

iMessage
Tue, Dec 28, 9:51 AM

J

Mon, Jan 10, 11:04 AM

I've spoken with Donnie I am at the job site.
Your AC unit is coming Wednesday

Wed, Jan 19, 9:36 AM

Hi Will I wanted to check on the status of the AC unit as to whether or not it arrived. Can you please let me know and whether or not it will be delivered or do we need to come pick it up?

Thu, Jan 20, 10:42 AM

Hi sir, I do not have the trane unit yet. I checked this morning and was told it should be any day. I ordered on Dec 28th. and when I ordered they told me a few weeks. It will deliver and install as it takes a certified installer to install. And you already paid me to install. if it shows tomorrow I'll be there right away. I will keep you updated daily. best regards Will

Thank you for the efforts Will and for the update

Fri, Jan 21, 10:03 AM

Hi Will did the AC arrive?

Will you be the AC driver?

Mon, Feb 7, 7:04 AM

Good morning sir, I understand your frustration. I will be there tomorrow to do the install. I have jury duty this morning. I talked to Donnie's wife yesterday and they had to do another procedure a second surgery as he was having tremendous pain. Sounded like he was still gonna be a couple days. I am finished with my apartment job. I will deal with you now and bypass him. Thank you will

Thank you for the update Will I appreciate that you will be working with me directly which will make everything much smoother and easier in my opinion.

Sounds great

Tue, Feb 8, 7:45 AM

Good morning Will. Are you coming to install the AC today at my place?

Tue, Feb 8, 1:38 PM

I'm still in jury duty. As soon as I'm done I'll be over there

Wed, Feb 9, 9:12 AM

Do u want me to come over today? Donnie told me I was fired

Please just check with me and yes we absolutely want you to come by and

absolutely need to get the AC installed

When can you come by?

Wed, Feb 9, 10:30 AM

Are you coming today?

Wed, Feb 9, 3:52 PM

sorry about the confusion. I'm picking up ac unit. I'll be there first thing in am

Thu, Feb 10, 8:42 AM

Are you coming today?

Yes sir

Thu, Feb 10, 11:18 AM

When do you expect to arrive?

Fri, Feb 11, 7:52 AM

Are you coming today?

Fri, Feb 11, 11:30 PM

Will. Can I please work with you directly on the HVAC install? I will pay you directly and need to get Donnie to stop blocking my progress.

He told me to drop the ac off as you had some other contractor to do the work. This week was not me or Donnie's fault. I had jury duty and I'm a sorry for that. I will call you tomorrow if you still want me to install I told

tomorrow if you still want me to install. I told him yesterday I could be finished by end of day Monday.

Thank you. I have always wanted you to do the installation and don't know why Donnie keeps trying to make it difficult for me. If you work with me directly you will find there is no drama and only positive progress

Thank you for your understanding and I look forward to seeing you tomorrow

I think your wrong on Donnie. He contacts me everyday and I've been to job site couple times. I've know him a long time and I've. Never heard anybody having problems with him. See you tomorrow. goodnight

Mon, Feb 14, 10:36 AM

Are you coming today?

Tue, Feb 15, 10:24 AM

Hi Will can you please install the AC today?

Delivered

Monday 1:30 PM

Just got off the phone with Donnie. I'll be there first thing in the morning to install