civil penalty assessed by the citation, (b) obtain a contractor's license and pay a potentially reduced civil penalty, or (c) request a hearing to dispute the order. Failure to comply with the provisions of the order may result in further civil or criminal action against you, including, but not limited to, collection activities by the office of the Attorney General of Arizona.

### Pay the Civil Penalty:

The civil penalty is payable either in person at the Registrar's office at 1700 West Washington Street, Suite 105, Phoenix, Arizona 85007, or by mail to P.O. Box 6748, Phoenix, Arizona 85005-6748. Mailed payments must be in the form of a cashier's check or money order payable to the Registrar of Contractors. **Do not mail cash.**

### Obtain a Contractor's License:

A.R.S. § 32-1166.07 allows the registrar to waive a portion of the civil penalty if the person against whom the civil penalty is assessed completes all of the requirements for, and is issued, a contractor's license. To obtain a license the person must meet all the qualifications for a license (*see* A.R.S. § 32-1122) and remedy any loss or damage caused to the public by the violator's activity. Additionally, pursuant to A.R.S. § 32-1123 the person must not have bid on a project with an aggregate worth of \$20,000 or more within the past year.

### Request a Hearing:

The action taken in this matter is an "appealable agency action" pursuant to A.R.S. § 41-1092. You have the right to obtain a hearing by filing a **Request for Hearing**. A Request for Hearing should be sent to the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243. The request must be received by the Registrar within 30 days of your receipt of the order. The Request for Hearing must identify the party appealing, the party's address, and a concise statement of the reason(s) for the appeal. The subject of the hearing will be limited to the violation(s) alleged, the scope of the order to cease and desist, and/or the amount of the civil penalty assessed, if any. The Registrar will serve a Notice of Hearing at least 30 days before the hearing, which will inform you of the date, time, and location of the hearing as well as the issue(s) in controversy.

If you file a Request for Hearing, you may also request an Informal Settlement Conference by filing a written request with the Registrar at P.O. Box 18243, Phoenix, Arizona 85005-8243 no later than 20 days before the scheduled hearing. Any statements, either written or oral, made by you at the settlement conference, including any written documents, created or expressed solely for the purpose of settlement negotiations are inadmissible in any subsequent hearing.

If you have any questions regarding this matter, you may call our Phoenix or Tucson office weekdays between 8 AM and 5 PM at the numbers listed above.

1700 W. Washington Street • Phoenix AZ 85007-2812  
602.542.1525 • Within AZ 877.692.9762 • Fax 602.542.1599 • [www.azroc.gov](http://www.azroc.gov)





# ARIZONA REGISTRAR OF CONTRACTORS



Douglas A. Ducey, Governor

Jeffrey L. Fleetham, Director

### CEASE AND DESIST ORDER

The Registrar has reasonable cause to believe that you are acting as an unlicensed contractor in violation of A.R.S. § 32-1151 and/or A.R.S. § 32-1165. As authorized by A.R.S. § 32-1166, the Registrar orders you to immediately cease and desist all unlicensed contracting and advertising in the State of Arizona. Violation of these statutes is a class 1 misdemeanor, punishable by imprisonment of up to six months and/or fines of up to \$2,500 (see A.R.S. §§ 32-1164, 13-707, and 13-802).

### CIVIL CITATION

Case Number 2020-03447 Residential  Commercial  Victims

Issued by Investigator Mike Nation #187 Date of Issuance 07/21/2020

### UNLICENSED RESPONDENT

Full Name: Donald Elliot Libby (aka Don Libby, Donnie Libby, Donald Elliot Libby II)

Residential Address [REDACTED]

City Phoenix State AZ Zip 85053

Home Telephone [REDACTED] Mobile Telephone [REDACTED]

Gender Male Weigh [REDACTED] Height [REDACTED] Eye [REDACTED] Hair [REDACTED] Origin [REDACTED]

Driver's License [REDACTED] State [REDACTED] Class [REDACTED] SSN [REDACTED] Date of Birth [REDACTED]

### VIOLATIONS

On 07/17/2020 at 9:30 AM Website Listing (Internet)

Location 1700 W Washington St Ste 105 City Phoenix State AZ Zip 85007

The above Respondent committed the following offenses(s):

- 1. \_ ARS § 32-1151 Contracting without a license Civil Penalty Assessed 0.00
  - 2. X ARS § 32-1165 Advertising without a license Civil Penalty Assessed \$1,500.00
- Total \$1,500.00**

Respondent must remit **\$1,500.00** to the Arizona Registrar of Contractors or request a hearing pursuant to A.R.S. § 41-1092 *et seq.* within thirty (30) days of receipt of this Cease and Desist Order and Civil Citation. If a request for hearing is filed, you have the right to request an informal settlement conference pursuant to A.R.S. § 41-1092.03. If no hearing is requested within the time frame specified above, then this Cease and Desist Order and Civil Citation shall become the **Final Order of the Registrar.**

### SERVICE

In Person (Initials) Certified Mail # 7018 1830 0001 5926 3996.

Without admitting responsibility, I acknowledge the receipt of this Cease and Desist Order and Civil Citation.

Donald Elliot Libby II

Printed Name of Unlicensed Respondent

\_\_\_\_\_  
Signature of Unlicensed Respondent

Affidavit of Personal Delivery: I attest that I personally delivered a true and correct copy of this Cease and Desist Order and Civil Citation to Donald Elliot Libby II, the unlicensed Respondent listed above, on date \_\_\_\_\_ at \_\_\_\_\_ AM at location \_\_\_\_\_.

*/s/ Mike Nation, #187*

ROC Investigator Mike Nation. #187

cc Local Building Permit Department

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to: **2020 - 03447/MN**

**DONALD ELLIOT LIBBY**  
**PHOENIX, AZ 85053**

9590 9402 1828 6104 5699 03  
 7018 1630 0001 5926 3996

2. Article Markings (Transfer from service label)

**PS Form 3811, July 2015 PSN 7530-02-000-9063**

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**COMPLETE THIS SECTION ON DELIVERY**

*WJ ENV*

A. Signature  
 **JW S316 CIA**  Agent

B. Received by (Printed Name)  
 **D Libby**  Addressee

C. Date of Delivery  
 **7-21-2020**  No

D. Is delivery address different from item 1?  Yes  
 If YES, enter delivery address below:  No

3. Service Type

<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®
<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™
<input type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery
<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise
<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation™
<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery
<input type="checkbox"/> Collect on Delivery at Restricted Delivery	

Domestic Return Receipt

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For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

**OFFICIAL USE**

Certified Mail Fee	\$
Extra Services & Fees (check box, add fee as appropriate)	
<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$
Postage	\$
Total Postage and Fees	\$

Postmark Here  
*7-21-2020*

Sent to **DONALD ELLIOT LIBBY**  
 Street **[REDACTED]**  
 City, State **PHOENIX, AZ 85053**

**9666 9265 T000 DEPT PT02**

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions





ⓘ ALERT: DUE TO LIMITED TRANSPORTATION AVAILABILITY AS A RESULT OF NATIONWIDE COVID-19 I...

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**Tracking Number:** 70181830000159263996

Remove

Feedback

Your item was delivered to an individual at the address at 1:34 pm on July 23, 2020 in PHOENIX, AZ 85053.

### Status

**Delivered**

July 23, 2020 at 1:34 pm  
Delivered, Left with Individual  
PHOENIX, AZ 85053

Get Updates

Delivered

Text & Email Updates

Tracking History

USPS.com® - USPS Tracking® Results

**July 23, 2020, 1:34 pm**

Delivered, Left with Individual

PHOENIX, AZ 85053

Your item was delivered to an individual at the address at 1:34 pm on July 23, 2020 in PHOENIX, AZ 85053.

**July 23, 2020, 7:36 am**

Out for Delivery

PHOENIX, AZ 85029

**July 23, 2020, 7:25 am**

Arrived at Unit

PHOENIX, AZ 85029

**July 23, 2020, 5:50 am**

Departed USPS Regional Facility

PHOENIX AZ DISTRIBUTION CENTER

**July 22, 2020**

In Transit to Next Facility

**July 21, 2020, 7:37 pm**

Arrived at USPS Regional Facility

PHOENIX AZ DISTRIBUTION CENTER

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